

HEALTH FORUM

WYNDHAM CITY COUNCIL

What was said report

20 February 2025



INTRODUCTION

WORKSHOP OVERVIEW

On 20 February 2025, approximately 45 external health and community service providers and internal Wyndham City Council staff attended the Council's **Health Forum**. This was a half day workshop, the purpose of which was to help Council finalise and prioritise areas of focus in the 2025-2029 Health Plan.

AIMS OF THE WORKSHOP

- Hear about the Council's Health Plan 2021-2025 achievements.
- Review Council's proposed health focus areas for the next four years, alongside early priorities identified by the Future Wyndham Community Panel.
- Discuss what contributions participating organisations are making that align with the health focus areas.
- 'Pledge' one activity participants will do as a result of the workshop.



AGENDA

9:00am	Arrival registration, cuppa and chats
9:30am	Welcome, settling in & context Acknowledgement of country, Introductions, connecting conversations to learn who's in the room, our purpose and agenda
	Reviewing the 2021-2025 Wyndham Health Plan Hear about achievements of the last Health Plan and Council's focus areas for the next four years.
	Part 1 - Aligning Priorities: Shaping Council's Focus with Community Insights Consider what Council's health and wellbeing focus areas should prioritise to ensure they are consistent with what attendees are seeing in their communities.
11:00am	Morning tea break (15min)
	Part 2 - Collaborating for Impact: Enhancing Support and Bridging Gaps Discuss how attendee's organisations are currently contributing to the progress of the health focus areas. We'll identify future opportunities to leverage work to support the next four-year plan and consider potential gaps.
	Final reflections and Close
12:30pm	Move to Lunch

WORKSHOP OUTPUTS

REVIEWING THE 2021-2025 WYNDHAM HEALTH PLAN

In small groups, participants had the opportunity to review a presentation prepared by Council, and then respond to three prompts:

1. Three things standing out from the presentation
2. Two highlights to celebrate
3. One question requiring clarification.

WHAT'S STANDING OUT

The following themes emerged from responses regarding what's standing out:

1. Growing population - concerns about rapid population growth and the importance of preventive measures, especially in certain groups that can be underrepresented.

2. Youth, Family and Mental Health Services - focus on service needs for young people and families, with a particular need identified for mental health and wellbeing programs.

3. Advocacy, Partnerships and Collaborative Approaches - need for clearer advocacy roles, agreed ways of working with community and stronger collaborative efforts via robust partnerships.

4. Health Equity, Access and Inclusive Services - fairness and inclusivity across gender equity, accessible services, responses to food insecurity, healthy eating initiatives, and meeting the needs of new arrivals and marginalised groups.

5. Strategic Funding, Innovation and Service Gaps - need for increased strategic funding, especially gaps in service provision and how innovation can play a role.

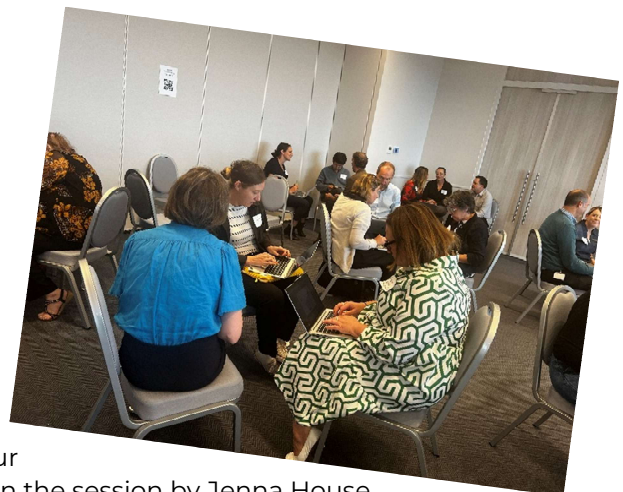
Full data appears in the Appendix.

WHAT'S TO CELEBRATE

Attendees offered a range of highlights to celebrate related to increased accessibility, the increase in food security and the role and strength of partnerships and collaboration across the sector. A full list of responses appears in the Appendix.

QUESTIONS FOR CLARITY

Approximately 20 questions were submitted through our online GroupMap tool, several of which were answered in the session by Jenna House, Manager Community Strengthening & Inclusion. These appear in the Appendix.



ALIGNING PRIORITIES

Participants reviewed and considered the Council's draft health focus areas as well as a set of priorities developed by the Future Wyndham Community Panel.

