

Quarterly Community Report

QUARTER 2

October - December 2022





Acknowledgment of Traditional Custodians

Wyndham City Council recognises Aboriginal and Torres Strait Islander peoples as the first Peoples of Australia. We acknowledge the Bunurong and Wadawurrung Peoples as Traditional Owners of the lands on which Wyndham City operates. The Wadawurrung and Bunurong Peoples have and always will belong to the Werribee Yalook (river), creeks, stars, hills and red clay of this Country. We pay respect to their Ancestors and Elders who always have, and always will, care for Country and community today and for future generations.

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Message from the Chief Executive Officer

Stephen Wall CEO, Wyndham City Council



With the first half of the financial year completed, I am pleased to present the Community Report for the second quarter of 2022-23. The Community Report is one of the ways the community can understand how public money is being used to deliver vital community services and infrastructure across Wyndham.

The last quarter of 2022 was marked with a range of key pieces of work coming to fruition for Council; including the adoption of the Wyndham Industrial Land Use Strategy, the 10-year Public Art Plan, the Economic Development Strategy and the draft Community Amenity Local Law and the draft Wyndham Plan. All these pieces of work will guide Council work in these important areas into the future.

In addition, despite the challenging weather, the last quarter of 2022 saw a number of events occur for the first time in two years, including, the Children's Week Picnic, Senior Festival, State Rose and Garden show, and a wide range of holiday festivities across the municipality. It was also pleasing that Council's Visit Werribee and Surrounds destination campaign was awarded Silver at the Victorian Tourism Awards.

This quarter Council also focused its advocacy efforts on informing candidates for the State election held in November about the challenges and needs of the Wyndham community. In particular, Council advocated strongly for the East Werribee business precinct through a dedicated campaign and the hosting of a Jobs Summit; all in aid of ensuring the Government understands the importance of ensuring more jobs are created within the municipality. You can read more about our advocacy work on page 70.

As always, Council continued to deliver its significant capital works program, and in the last quarter of 2022, was able to:

- Open the Bembit Bag-rook Community Centre in Tarneit. The \$20.9 million centre includes a family area, early learning facilities, consulting suites for our MCH staff, as well as an outdoor barbeque area, basketball and netball courts and a playground.
- Components of the Bensonhurst Parade (now Webster Street) Reserve and Brookdale Road Reserve in Point Cook have been opened early for resident use while the turf is established on the sports fields.
- The Integrated Family Centre at Manor Lakes North, gazetted name 'Birnbial Family Centre, is near completion and this is set to open in February 2023.
- Construction of the Truganina Community Centre commenced and will take approximately 14 months to build.

- A final version of the master plan for Werribee South Beach has been updated, including a Coastal Adaptation Framework. Geotechnical investigations have been undertaken to assist with the detailed design of the Bay Trail upgrade, wetland deck and fishing platform.
- Moondara Street Park in Tarneit is now complete and open to the public.

Although this report marks the halfway point of the financial year, it does conclude what has been another year full of achievements in 2022. It's impossible to cover all of our achievements in one message, so here is a short <u>video</u> to highlight some of Council's key achievements in 2022.

I would like to take this opportunity to thank all Council staff and Councillors for their work in 2022. I love working in local government and I love seeing the impact we have on the lives of the community. I look forward to the year ahead, and ensuring we continue to do our best for the Wyndham community.

Stephen Wall Chief Executive Officer

About Our Council Plan 2021-25

The Council Plan sets out Council's strategic direction for its four-year term.

It guides Council's work and how it allocates our resources. Through its Council Plan, Council will work towards achieving the Wyndham 2040 Community Vision, whilst remaining financially viable and sustainable. The Council Plan is made up of eight strategic areas, aligned to the Wyndham 2040 Community Vision.

Implementation of the Council Plan is supported through the Major Initiatives and Initiatives (major projects, services or programs) identified annually in the Council's budget. The completion of these is critical to the successful implementation of the Council Plan.

| Council Plan Strategic Area | Wyndham 2040 Community Vision Theme |
|--|-------------------------------------|
| A Healthy, Accessible and Equitable City A Welcoming and Inclusive City | People and Community |
| A Liveable City A Green City | Places and Spaces |
| An Economically Prosperous City A Thriving City | Earning and Learning |
| Community As An Active Partner Delivering Public Value and Excellence | Leadership and Participation |

To support the implementation of the Council Plan, a suite of <u>Council adopted strategies and plans</u> exists. Some of these are required by legislation, others are necessary to inform or guide a service or specific priority for Council and/or the community.

