

Wyndham Cultural Centre – Venue Hire FAQs

Venue Details

Where is Wyndham Cultural Centre?

177 Watton Street, Werribee 3030

What are your contact details?

- Phone 03 8734 6000
- Email: culturalcentreadmin@wyndham.vic.gov.au

What are your business hours?

Our business hours will be updated once we reopen.

What is the Wyndham Cultural Centre?

Wyndham Cultural Centre is a dynamic arts venue home to a gallery and a 492-seat proscenium arch theatre. It is designed to host a variety of cultural, artistic and community events from drama, dance, calisthenics, and music, to school productions, awards ceremonies and professional performances. The theatre is fully equipped with technical facilities, while the gallery showcases visual art exhibitions and community projects.

Do you have parking?

Yes, there are approximately 70 car parking spaces available, including 2 accessible spots, with entry from Watton Street and Synnot Street. There is additional free parking at the West End Car Park at the corner of Werribee Steet North and Watton Street. Please ensure you check street signage and time restrictions.

Is there public transport nearby?

We're a 10 minute (800m) walk from Werribee Train Station and Taxi Rank

Is the venue accessible?

Yes, we offer accessible seating, restrooms, and parking. Let us know if you have specific requirements when purchasing tickets.



Wyndham
Cultural
Centre
Theatre

wyncc.com.au

Venue Hire

What are the costs to hire the venue?

Venue hire fees and charges are detailed in the 'Wyndham Cultural Centre – Venue Hire Fees & Charges' document and are subject to change. Our team is happy to discuss your requirements and provide a tailored quote. Discount rates may also be available to eligible groups, such as not-for-profits and schools, based on our discount guidelines.

How is venue hire assessed?

All venue hire applications are evaluated based on the criteria outlined in our Venue Hire Framework. This ensures the allocation is fair, transparent, and equitable for all users. Our assessment process considers factors such as the type of event, and suitability for the venue. This framework helps us to provide an inclusive and balanced approach to venue usage, ensuring all applicants are treated fairly.

Is there a bar at the venue?

Yes, Wyndham Cultural Centre has a bar/kiosk offering light refreshments, including snacks and selection of non-alcoholic and alcoholic beverages, all of which can be enjoyed inside the theatre.

Can I arrange a rehearsal before my event?

Yes, rehearsals can be scheduled depending on venue availability. Additional charges may apply.

Can we provide our own catering?

No outside catering or hot food is permitted in the theatre.

Can we sell merchandise at the venue?

Yes, with 10% of gross takings from sales going to Wyndham Cultural Centre.

Is marketing provided in the venue hire?

Basic promotion (ie listing on our website and newsletter is included). Additional marketing services are available following discussion and may have extra costs.

Can I tour the venue before booking?

Tours and production meetings will be available by appointment only after the Wyndham Cultural Centre has reopened.



Technical Support

What technical equipment is available at the venue?

The theatre is equipped with a full standard lighting rig, audio and staging facilities. There is an orchestra pit and fly lines. Our technical team will discuss your production needs and assist with operations. Specific equipment details can be found in our Technical Specifications.

Ticketing

What is your ticketing provider?

We use Ferve Tickets, which offers real-time sales management, interactive seating charts, integrated payments, and detailed sales analytics.

How can patrons purchase a ticket?

- Online: www.wyncc.com.au
- Phone: (03) 9734 6000
- In person: Box Office (Wyndham Cultural Centre or Encore Events Centre)

What payment methods are accepted?

We are a cashless venue. Payments can be made via EFTPOS, Visa, Mastercard, or American Express.

What are your ticket delivery options?

Tickets can be printed at home, displayed on your mobile or collected from the Box Office.

Do you provide exchanges or refunds?

All sales are final, with refunds issued only under our terms and conditions and under the Live Performance Australia [Ticketing Code of Practice](#).