In response to the first question, **what's standing out**, the following themes emerged:

- 1. Holistic, Intersectional and Life-Stage Approaches** – comments included the plan embracing a whole-of-life perspective with each stage having distinct needs, incorporating an intersectional lens and consistent language (*for example, using terms like gender equity, belonging, inclusion and wellbeing*).
- 2. Clarity and separation between Health and Public Safety in the Community Panel's priorities** – comments included combining mental health initiatives with public safety—and by extension crime reduction—creates confusion and stigma, as well as a need for clearer boundaries so that health (or mental wellbeing) and public safety are addressed as distinct priorities.
- 3. Alignment and consistency across Council's Health Priority areas and the Community Panel's overall vision** – comments noted that health focus areas of the Council's didn't appear as priorities for the Community Panel and vice versa (*for example, family violence, gender diversity, physical health (like healthy eating)*).
- 4. Addressing Infrastructure, Environmental and Service Delivery Gaps** - comments included concerns that active transport infrastructure is lagging, that broader issues like environmental conservation and transport are under-addressed, and that the success of the plan will ultimately depend on the details—ensuring that services are adequately funded, connected and responsive to community needs.

In response to the second question, **what's missing**, participants agreed the following Health Focus Areas were missing from the 2025-2029 Health Plan:

- **Housing Affordability**
- **Employment**

Further, participants also discussed and agreed that **three overarching principles** should apply, namely:

- 1. Cultural Competency lens**
- 2. Intersectionality (*person-centered*)**
- 3. Collaboration (*belonging*)**

Below is a selection of participant comments from the broader conversation [verbatim], and full responses appear in the Appendix:

- Safety is not explicit in the Health Plan but is a priority for the community
- Health promotion and education
- Safe and supported affordable housing options
- Advocacy and attracting partners to improve service access
- Link between financial stability (sustainability) and health living
- Employment plan for creating local jobs for local people
- Impact of climate effects on health is not reflected
- Inclusivity of a diverse growing community



COLLABORATING FOR IMPACT

The final conversation invited participants to consider what their organisation's are currently doing to progress the health focus areas, to identify future leverage opportunities to support the next four-year plan.

The full output from the discussion appears in the Appendix.

FINAL REFLECTIONS

At the end of the session, participants were asked to reflect on one thing they liked, one thing they wished and one thing they were wondering. Full responses appear in the Appendix and a selection are provided below:

I like....

- Activities and approach to making connections.
- Ensuring great group diversity by separating team members.
- Everyone bought in to the morning and contributed meaningfully.
- Lots of interaction with others and action based.

I wish....

- Better view of the priorities and what they meant, hard copies sometimes work well.
- I had more time in my day-to-day work to focus on the resilience lens/value add for health issues in climate, food security, preventative health etc.
- There may have been more time beforehand to consider the pre work and priorities to give some considered answers.
- There could have been representatives from local GP's, refugee Services and other not for profits in the room.

I wonder...

- Can measure the impact of the collective work we are doing together that is keeping the people healthy.
- Can we get there to hear more what the community want.
- Create a Teams chat channel to continue collaboration.
- How people with lived experience of mental health or homelessness could play a role in these plans.
- How we can get a broader representation of participants. Want to make sure it's not the same voices at forums and representation is there.

PLEDGES

In the spirit of ensuring momentum continues after the Forum, participants were invited to complete a “Pledge” card outlining one thing they would do as a result of the Forum. Some pledges offered were:

- Learn about a local health provider each week what they need
- Take the learnings & highlights from the Health Forum back to my team who in turn will take to their teams as a focus. Share the draft when available and ensure part of our strategic plan
- Be more aggressive when pitching funding and partnership agreements - don't be afraid to ask hard questions; think smarter about placing referrals, advocate for affordable plans & action.
- Wondering where our First Nations community sits in this Health Plan - More Advocacy.



APPENDIX

REVIEWING THE HEALTH PLAN

One (1) question that needs clarifying
How is ageing well being addressed for transport gaps?
How can Wyndham support the INFANT program as this will provide a healthier start for children with active play, nourishing food, less screen time as well better connection with families
Does the data shown reflect Wyndham diverse community needs?
How will approach ageing well in community going forward?
Continued population growth
Sustainable approaches to food insecurity?
Safer Spaces?
Has there been increase in access to services for very vulnerable cohorts in Wyndham?
Greater consideration for natural environment and open space (inc infrastructure)
What programs have Sport and Rec delivered for diverse women to contribute to inclusion?
What is being done to address the educational pathways to facilitate employment opportunities into partner organisations?
How is the Health Plan Advisory Committee determined? Is this representative of all groups?
Is there a plan to expand the mental health focus to adult services?
Where are the most important, impactful and addressable health inequalities in Wyndham?
Liveable City - What are the main service gaps
What methods were used to collect the data shown
Is increasing childcare places a highlight for gender equity
Responsive, adaptive plan
Need include the future planning and current activities for people ageing in Wyndham
Want to know more about the partnerships that have grown or been cultivated as a result of the plan, especially their advocacy efforts or successes.
If there has been an increase in access, in what areas - mental health or other support services or other areas?
Two (2) highlights to celebrate
There is gender equality represented in the plan
Food systems and food security