This Quarterly Community Report shows the community how the work of Council, its major projects, capital works, as well as adopted strategies and plans are progressing in line with the commitments made against the strategic areas of its Council Plan.

Council will monitor its strategic risks by undertaking an assessment of any challenges/barriers to achieving the Council Plan and will communicate these to the community within this report as required.

Work against our Council Plan Strategic Areas



Strategic Area 1:

A Healthy, Accessible and Equitable City

Wyndham is a City that enhances the wellbeing of its community and provides opportunities for all.

Council will

Provide high-quality, equitable and accessible services and community facilities that cater for all ages and life stages.

Advocate and plan for increased investment in health and support services to improve the wellbeing outcomes of all residents.

Protect and promote public health through education and enforcement.

Deliver, support and promote creative industries including the arts, events and festivals that contribute to the vibrancy and liveability of the City.

Encourage residents to be physically active and healthy through the provision of accessible and diverse sporting facilities, leisure and recreational opportunities.

Some of the Council Services that work towards this include:

Animal Management Child, Family Health and Wellbeing Community Connections and Care Community Infrastructure Planning Early Education and Care Environmental Health Services Family and Sector Partnerships Sport, Recreation and Physical Activity Youth Services



Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|---|--------|---|
| Undertake planning for new community facilities at Black Forest North, Riverdale and Tarneit by completing the service planning, defining the scope, developing concept plans and refining the business cases for funding. | ٠ | Service planning is underway, and the visioning process has commenced on the Black Forest Road North facility. Visioning for Tarneit and Riverdale will commence February 2023 followed by the development of a functional design brief. |
| Complete and open the Integrated Family Centre at Manor Lakes North. | • | The Family Centre at Manor Lakes North is nearing completion and is set to open in February 2023 for early years' service provision. The name 'Birnbial Family Centre' has now been formally gazetted. |
| Commence construction of two new Community Centres in the future town centres of Truganina and Werribee West. | • | Construction of the Truganina Community Centre has commenced and will take approximately 14 months to build. The construction tender for the Werribee West Community Centre is being evaluated at the present time. |
| Undertake detailed design of Stage 1 of the redevelopment of the Cultural Centre in Werribee. | ٠ | Preliminary planning for Stage One of the Cultural Centre identified significant costs associated with providing a new Studio theatre. Further work is underway to explore more cost-effective opportunities within the existing building footprint. |
| Progress the implementation of Master Plans by completing the construction of Tarneit North Reserve in Tarneit, Bensonhurst Parade Reserve (now Webster Street Reserve) in Point Cook and Brookdale Reserve in Point Cook. | | Webster Street Reserve (formerly Bensonhurst Parade Reserve) and Brookdale Road Reserve are nearing completion and will open in early 2023, following the completion of the turf establishment period. Where possible, components of these reserves (cricket nets, ninja obstacle course) have opened early for resident use. Contracts for the construction of pavilions at both reserves were awarded in November 2022, with construction to commence in early 2023. |

| | | A tender for the construction of Tarneit North Reserve will be released in early 2023. |
|--|---|---|
| Delivery of the Sports Pavilion Retrofitting Program through the delivery of pavilion redevelopments at Arndell Park in Truganina, Tom Roberts and Saltwater Reserves in Point Cook. | ٠ | Construction of these sports pavilion retrofitting projects continue, see page 22 for further detail. |
| Work with local communities to establish clubs and user groups to activate new active open spaces at Truganina South East, Bensonhurst Parade Reserve, Point Cook and Brookdale Road Reserve in Point Cook. | | West Point Cricket Club (Webster Street Reserve, Point Cook – formerly Bensonhurst Parade) commenced their inaugural season, fielding four senior teams and seven junior teams, including two girls' teams. An outstanding outcome and credit to the volunteers who have contributed to the creation and development of the new club via Council's Sports Development Framework process. At Alcock Road Reserve in Truganina, work continued with recently incorporated Soccer and Tennis clubs in partnership with Football Victoria and Tennis Victoria, as they build momentum towards their inaugural seasons in 2023. |
| Complete the review of the Wyndham Sports Strategy 2045. | • | A background and key directions paper has been drafted in preparation for further consultation with the Community Reference Group during 2023. An updated sample survey of Wyndham residents was completed to inform the 2023 iteration of the Wyndham Sports Strategy. This data, alongside the Australian Sports Commission's AusPlay data set was used to model overall participation demand and calculate the number of facilities required for each sport/activity across Wyndham. |
| Implementation of Year 2 of the Domestic Animal Management Plan 2021-25. | ~ | The 21 objectives within Year 2 (2022) of the Domestic Animal Management Plan have been met. The report has been sent to the Minister with 100% compliance achieved. |
| Enhance staff capacity to develop and deliver virtual Youth Service offerings that meet changing community needs and | • | Council is in the process of recruiting an Online Engagement and Communications Officer position to deliver this work. The |

