



# Wyndham Volunteering Strategy 2019-2024

## AT A GLANCE



### Key focus area 1: Engaging, recognising and supporting volunteers



**375** residents and **44** stallholders attended the Wyndham Volunteer Expo on 14 May 2022!



More than **100** new volunteers were recruited as a direct result of attending the Wyndham Volunteer Expo!



**147,881** people reached by our social media campaign, 'Spotlight a volunteer'!



**174** National Volunteer Week certificates presented to registered Wyndham City volunteers



Recognition of International Volunteer Day (CEO letter to Wyndham City volunteers and advertisement in local paper recognising Wyndham volunteers)



### Key focus area 2: Being flexible and inclusive of diversity



Wyndham City volunteer induction now available 'online' and in video format (on demand and in over **100** languages)



**45** Wyndham CALD grass roots community groups took part in Volunteer West's project 'WestSeed'



Training sessions delivered to volunteers and volunteer managers to build inclusion, cultural competence and disability confidence



Two new Wyndham City volunteer programs established themed around young people (16 to 25 years)



### Key focus area 3: Training and development



**25** free training sessions (49.5 hours) offered to Wyndham community



**15** Wyndham organisations attended a series of **6** workshops on 'Building an Effective Committee – a Recipe for Success'



**380** attendees at 'volunteer and community group training'



**85%** of attendees at the Wyndham Volunteer Expo reported having a better understanding of volunteering



**3** Wyndham City volunteer supervisor network meetings were held online



### Key focus area 4: Communication and collaboration



Stallholders at the Volunteer Expo made connections with one another and some are now working on projects together



**5,690** clicks on Wyndham City's volunteering website 'landing' page



Supported Wyndham City staff who manage volunteers to reactivate their programs and re-engage volunteers



Grants Guru accessible via Wyndham City's website for volunteer-involving organisations to access other Grants, outside of Wyndham City



**74%** of attendees at the Wyndham Volunteer Expo found the volunteering presentation useful and informative



### Key focus area 5: Driving good practice and delivering outcomes



Designed, built and piloted new Volunteer Management Software (Better Impact) for Wyndham City registered volunteers and programs



Contributed to the development of the Victorian Volunteer Strategy



Developed Volunteering Strategy yearly action plan



**86%** of survey respondents (Wyndham Volunteer Managers Network) are now able to contribute to relevant consultation and strategies that relate to their work



**71%** of survey responses for the Wyndham Volunteer Managers Network stated they are now aware of The National Standards for Volunteer Involvement