Youth Mental Health Counselling
Progressive food on improving local food systems
Commitment to collaboration for prevention
Development of affordable housing plan
Increase in food security
Childcare
Adoption of accessibility plan
Increase in accessibility
Youth Mental health services
The plan has a life course approach
Emphasised role of partnership
The partnerships and collaboration to help get eh work done to support a healthier community
Capacity building of services
Strengthening connections across the sector
Youth mental health resources growing in Wyndham.
Affordable Housing and Housing Strategy being finalised
Joining or accessing Sustain brings a huge opportunity to use bright spot/good practical interventions for a council area for primary prevention and food system development
Satisfaction with accessibility increased.
Maternal and Child Health increasing service satisfaction with increase in service delivery
Three (3) things standing out from the Health Plan
Increasing population and imperative for primary prevention
Population growth and projected growth
Lack of emphasis on role of advocacy - council role in advocacy space not enshrined in plan?
The focus seems to be directed on youth and younger families
Maternal Child Health +7%, Youth Services +6%, Assistance with
Support services +9%
Funding opportunities to support opportunities
Gaps
Ageing cohort no highlighted and represented

Youth counselling service established prior to 2021?
Gender Equity
Collaborative response to food insecurity
Opportunity for food system improvement and healthy eating to boost a range of health outcomes over the life course (from mental health, cardiovascular disease risk and others)
Maintaining and building on established priorities - working towards agreed health priorities
The great work of the sport and rec services to increase participation by girls and women in active living
Partnerships / establishment of agreed ways of working
Counselling was established prior
Innovation - focus
Advocacy
Jesuit Social Services, Centre for Just Places – Mobilising Climate Just and Resilient Communities in Melbourne's West 2023-2024.
A growth community and a huge increase in services for children and families
Partnerships/ connections new
The "Wyndham Plan " for Wyndham being adopted
Accessibility
The last plan has a lack of strategic achievements around increasing funding and capacity for mental health for all community and a growing community in Wyndham in an economically restrictive environment.
There is no specific COVID protections in the plan, pandemic preparedness
Equity and inclusion in particular new arrivals
Mental wellbeing focus
Partnership highlights don't represent all of the priorities listed in the plan
Comprehensive and inclusive partnerships with Jesuit/WPHU/Sustain/Safe spaces
It's great we have a youth counselling program that has been expanded; however we don't have beds for youth experiencing acute mental health crisis despite a growing youth population.
Partnership Highlights
Noticeable growth in early childcare services
ACCESSIBLE SERVICES · Satisfaction with accessibility increased
Highlights/ focus on younger demographic
All of the current plans priorities are still relevant for the region
Broad reaching plan

ALIGNING PRIORITIES

What's standing out
A whole of life approach does not appear to be properly addressed
It will be really important to have an intersectional approach or lens on the plan
Health and public safety [are] together -should these be separated
Mental health & public safety don't align
Gender equality in Council priorities but not in panels
To make sure we are using contemporary language such as gender equity and belonging, inclusion, wellbeing
Community - Health and Public Safety - missing healthy living
To be more strengths based. EG change Loneliness to Belonging or Connected
The importance and potential for impact will be in the detail - lots of assumptions around the table.
The active transport can't keep up with the infrastructure, and future issues are unavoidable like Derrimut Road
Mental Health vs public safety associated with crime requires further understanding
Family violence and gender equity not listed as a priority for community
Consider taking a life stages approach to the plan
They don't align together in a few ways, for example gender diversity and equality isn't really touched on in the Community Vision, but then again do they have to align perfectly? Why have two documents if they say the same things, it's good to have some differences in them they serve different purposes.
Youth have special considerations with services, community connections
Need more acknowledgement that children and families and older residents have special service needs
Greater focus on conservation on natural environment
Infrastructure and transport not apparent in Council's draft - big issue for community
The Council health focus areas all mainly relate to the Community Panel's first priority
[Council's Health] Focus area 4 mental wellbeing and social connection should include social cohesion (intercultural cohesion)
Council to advocate for the right services - what and where - bringing other services in
Some alignment
Physical health like healthy eating etc is missing from the Community Vision.
Education and capacity building of community
Focus on mental wellbeing seems to emphasise social connection elements but other factors
Should be a very big focus on how Wyndham attracts and provides services, more important priority than Climate Change Health Impacts.
Could Climate Change Health Impacts sit within Healthy Living?
Safety is in Vision and community conversations