| increase the community's access to services and supports. | | successful incumbent will commence in January 2023. |
|--|---|--|
| Improve Council's response to tragic events in the community by establishing a youth response team who can provide targeted youth engagement and counselling activities. | • | Youth mobilisation and response roles have been recruited. The first position has been filled with a second position commencing in January 2023. Work plans are currently being developed for these positions as well as connection to stakeholders. |
| Improve families' access to local support services by establishing a specialist early years community connector program. | • | The Early Years Connector position this quarter helped to establish and support connections with the local community, neighbouring school - Garrang Wilam, Wyndham Community Education Centre and associated allied health partners for the Bembit Bagrook centre. |
| Continue to implement the Lifecourse Framework for early years, middle years, and older residents. | • | Implementation has commenced on the Lifecourse Framework after being adopted on 27 September 2022. Quarter two highlights for each life stage are outlined in the adopted strategy summary report on page 18. |
| Undertake detailed design to implement the Jamieson Way Community Centre and Reserve Masterplan in Point Cook. | • | Concept design has been generally approved in December 2022. The schematic design has been developed and is currently awaiting approval. The detail design is anticipated to be completed by August 2023. |

 Key:
 ● Not Started
 ● Behind schedule
 ● On track
 ✓ Completed
 ⑦ Deferred

 1 (7%) initiative has been completed

13 (93%) initiatives are progressing on schedule

Services Snapshot

A snapshot of just some of what Council delivered throughout this quarter.

Animal Management

- **28,586** Dogs and cats registered
 - 743 Dog off lead patrols conducted



Child, Family Health and Wellbeing

- 6,701 Immunisations administered *
- 6,747 Key Ages and Stages Maternal and Child Health visits undertaken
 - 26 Families supported through sleep settling programs

*Immunisation's administered as part of National Immunisation Program schedule only, not including COVID19 vaccinations

Community Connections and Care



- **10,232** Group services hours delivered
- 7,764 Meals delivered
 - 265 Residents connected to local services and supports
 - 432 Referrals received
- 92.1% High priority assessments actioned within 3 business days

Early Education (Kindergarten)



7,291 Enrolments at council run kindergarten for 2022

*Registration figures are inclusive of both council run and partner site kindergartens

Environmental Health Services



- 71 New premises registered
- **103%** Food sampling program completed for the calendar year
- 89% Food samples registering satisfactory results
- **167** Public health inspections completed

Family and Sector Partnerships



- 222 Requests for early intervention support for children in kinder received (Pre School Field Officer program)
- **158** Families connected to family services and supports
- 39 Community led playgroups supported
- 123 Families supported through Council run playgroups

Sport, Recreation and Physical Activity



- 20 Physical activity programs delivered with 250 attendees
- **472,953** Visitations to major leisure facilities
 - 4,283 Average number of hours of programmed use across outdoor facility network (per week)

Youth Services



- **124** New counselling referrals received
- 71 Young people on the waitlist for counselling
- 271 Counselling sessions provided
- 145 New young people attending programs
- 99 Youth programs delivered with **1,258** young people attending
- 11 Youth events delivered with 817 young people attending
- 14 Parenting programs delivered with 932 attendees
- 536 Young people attended the street surfer bus (KIRRUP)

- Yout

Strategy Updates

Municipal Public Health and Wellbeing Plan 2021-2025

The Municipal Public Health and Wellbeing Plan (MPHWP) sets out the public health and wellbeing priorities for Wyndham over four years, with a long-term view to support improvements in health, safety, education, and environmental outcomes. Improving amenity and health and wellbeing is the primary objective. Highlights from this quarter include:

Priority 1 – Opportunity Equity and Inclusion

Outcome 1 – We have equal opportunity to contribute to our community, including through strong employment opportunities.

