

# **Frequently Asked Questions**

WERRIBEE CITY CENTRE BUSINESS PARKING PERMITS June 2023

#### Where is the Werribee City Centre Business Permit Parking location?

Werribee City Centre Business Permit Parking is located at the Cherry Street Car Park.

Parking in the West End Car Park is free all day parking. All other parking in the Werribee City Centre is restricted as per street signage.

### Where is the Cherry Street Car Park?

The Cherry Street Car Park is located on the corner of Cherry Street and Kelly Street, Werribee, at the eastern end of the Werribee City Centre.

## Where is the West End Car Park?

The West End Car Park is located on the corner of Watton Street and Werribee Street, Werribee, at the western end of the Werribee City Centre.

#### How many parking spaces are available?

The Cherry Street Car Park has 149 parking spaces. The West End Car Park has 200 parking spaces.

#### What are the time limits?

Customers are welcome to park up to 3 hours in any available space in the Cherry Street Car Park. Business permit holders are exempt from the 3 hour time limit and are welcome to park all day in any available space in the Cherry Street Car Park. Parking in the West End Car Park is not time restricted and parkers may use the West End Car Park for free all-day parking.

## How much does a Werribee City Centre Business Parking Permit Cost?

A 6-month Werribee City Centre Business Parking Permit currently costs \$91.50 and is GST free.

#### Can I purchase a Business Parking Permit at any time of year?

Yes. Currently, 2023 Permits are issued for 6 months, or pro-rata if applications are received after 1 August. The pro rata cost is \$15.25 per month.

#### Why is there a fee for the Cherry Street Car Park Parking Permits?

Council charges a fee for Parking Permits in the Cherry Street Car Park to prevent all-day train commuters from using the car park. Anybody overstaying the 3-hour time limit without a permit may receive a parking infringement. The fees for permits covers the cost of issuing and monitoring Werribee City Centre Business Parking Permits.

#### When do Werribee City Centre Business Parking Permits expire?

The 2023 Werribee City Centre Business Parking Permits expire on 31 December 2023. A permit renewal is sent in June each year to renew your Werribee City Centre Business Parking Permit.

# Is there a limit on the number of Werribee City Centre Business Parking Permits that one business can purchase?

Permits are issued subject to availability. It is currently possible for a business to purchase up to five (5) permits. Requests can be made to purchase more than five permits and the size of the business and the number or permits available will be considered in determining the number of permits issued to one business.

#### How do I apply for a Werribee City Centre Business Parking Permit?

Visit the Wyndham City website at the following address, download and complete the application form, and return it with payment to the address listed on the form. <u>https://www.wyndham.vic.gov.au/services/local-laws-permits/laws-permits-businesses/business-parking-permits</u>

# Are Werribee City Centre Business Parking Permits issued to businesses, individuals or vehicles?

Werribee City Centre Business Parking Permits are issued to businesses, not individuals or vehicles. This allows for the Permit to be shared amongst staff and transferred within the business (i.e. if staff leave).

#### Can only one person within the business use the Permit?

Anyone that works at the business named on the permit, can use the permit. This allows the permit to be used flexibly within the business, depending upon who needs it at the time. Only one user is possible at one time.

#### Can I get a refund?

Yes, please send us an email requesting a refund including your permit number.

#### How can I find out further information?

If you have any questions, get in touch with the Wyndham City Council team on 9742 0905 or email: <u>werribeecitycentreparkingpermits@wyndham.vic.gov.au</u>