The health plan doesn't align with the community vision in terms of tourism, recreation or transport. Does it need to?
Community Safety stands out as a recurring issue
Health and connected community in both documents
The voice of community
Want to feel safe and supported to grow
Pride in community
Panel Priority 1. Health and Public Safety – it is not recommended to combine Health and Public Safety under the same key priority area. Perhaps Health and Wellbeing can be separated? From a lived experience perspective connecting mental health programs with public safety and decrease crime continues to stigmatise mental health as a negative element of our society.
What's missing?
Health and public safety must be separated. Prevention of crime starts with financial capacity and equal opportunity Safety- social connection and safety related ideas. Safety not explicit in health plan but a priority for community. How do you define safety for the purposes of health plan.
Health promotion and education
The health plan is missing elements around affordability and equitable access to healthcare e.g. Medicare reductions or not accessible to all and most vulnerable community members. · housing - priorities social and affordable housing (Wyndham has low social housing stock) · Affordability is not mentioned at all, a huge factor to health
Employment
Primacy of prevention - in face of more and more need for resources, services, need
Climate change focus in sustainability priority
Acknowledging local partnership and the impact of these on community outcomes
Advocacy and attraction of partners to improve access to services in Wyndham
Libraries and lifelong learning, and the way in which is supports health.
Social belonging, including for socially and culturally diverse communities is missing
Cultural competence lens- several topics
Link between financial stability (sustainability) and healthy living. Wealth inequality
Building the local economy - businesses, jobs, innovation. Employment - plan for creating local jobs for local people
Climate health. Community not recognising climate change - need for action and emergency management In the priorities, the impact of climates effect on health is not reflected
The plan talks about health services, but also needs to include social services ie health and social services
Oral health is missing for all priority groups

It would be good if the priorities could be linked to represent how they intersect or are related.
Impacts on health- digital
Transparency to build trust
Addressing dis-information about health and wellbeing
Advocacy
Could "Shared Spaces" be linked into healthy living to boost that
Build a health focus priority within Mental wellbeing and social connection on transport connection
Part of safety is pandemic preparedness; this is missing from the plan such as air quality in children's and older people's services and buildings
Attracting services which meet the current and future needs of the community
Where does gender equity fit in community priorities
Community not recognizing mental health significance
Confidence in trusted information sources
Infrastructure and Planning no reference in active spaces
Education is the department of education (except for kinders)
Public safety in council draft - personal safety
Getting the Health Plan right for early prevention, thinking about why these problems are coming from rather than how we fix them
Inclusivity of our different cultural groups
Highlight importance of open space network and connection with nature
Sexual health, sexual safety and prevention of sexual assaults are missing, although could be captured around community safety in the community vision a little bit.
A broad view of whole of life.
Positive ageing, ageing well priority missing
Priorities in the city plan that may also cover areas in the community panels priority
How do we integrate community accountability into the plan, we can't do it without each other
Include community and social infrastructure into the priorities, i.e. neighbourhood houses
Education is a strong social determinant of health
Clear links between priorities and vision

COLLABORATING FOR IMPACT

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
CatholicCare Victoria	Accessible Services Healthy Living Mental Health & Social Connection Gender Equality Housing Affordability	Access services (accessibility of intake, build awareness services, more services into Wyndham, building cultural competence practitioners, collaborating & partnerships, positive experience for clients using services, mental health (deliver early intervention mental health services eg counselling including in schools) CCV Housing building social housing across Victoria and programs to support those at risk homelessness.	Co design insights & client feedback, and community data, quality and effectiveness of partnerships	Broker agency connections and alliances- focus and celebrate outcomes, remove barriers from council eg supporting tenders, more joint ventures & partners, joint advocacy to Govt on shared priorities. Keep producing analysis on community data Wyndham & infographics.
cohealth	Housing Affordability	Advocacy for sustainable and affordable housing, active partnership and involvement in H3 OPG and SPG, Supporting residents in social housing to sustain tenancies and reduce risk of evictions or isolation. Assertive outreach to people sleeping rough in community, ensuring they have access to healthcare and are aware of housing options. Community education around the risks of homelessness and how to get support before they become at risk.	Less people needing to access our service (i.e. less people becoming homeless), turn around for access to support is quick and accessible and this reduces the trauma experienced when sleeping rough or in housing insecurity. Greater access to public and community housing options, meaning that staff will be able to support clients into housing options.	Continued advocacy for affordable housing in Wyndham, and models of housing that are flexible and may offer more supported housing options to ensure tenancies are sustained and people are connected to their community.
Committee for Wyndham and Mercy Mental Health	Mental Health & Social Connection Employment	Advocacy, acute mental health services	Policies are reviewed, implemented and funded; outcomes where preventative mental health services and interventions are reducing number of people are requiring acute MH services	Continued partnership and collaboration for the prosperity of Wyndham between council and Committee for Wyndham, Cross-collaboration for strategic events across key stakeholders such as mental health week to align on Mercy MH specific 5 year plans and council health plans (gain a key representative from council to coordinate this strategic partnership).
Community Connections and Care Services	Accessible Services Healthy Living Mental Health & Social Connection	community engagement eg. community connector program, local events like Seniors Expo, connect with aged care providers network, Seniors Advisory Group, Policy response	attendance, feedback	understanding the older population and how we age in Wyndham eg. data
Healthy Living		Provide footpath and shared path. Promote active transport.	Increase in pt usage. Increase in walking abs cycling.	Funding to be continued