Opportunity Wyndham - Council secured \$1.93M State Government investment to upscale the placebased inclusive employment partnership, Opportunity Wyndham. The project will support 100 local residents into local jobs over the course of the year.

Priority 2 – Mental Wellbeing

Outcome 3 – We are a cohesive and inclusive society, socially connected and able to ask for help when we need it.

A Youth Response Team has been recruited to support young people by providing targeted youth engagement and counselling. Youth mobilisation and response roles have been recruited with two positions to begin in 2023.

Priority 4 – Accessible Services

Outcome 5 – *We can access safe and culturally appropriate services.*

Early Years Partners (EYP) program has been established to assist families to access local support services. This quarter the program focused on the Bembit Bagrook centre, connecting local families with the local community, Garrang Wilam School, Wyndham Community Education Centre and associated allied health partners.

Domestic Animal Management Plan 2021-2025

This Plan outlines the services, programs and policies to address the management of dogs and cats in the community. The 21 objectives within Year 2 (2022) of the Domestic Animal Management Plan have been met. The report has been sent to the Minister with 100% compliance met. Some achievements of this plan have included:

- Monthly evaluation of infringements has demonstrated a consistent and responsible enforcement approach through the application of the Wyndham Enforcement Policy.
- The Dog Barking procedure and booklet has been updated, with the new booklet available via the Wyndham <u>website</u>. In addition, 98 per cent of dog barking complaints have been resolved with only 2 per cent being unresolved to the resident's satisfaction.
- With an increase in pet ownership, reports of dog related incidents increased by 4.5 per cent, from the 2021 to 2022 calendar year.
- A total of 743 dog off lead patrols have been conducted in hot spot areas, along with dog off lead patrols in high movement areas such as around schools and playgrounds.
- Seasonal social media posts covering Stray and Wandering cats, cat diseases, and responsible pet ownership has seen a 4.7 per cent decrease in cat complaints from 2020/21 2021/22.
- 100 per cent of domestic animal businesses across the municipality were inspected during 2022, with one business closing as they could not meet the Code of Practice requirement as set by State Government

Active Wyndham Strategy 2019-2024

The Active Wyndham strategy contains four pillars:

- Active Places
- Lifelong Participation
- Inactive to Active
- Strategic Planning and Evaluation

Council's Capital Works Program drives progress across the **Active Places** pillar. Work in the second quarter focused on:

- The procurement of two pavilion projects scheduled to commence construction in early 2023
- Two sportsground lighting contracts (Galvin Park Pitch 1 / Price Reserve) were awarded
- Establishing a panel of contractors to expedite the rollout of additional lighting systems at several sites including Williams Landing Reserve Oval 1, Galvin Park Oval 1, Mainview Boulevard Oval 1, Goddard Street Reserve Oval 1, Saltwater Reserve Tennis Courts 5-8
- The first stage of Brookdale Road Reserve in Point Cook, Webster Street Reserve in Point Cook (formally Bensonhurst Parade) and Alcock Road Reserve in Truganina opened for community use

Activation programs form the basis of the **Lifelong Participation** and **Inactive to Active** pillars. Quarter 2 highlights included:

- The incorporation of new Tennis and Soccer Clubs at Alcock Road Reserve in Truganina and collaboration with Point Cook Tennis Club and West Point Soccer Club as they prepare to transition to Webster Street Reserve in Point Cook.
- The confirmation that Morocco will call Wyndham home for the duration of their 2023 FIFA Women's World Cup campaign. The Young Matilda's will visit Wyndham in February 2023 for a training camp. Council will work on further initiatives to grow women and girl's participation in soccer around these visits.

Under the **Strategic, Planning and Evaluation** pillar, an updated Wyndham sample survey was undertaken to inform the update of the Wyndham Sports Strategy. A background and key directions paper was also drafted in preparation for further consultation with the Community Reference Group in 2023.

Aquatic Strategy 2015-2025

The Aquatic Strategy aims to assess the current and future requirements for aquatic and leisure facilities within Wyndham and to establish Council's future role and priorities in providing access to aquatic facilities.

During this quarter, feasibility and concept planning for three of Wyndham's future indoor facilities continued. Relevant to the Aquatic Strategy, the future Riverdale facility (1160 Sayers Road, Tarneit) is one of the three sites being planned, and will include regional level provision for aquatics including lap swimming, learn to swim, hydrotherapy, leisure swimming and aqua play.

Feasibility and concept planning work has also included engaging with peak sporting bodies, including Basketball Victoria, Netball Victoria, Gymnastics Victoria, Badminton Victoria and Table Tennis Victoria. Advice has also been received on dry programming at the facilities. An architect was appointed in preparation for the initial concepts, to commence being drawn up in January 2023.

Cricket and Australian Rules Football Strategy 2013-2023

This Strategy guides and informs Council and other stakeholders about the future development of cricket and football facilities and associated programs and services.

This quarter, progress continued on the detailed design of Alfred Road Reserve in Werribee.

In late 2022 an initial stage procurement exercise was undertaken to shortlist a group of suitably qualified and experienced contractors to undertake the future construction works at this site. In early 2023, the shortlisted contractors will be invited to submit a quotation/price as part of the second stage of the procurement process. After assessing submissions, Council will then seek to appoint a contractor to deliver Stage 1 construction works including cricket and AFL facilities, two Soccer Fields and family recreation amenities.

Delivery of this site will facilitate the relocation of Werribee Cricket Club from Chirnside Park, enabling it to become a standalone AFL venue, a key action within this Strategy.

An expression of interest process was opened during the quarter to shortlist contractors to undertake the construction works. The commencement of tender documentation in preparation for release in early 2023 was also undertaken.

Hard to Locate Sports Strategy 2017-2022

Hard to Locate Sports (HTLS) are defined as sports/recreation activities which do not traditionally or easily fit within an urban environment due to noise, dust, visual impact or safety risks they pose. In Wyndham these sports have historically occupied what were once remote facilities.

Council continues to support the ongoing delivery of Moto-X activities at Lawrie Emmins reserve, which included the implementation of a reviewed Service Agreement between Council and the venue operator in quarter 2. Opportunities to service other HTLS in line with the direction of the HTLS will continue to be pursued as they arise.

Skate, BMX and Bike Strategy 2013-2023

This strategy states a whole range of new initiatives that will be undertaken to improve skate, BMX and bike opportunities in Wyndham. This quarter, tender documentation was developed for the Youth/Gateway Hub (stage 1) which includes a skate park as part of the Lawrie Emmins Reserve Master Plan implementation, and this is subject to funding.

Sports Strategy 2045

The Wyndham Sports Strategy 2045 provides a comprehensive approach to the delivery of sport and active recreation facilities, guiding the direction for facility development, with the growing long-term population and facility demand firmly in mind.

During this quarter, work towards the implementation of this strategy included progression of the construction of greenfield sites at:

- Alcock Road Reserve in Truganina,
- Webster Street Reserve (formally Bensonhurst Parade Reserve) in Point Cook,
- Brookdale Road Reserve in Point Cook, and
- Manor Lakes College Oval, in Wyndham Vale.

Several elements (playground, cricket nets etc) on these sites were opened to the community early, ahead of whole site completion (projected for early 2023).

Contracts were awarded for the construction of pavilions at Brookdale Road Reserve in Point Cook and Webster Street Reserve in Point Cook, as well as sportsground lighting projects at Galvin Park (Pitch 1) in Werribee and Price Reserve in Werribee South.

Funding received as part of the Local Sports Infrastructure Fund to install lighting at Oval 1 at Williams Landing, is progressing, with a Contractor Panel established at the end of December to support Sportsground Lighting Construction for Council. Quotes to carry out the work at Oval 1 at Williams Landing, will be provided by the Panel.

This strategy is currently being reviewed.

Women's Participation in Sport and Active Recreation in Melbourne's West: Action Plan for Change 2020-2025

During the quarter staff attended professional development with the Office of Women in Sport and Recreation to gain an understanding about Gender Impact Assessments and the implementation of the State Government's Fair Access Policy.

Lifecourse Framework

Living Your Best Life In Wyndham: A Lifecourse Framework To Support Our Community Through All Of Life's Stages provides a structure for considering the changing needs of Wyndham residents throughout their lives and ensures that Council and its partners are best placed to work in a flexible and future-focused manner, developing solutions for the long term. It was adopted by Council on 27 September 2022.