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
IPC Health	Healthy Living	Walk to school activities (incl School passport); Vaping campaigns in partnership with WPHU Supporting Community Grocer through health promotion partnership Vic Kids Eat Well in schools and community centres Smiles 4 Miles in kindergartens Achievement program in early years settings; LGBTIQ+ consultations	Health promotion plan has indicators for evaluation. Some of the above is within a co design model.	Advocacy, endorsement of Vic Kids Eat Well programs
IPCHealth	Accessible Services	Providing no fee or very low fee services within health and social activities. Providing an avenue for community to engage in social activities. Working to provide accessible services for those that can least afford it.	Less people needing to access hospital services, more people ageing well.	
Melbourne City Mission	Accessible Services Healthy Living Mental Health & Social Connection Housing Affordability Employment	Long term and short term housing (e.g. refuge housing), education programs, early intervention and family services.	Fewer people repeating through our services	Funding, broader consultation and stakeholder engagement, stronger communication on services, more frequent interactions with community organisations. Cross collaboration within a strategic partnership across key stakeholders; ie. coming together to deliver strategic event like a mental health week event
Mental wellbeing &		co-benefits approach by working on food systems and vaping and climate		
Mercy Health	Accessible Services Employment	A new Emergency Department for Werribee is currently under construction. Other Service expansion efforts that focus on designing and leveraging models of care and service delivery without the need for additional physical infrastructure eg Hospital In The Home, Virtual/Telehealth care, remote monitoring. Opportunities to improve accessibility through optimisation of existing resources are continually being explored and worked on	The capacity of the Werribee Mercy Hospital to meet local catchment (community) needs will increase (i.e. Self Sufficiency Measures)	Council advocacy for government funding to expand services (infrastructure). Partnerships and collaborations with other public & primary and community services health care providers in community, primary and public sectors are also key for accessibility to improve. Promoting networks, collaboration and linkages, where relevant.
Mercy Health	Accessible Services Healthy Living Mental Health & Social Connection	Provision of acute and sub-acute, and community services	Integrated service provision, limited wait times, accessible care, community satisfaction	Pathways and consideration of referral and management pathways into and out of community to health delivery services
The Orange Door	Accessible Services Mental Health & Social	We are providing a response to family violence and concerns about children's wellbeing, safety and family violence and safety	increased referrals, less clients coming back to our service, better outcomes for children, reduced deaths and harms related to family	connect services in the west, maybe a services conference for health and social services so

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
	Connection Gender Equality		violence and child abuse and neglect.	workers can better connect with the breadth of services in Wyndham
Western Public Health Unit	Healthy Living	Food systems and healthier eating, reducing harm from vape and tobacco (youth focus) and Climate and impact on health	we have outcomes and impact measures that are derived from the PHWBP , plus we are applying the health economic modelling (from DEAKIN) that gives the projections of the value of keeping the population healthier earlier. we are also linking in the co-benefits impact; eg how our actions are improving sense of connection. re the food systems we are looking at increase in access to nourishing, culturally appropriate and affordable food plus we are looking at impact of the INFANT program Re the vaping; work - we are looking at markers in sport and rec as well as more; vape/smoke; free zones , change in lease agreements for no/vape in sport and rec, plus mores awareness with CALD communities re the climate - we are implementing the good food policy which is about sustainable food practices and business	
Wyndham CEC	Accessible Services Mental Health & Social Connection Gender Equality Housing Affordability Employment	We facilitate the Wyndham Humanitarian Network where we raise the concerns of CALD communities, and collaborate and advocate for culturally appropriate responses	When community's barriers to accessing services/supports are reduced	Collaboration, funding, adopting/implementing changes that are culturally safe and responsive
Wyndham City	Accessible Services Healthy Living Mental Health & Social Connection Gender Equality Employment	Providing mental health, social connection, employment pathways, contributing to gender equity through advocacy work	Data collation, business planning and KPIs	N/a