The highlights for each life stage this quarter are outlined below:

Early Years: The Centre of Research Excellence (CRE) in Childhood Adversity and Mental Health, partnering with IPC Health in Wyndham Vale and Council, is undertaking a research project to develop and trial a "one stop" Child and Family Hub. Key achievements to date include:

- The development of a health justice partnership comprising of a team of three lawyers across two organisations which provide priority legal support for clients referred from their practitioners including help with family breakdown, child protection, family violence, housing problems, fines, motor vehicle accidents, consumer issues. The Hub provides a safe space in which to meet.
- In November, Council delivered the Transition Conversation Event on behalf of Wyndham's early education and care services and local primary schools. This annual event brings together local early years educators and foundation teachers to discuss the individual needs of children, as they prepare to make the big transition to primary school. This year, over 441 conversations took place online with representatives from 47 local primary schools all discussing the individual transition needs of over 1,100 children.
- Council's Early Years Partnership Team in partnership with Bestchance Child and Family Care Services hosted a bilingual community information session at Bembit Bag-rook Community Centre. The local community were invited to attend the information session to access information about a range of different services that will be offered at Bembit Bag-rook in 2023. As a large portion of the community were Hindi speaking, Council's Hindi speaking, Community Connectors were available during the information session to provide information to community in their home language. Families expressed appreciation of this after the session as it helped them to feel welcome and connected.

Youth:

- The Street Surfer Bus has been making it's way around Wyndham with visits to the Children's Week Picnic at Werribee Park, the Little River Primary school Fair, Eagle Stadium at part of Mental Health Week, the Werribee South Foreshore, as part of beach safety day and the Tarneit P-9 College family day. Regular engagement at Alamanda Reserve, Point Cook and Westbrook Estate, Truganina have continued and now include young people in the Jubilee Estate Wyndham Vale. The Street Surfer Bus and youth services team have been visiting Stanmore Crescent Park every Wednesday from 4 8 pm offering a range of sporting equipment, board games, video games and other forms of engagement and entertainment. During these visits young people have expressed their gratitude for having the bus visit the area.
- Youth Services in partnership with Koling wada-ngal, invited young people and their families to an all-inclusive community healing event at Wunggurrwil Dhurrung centre. The evening promoted collective healing for the community, providing space for young people and their families to share their voices and reflect on this year and the loss First Nations' community have experienced.
- The Tarneit/Truganina Youth Services team recently partnered with Youth Activate Youth to provide young men aged 16-25 with the opportunity to participate in The Social Barber Program. This program provides participants with free haircuts and an opportunity to socialise, share a meal together and chat with youth workers in a safe and enjoyable environment. Over the course of the six-week program around 40 men were consistently attending and participating in the social event.

Older People:

- Council's Community Connections and Care team held a celebration evening during National Carers week, to thank and recognise the amazing dedication of the Carers associated with our social support group programs. A total of 68 residents attended the event, this was a mix of social support group program participants and their carers. The evening was a joyful and fun experience for all that highlighted the dedication and selflessness of these amazing carers.
- Senior Ballet Workshop Council ran a free Senior Ballet workshop with the Australian Ballet for residents aged 50 and over. The program's inclusive design ensured that there were options for people of all abilities and experience. The event was held at Encore Events Centre with 14 residents in attendance. (*Flyer within attached email*)
- Morning Melodies Morning Melodies offered entertaining and affordable shows to residents including Denise Drysdale during Seniors Month, Karen Carpenter - Close to You and Santa Claus is Coming to Town. All events were held at Encore Events Centre at \$12 a ticket, including morning tea. Between October and December, the Morning Melodies line up was enjoyed by 916 residents.
- Senior Month Events at Community Centres Twenty-two diverse events were held across Wyndham community centres during the Senior's Festival in October 2022. For further information see page 33.

Service Highlights

Lifeguards return to Werribee South Beach this summer

Council has re-engaged Life Saving Victoria to Patrol the Werribee South Beach these summer school holidays. Lifeguards will be operating from Saturday 17 December 2022 until Sunday 5 February 2023. The Life Saving Patrols will occur every day between 11.30am and 6.30pm throughout this period and are located on the Beach opposite Price Reserve, Werribee.

Building capacity for Maternal Child Health services

Council has continued to build the capacity of its Maternal and Child Health service in order to see more families and children. This has been achieved by:

- 1. Offering 2-year-old sessions to the community on a Saturday to see children who have not been seen for at least 12 months.
- 2. There has been recruitment of five new nurses equating to over 2 full time equivalent staff.
- 3. The Sleep and Settling program continue to be outsourced to Maribyrnong and Hobsons Bay Council's with a view to redeploy the program to Wyndham early in the new year.
- 4. Immunisation is now undertaken at 33 secondary schools and at baby immunisation sessions or babies and children 8 weeks to 4yrs.
- 5. Council has partnered with several local child and family health and wellbeing service providers to offer families and parents alternative supports and information. Throughout November and December, Drummond Street Services delivered a range of free parenting support programs online and in-person. Topics included stress management, managing challenging behaviours and parenting kids who worry. In December, IPC Health's Dental and Oral Heath team attended Tarneit Community Learning Centre to provide a free oral health information session. Pre-school children received a free dental health check and dental care package. An evaluation of these sessions will take place to inform other partnership opportunities in the future.

Reducing wait time for care services

During the quarter, the Council's assessment team employed strategies to reduce wait times for residents requiring assessments for funded support services.

The team has recruited a fully trained Assessment Officer with My Aged Care accreditation and has facilitated training for three other Assessment Officers to gain their accreditation. All Assessment staff are now able to provide all aspects of assessment. The team has also implemented phone assessments where appropriate for residents with low-level short-term support needs.

Wait times for assessments for the Home and Community Care Program for younger people have reduced by 75 per cent, meaning that wait times of eight weeks have been reduced to two weeks.

Wait times for assessments for Commonwealth Home Support Program have reduced by 33 per cent, meaning that wait times of three months have been reduced to two months.

From kindergarten to school: Strengthening the Transition

On 4 November, Council delivered the Transition Conversation event which brings together local early years educators and foundation teachers to discuss the individual needs of children, as they prepare to make the big transition to primary school.

Through the sharing of relevant information, foundation teachers can prepare and plan accordingly in order to maintain continuity of each child's individual learning needs prior to their first year of primary school. Understanding the school's approach to foundation transition, also enables early years educators to assist children and their families to prepare for the transition.

This year, over 441 conversations took place online with representatives from 47 local primary schools all discussing the individual transition needs of over 1,100 children. This annual event is well regarded by participants and is considered a key enabler to effective transition planning, strengthening connections between kindergarten and school, and improving outcomes for children and their families.

In addition, Council educators have written a publication 'Strengthening the Transition' which was funded by the Department of Education and Training, recognising the continuity of education is the responsibility of the early childhood and school sectors. This illustrious and informative guide is being distributed to schools and will strengthen the partnership Wyndham kindergartens have with local primary schools thus supporting more children and families in their transition to school.

Success for Youth Services Counselling and Parent Information Session

The counselling team broke records this quarter with 412 participants attending Psychologist and author Steve Bidulph's Parent Information Session; an online seminar aimed at educating parents on how to manage emotions in children and young people.

This was a very popular event; **Steve Biddulph**, a psychologist for over 30 years, has become one of the world's best-loved parent educators. The Council's children's counselling team were the organisers of this event after recognising the need to support parents of children and young people struggling with mental health difficulties.

The high demand for Council's counselling sessions continued in 2022 with Council providing a record number of just over a thousand individual counselling sessions to young people. In addition, almost 700 family members accessed one-on-one consultation with Council's youth service's counsellors.

Mental Health Week Event - Youth Services

Council held a Mental Health Week event targeting youth in collaboration with Stockland Point Cook on 8 October 2022. The event was designed to support the community to engage with Mental Health support and services. Through multiple market stalls hosted by service providers and local businesses, the community was able to obtain information about mental health supports and services.

Council was appreciative of the participation of the 13 community services including Bunurong Land Council Aboriginal Corporation, YSAS, Youth Projects, Youth Services, Youth Services Counselling Team, Whitelion, Drummond Street, Aboriginal Wellness Foundation, cohealth and Orygen Youth Health who made the event possible.

The event was a success with an estimated 400 community members engaging in activities or discussions with service providers on the day.

Morocco to call Wyndham home during the 2023 FIFA Women's World Cup

The FIFA Women's World Cup Australia & New Zealand 2023™ is coming to Wyndham.

FIFA has announced that Werribee was selected by the Morocco women's national football team as their team base camp and home away from home during the event, which runs from 20 July to 20 August 2023.

The team will stay locally and use Galvin Park as their training base during the competition that will take place across Australia and New Zealand, as 32 nations compete for the title in the largest women's sporting event on the planet.

In addition to the selection as a training base, FIFA will invest \$227,000 to install international standard LED lighting on the main pitch as part of the FIFA Training Site Infrastructure Grant, building on the recent Wyndham City \$3.8 million redevelopment of the pavilion that was completed in 2021, leaving a lasting legacy for the community.

In addition, the Young Matildas will visit Wyndham in February for a training camp. Further initiatives to grow women and girl's participation in soccer will be planned around these visits.