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
Wyndham City - Sport and Recreation	Healthy Living Gender Equality	Gender Equality - Supporting the implementation of the Fair Access Policy, supporting clubs and user groups who access Council Recreation facilities to provide safe, welcoming and equal access to women and girls. Delivery of targeted programs across the municipality for women and girls to encourage participation and build confidence for ongoing involvement in physical activity. Healthy Living - Delivery of a range of programs through our Sport and Recreation Inclusion and Participation team, such as the Active Kinders, Active Kids and Active Holidays Programs. Delivery of capital works program to provide safe and accessible open spaces for participation in active recreation and community sport.	Gender Equality - auditing of clubs on regular basis to identify improvements in how they are delivering their obligations of the policy. Provision of support to these clubs to assist them in identifying gaps, and building capacity of volunteers Healthy Living - program participants are surveyed to understand the impacts that a program has had on their confidence and understanding of participation in physical activity. Delivery of a coordinated capital works program that provides local access to a range of facilities for our community.	Ensure that information is being shared among departments, to identify opportunities for collaboration
Wyndham City Council	Accessible Services	Service Planning for social infrastructure and more widely for health services in the municipality		
Wyndham City Council	Accessible Services Healthy Living Mental Health & Social Connection Housing Affordability Employment	Council understands and values the difficulties individuals have in understanding and accessing services and supports in both the local and wider community. We support residents to navigate referral pathways, we actively promote services via Senior & Carers Expos We work in partnership with other services highlighting barriers to services and supports that community shares with us.	We know we have achieved these outcomes when community members, organisations provide feedback that the support received enabled them to live independently, healthy and socially connected.	Continued funding to support the service delivery
Wyndham City Council	Climate Change	Emergency management - building resilience of the community - attending community events and community centres to raise emergency preparedness awareness, Municipal Emergency Planning Committee who plan and prepare for emergencies within the municipality, providing, undertake test emergency management exercises which can include the community, currently developing more child friendly resources to raise preparedness awareness, successful grant application to produce emergency management videos with our 4 emergency responders who will explain their roles - these will be	Re films - Feedback from the community prior to watching the films and after General feedback from the community. Website hits.	More collaboration between council departments, sharing ideas, upskilling each other and working together. Community don't know all the different departments, and talk collectively of 'the council' so we must work together inhouse for consistent and better outcomes. Need to revamp our section on website. More awareness within council on the emergency management role

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
		translated into the top 6 spoken languages in Wyndham		
Wyndham City Council	Healthy Living	Environmental services, to ensure public health outcomes are met. Registration, inspection, education of business	outbreak numbers, complaints, business knowledge on safe practices	
Wyndham City Council - Ageing Well Advocacy		Advocating for accessible and equitable services, spaces and places to age well in Wyndham	State and Federal Policy Changes, Service Provider Network Developed and active, An ageing well lens is being incorporated by different teams across Wyndham	opportunity to connect with others to advocate for consideration of an ageing lens in all our work
Wyndham City Council Community Support	Accessible Services Healthy Living Mental Health & Social Connection Gender Equality Employment	Delivering preventative and self sustaining programs, initiatives and services across life stages from birth through to elderly residents. Providing co located services with partners to deliver MCH services. Improving the outcomes for people across the life course - MCH services, Kindergarten services, Children Services, Youth Services, and Elderly residents. Working in partnership with stakeholders to deliver services that are responsive to the needs of the community. Sector and workforce planning for these services to create efficiencies to better meet the needs of the community. Providing State funded Kindergarten educational programs for 4-year-old children. Delivery of three kindergarten and children's services including occasional care. Central enrolment and planning. Development of new service models and new business with external partnered providers. Providing capacity building for child, youth and family service areas in partnership with the local child and family service sector and the community. (including Best Start Program, Supported Playgroups, and service	These are achieved through Councils corporate planning processes and through other plans such as newly developed City Life directorate priorities and also Departmental Plans. Access to services, data and evaluation frameworks to support the Service Outcomes that have been internally outlined.	Integrated ways of working within Council and also externally with partners to ensure that strategic planning aligns. Potential development of priority of access framework to align who Council delivers and targets services to. Collaboration and innovation with partners for funding opportunities. Internal sharing of information across Council

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
		<p>integration with partner kinder services). Providing Universal MCH (UMCH) program, MCH nurses provide check-ins for children at key developmental stages to monitor their growth, and development, and provide parenting, family well-being, and health information. Offer UMCH services at various locations across Wyndham and are constantly exploring ways to enhance accessibility for families by co-locating with partners. Expanding these services to also include outreach MCH van to service families who are geographically isolated. Providing information, education, programs and events for young people aged 12 - 25 and targeted mental health support for 8-25 year olds.</p> <p>Council also provides a Community Connector program that helps connect local groups/residents with activities, information or support. Providing assessment to elderly residents around suitability and support for services. Provide support for older people who need some assistance to continue living safely at home and in their community. We work in partnership with community members, their carers and families to help build independence, maintain daily living skills, and build social connections.</p>		
Wyndham City Council Social Policy Unit	Mental Health & Social Connection Gender Equality	<p>Development of GIA apps to meet compliance and inform council work for community</p> <p>Planning Healthy conversations workshops for men in our community (CALD)</p> <p>Redevelopment of FV network to include more training for community organisations on eg MARAM, FV with people with lived experience of disability, Safety Planning etc</p> <p>Planning and delivery of disability expo to ensure residents have a better understanding of services available to them in community</p>	<p>Increase in depth within council completing GIA</p> <p>Delivery of sessions and collaboration with community members to then apply additional funding to continue to have ongoing conversations</p> <p>Delivery of key training sessions for FV network, increase workers knowledge of topics selected, increase in participation of members to the sessions</p> <p>Delivery of expo, succession partnerships between partners, increase knowledge of services for community members.</p>	Increase network opportunities for members of both WDSN and WFV network to collaborate and share knowledge.

Organisation/ WCC Dept	Health Focus Area (HFA)	What is your organisation doing to contribute to this HFA?	How will you know you've achieved the outcomes?	What further support (if any) do you need from Council?
Wyndham Council Youth Services	Accessible Services Healthy Living Mental Health & Social Connection Gender Equality Employment	Regular and targeted programs for mental health and social outcomes, food relief, recreation and upskilling, promoting inclusion and diversity, being a welcoming place with qualified workers. Working Closely with the West LGAS	Happy Young People	Incentivising support from community, how do we work together to achieve these health outcomes, otherwise its imbalanced

FINAL REFLECTIONS

I LIKE....	I WISH....	I WONDER
Activities and approach to making connections	A hard copy of council and community key focus to compare and explored during the activities	Can measure the impact of the collective work we are doing together that is keeping the people healthy
Connecting with others	AI could summarise key themes from today	Can Sports and Rec hold memberships for young people in clubs to prevent them from committing crimes
Connection and inclusion of community voice	Better view of the priorities and what they meant, hard copies sometimes work well	Can we get there to hear more what the community want
Connections	Community were held positively accountable somehow and it all didn't rest on government money to fix all the issues that existed in community	Can we start an online forum? that was discussion is not hampered by schedules/travel etc
Connections and discussions	Docs had been circulated prior so we could get across them and provide more feedback	Create a teams chat channel to continue collaboration
Connections made	Experts from First Nations and multicultural perspectives	Create a Teams chat channel?
Connections!	For council to keep a ring on a healthy, safe and connected community and not for council to get drawn into service provision or reactive things that is not really in council scope	How can the Wyndham Business Rep Body to advocate to state and fed for focus on Wyndham
Ensuring great group diversity by separating team members	For more information and background on the draft health focus areas	How people with lived experience of mental health or homelessness could play a role in these plans
Everyone bought in to the morning and contributed meaningfully	I had more time in my day-to-day work to focus on the resilience lens/value add for health issues in climate, food security, preventative health etc	How the learnings from the delivery of other relevant plans are being incorporated social infrastructure, resilient Wyndham, active transport and integrated transport.
Great facilitation	I have the capacity to participate more as the work is exciting and meaningful	how this group could collectively advocate to get more fed and state attention to Wyndham during the fed election year (2025) and state election year (2026).
Great facilitation	I wish there may have been more time beforehand to consider the pre work and priorities to give some considered answers	How this will be communicated from here on in
Having an opportunity to hear what other organisations are doing	Intersectional voices are included and add weight to their contributions	How to harness the energy and expertise today in the midst of busy-ness and bureaucracy

I LIKE....	I WISH....	I WONDER
Interactive approach	It was a bit shorter. Invite blocked 5 hrs but I'm happy to know it was shorter	How we can continue the great collaboration today
Learning about draft priorities and identifying what's missing	It was easier to review the documents, difficult off one persons screen	How we can get a broader representation of participants. Want to make sure its not the same voices at forums and representation is there
Loved the format and activities to engage	Key themes defined so all in same page	How we can get more of the ageing community involved in sport and rec
Lots of interaction with others and action based	More grassroots community voice, not just services	How we can measure the health changes we intend
Loved the conversations	More opportunities	How we think about, research and understand the overarching social conditions that impact on health inequities such as colonisation, patriarchy and neo-liberalism. If we don't understand these, how do we develop relevant and impactful solutions?
Meeting people from different organisations as well as council	More time to have pre reading	If members of the group could meet again to showcase projects they are working on or wish to run - potential collaboration
Meeting people in a physical setting to discuss health and well-being	Pre-information / some slide content in advance	If the insights shared will have any real impact on the health plan and health outcomes in Wyndham beyond the networking and fun outcomes from today.
Moving around and exploring the topics with local NFPs	Similar opportunities to connect and knowledge share.	If we can do a session on primary prevention in services and primary care
Moving around small group discussion	The Loop gave more opportunity to provide input -it is very minimal and not much space to add comments.	If we can work together more and not have silos
Musical chairs sharing and collaborating	The natural environment gets greater recognition for the important health role it plays	If we had members of the community advisory committee here too
Networking	There could have been representatives from local GP's, refugee Services and other not for profits in the room.	If we had sufficient representation of health-related service providers in Wyndham
Networking opportunity and seeing that each org has a voice	There was an opportunity to opt-out or provide info in a different way if you are socially anxious or overwhelmed in group	Process of implementation and genuine attribution of what's most impactful driving health plan outcomes.

I LIKE....	I WISH....	I WONDER
Networking opportunity- breadth of ppl/orgs present	There was more diverse group of organisations represented in the room for more wholistic view	
Networking with others	There was more time to reflect on the documents, allowing more meaningful discussions.	
Opportunities to discuss and hear from others	There were CALD and Refugee groups org rep groups here today	
Opportunity for collaboration, networking and strengthening partnerships in key areas pertaining to the council plan.	We could all work together as much as possible to share ideas, resources, knowledge etc Council depts should get to know each other better - have events inhouse where teams showcase what they do	
opportunity to network and connect	We had deep dived in the topics rather than done surface level activities as I think there was a missed opportunity to draw on the expertise in the room as it was pitched far too basic	
People passionate on what they do and keen to collaborate	We had more opportunities such as this to collaborate	
Putting faces to names after seeing people online	We had more time to consider the documents themselves in advance.	
Small groups	We had more time to provide feedback on priorities and focus areas	
Small groups allow for easier communications	We had more time to think and reflect on the documents versus reviewing them it	
Small groups allowed for interaction	We had more transparency on the intent behind the themes.....sustainability isn't just waste and amenity.	
the ability to type to better express yourself if not comfortable in a group setting	We had time to go into more specific detail and provide further insight	
The connections and range of organisations		
The enthusiasm of the staff and positive environment		
The facilitation, it enabled collaboration		
The join group tool (Groupmap)		

I LIKE....	I WISH....	I WONDER
The mixture of small and large group work		
The musical chair collaboration sessions		
The opportunities to learn from others experience.		
the pledging, maybe we can pledge to help each other with one thing		
The structured ways to meet people and open collaboration		
The topic was stepped out well		
The way the information was gathered from across the group - active facilitation that got to the detail in a engaging way		
Transport is being identified as a critical priority		

PLEDGES

Wondering where our First Nations community sits in this Health Plan - More Advocacy
Consider the health focus areas in business planning + connect with Lucy on priority access convo
Be more aggressive when pitching funding and partnership agreements - don't be afraid to ask hard questions; think smarter about placing referrals, advocate for affordable plans & action
Connect focus areas through resilience capacity building programs. Need to talk to WPHU and read background about food security
Elevate "health" platform in our community reporting
Take the learnings & highlights from the Health Forum back to my team who in turn will take to their teams as a focus. Share the draft when available and ensure part of our strategic plan
Check info on The Loop "Living your best life". Finding more information to better equip myself when having conversations/networking. Talk more
Tobacco signage. DOH -> advocate for signage to complete sport and rec project/EH
I'm going to 'stalk' some of my colleagues I've met who work in other council depts and see how we can work together. Touch base with Josh @ CoHealth re: same
Active steps to build connection in Wyndham with council, NFP agencies and other to explore what we can do together/synergies
Want to understand more about the Wyndham Community Committee. How do we engage? Work together? Senior & Carers Expo - contacts/ gauge interest. Mental health - Days of Significance
Continue to support and advocate for all members of our community at State and Fed level
Collaborate to connect with local community groups

Connect with organisations to further explore positive ageing/ageing well. Add oral health to focus area
Link the Orange Door practice leaders in to local networks as this will have a more direct impact of client care and outcomes
Take note of the feedback and how can include change, clarify areas.
Collaborate with Wyndham to get an innovative Food System VicHealth grant submitted
Link up with MCH/Immunisation team to brainstorm actions to keep childhood immunisation @ council strong and effective and expanded
Catch up with Adam about mental health week - consider opportunities to strengthen WCCs role in sector and advocacy
Connected work and communication between climate and health issues and projects
Collaborate/share; Elevate the voices of CALD communities; Discuss contact of today with my team
Share IPC Health promotion plan and engage WCC in Health Promotion planning
Talk to the team to explore further collaboration
Connect and follow up with Mercy Health and IPC & Western Health to strengthen relationships, invite them to our upcoming Inclusive Employment Toolkit Launch and support with their local & inclusive recruitment
Share engagement information with committee for Wyndham
Meet with Mark. Review how er can build and strengthen community leadership and capacity at grants level. Set up community group networking
Connect with council staff or programs I have yet to, to discuss how our area specialities can intersect to support people's experiencing homelessness in Wyndham
Learn about a local health provider each week what they need
I'll ensure I update my team on what we worked through today, to help re-align their understanding of what we do and why it is important to our community
Connect with other org's in advocacy for increasing community mental health services

PLEASE NOTE:

This report has been prepared by MosaicLab on behalf of and for the exclusive use of Wyndham City Council (WCC), the sole purpose of which is to provide WCC with outputs materials produced at the Health Forum on 22 February 2025.

This report has been prepared in accordance with the scope of services set out by the WCC. In preparing this report, MosaicLab has relied upon the information provided by the participants at the Health Forum. WCC can choose to share and distribute this report as they see fit. MosaicLab accepts no liability or responsibility whatsoever for or in respect of any use of or reliance upon this report by any third party.

MosaicLab is a Victorian-based consultancy that specialises in community and stakeholder engagement, facilitation, negotiation, strategic planning and coaching.

We acknowledge the Traditional Custodians of the many lands on which we live and work. We pay our respects to their elders past and present and emerging leaders.



REPORT PREPARED BY:

mosaicLAB

www.mosaiclab.com.au