Major Projects and Capital Works

Alfred Road Reserve (Werribee) Master Plan

Ward: Iramoo Total Cost: \$ 19.6M Development Contributions: \$2.5M Grants: \$ 1.4M

Detailed design underway

A detailed design is currently underway in partnership with key stakeholders. The first phase of construction will include cricket and AFL facilities as well as a family recreation and play area. Council has secured a grant of \$1.4M from the Growing Suburbs Fund, which will supplement the cost of delivering this project.



Bensonhurst Parade Reserve, (Point Cook) Master Plan Implementation – Pavilion and Landscape (now named Webster Street Reserve)

Ward: Iramoo Total Cost: \$ 15.9M Development Contributions: \$10.7M

Under construction

This project will see the delivery of a new active open space reserve for the Point Cook community. Construction of the sports field and landscape components of the new reserve are nearing completion and will be followed by construction of the pavilion. Cricket, soccer and tennis facilities will be available for community use upon completion of the reserve. The building permit approvals for the pavilion have been received and construction will therefore commence soon. The laying of natural turf on soccer pitches is complete and is currently in the establishment period. The cricket nets have opened early for resident use.



Brookdale Road Reserve (Point Cook) Master Plan Implementation

Ward: Harrison Total Cost: \$ 8.07M Development Contributions: \$4.67M

Under construction

This project will see the delivery of a new active open space reserve for the Point Cook community. Construction of the sports field and landscape components of the new reserve are nearing completion and will be followed by construction of the pavilion. Softball/baseball facilities will be available for community use upon completion of the reserve. The laying of natural turf is complete and is currently in the establishment period. The ninja obstacle course has opened early for resident use.

Manor Lakes North Integrated Family Centre (to be known as Birnbial Family Centre)

Ward: Iramoo Total Cost: \$ 8.2m Development Contributions: \$2.87M Grants: \$ 4m

Under construction

The Integrated Family Centre will be located on Holyoake Parade and will provide kindergarten, maternal child health and associated services to the Manor Lakes North community. This facility is being delivered in partnership with the State Government, who are contributing \$1M from the Growing Suburbs Fund and a further \$3M from the Building Blocks Program. Construction is well underway with the building set to open in February 2023. The landscaping is being staged. The name has been formally approved and gazetted as Birnbial Family Centre.



Jamieson Way Community Centre and Reserve Masterplan (Point Cook)

Ward: Harrison Total Cost: \$ 10.99M Grants: \$3.5M

Concept design approved

The Jamieson Way Community Centre and Reserve is located on a residential street in the heart of Point Cook and is one of Wyndham longest running and popular community centres, tennis courts, netball courts, open space and carparking.



Concept design has been generally approved in December 2022. The schematic design has been developed and is currently awaiting approval. The detail design is anticipated to be completed by August 2023.

Sports Facility Capital Development Guide Retrofitting Project

Ward: All Total Cost: \$ 4.4M Grants: \$ 500K

Renewal upgrades are currently planned for the following Sports Pavilions:

| Goddard Reserve, Tarneit | The project has been delayed due to ongoing material supply chain issues. Works are now progressing, and the retrofitting works are expected to be completed in early 2023. |
|---|---|
| Galvin Park, Werribee | This project is expected to be re-tended in early February 2023. |
| Little River Reserve, Little River | This project reached practical completion in November 2022 but there is a need to extend the septic system drainage. This is expected to be completed by early 2023. |
| Manor Lakes Reserve (Howqua Way), Wyndham Vale | Construction was completed in August 2022. |
| Saltwater Tennis and Saltwater Soccer Pavilion's, Point Cook | Soccer pavilion was completed in July 2022. Retrofitting works on the Tennis Pavilion are due to be completed by early 2023 due to delays in sourcing materials. |
| Tom Roberts Reserve, Point Cook | The installation of structural steel is 90 per cent complete. The project is expected to be completed within the first quarter of 2023. |
| Arndell Park, Truganina | The installation of structural steel is 90 per cent complete. The project is expected to be completed by the end of March 2023. |

Tarneit North Master Plan

Ward: Chaffey Total Cost: \$ 15.6M Development Contributions: \$ 4.1M Grants: \$ 2.4M

Design underway

The project includes the design and construction of sports fields, a sports pavilion and an Integrated Family Centre that will provide kindergarten, maternal child health and associated services. The adjoining Bembit Bag-rook Community Centre has now been completed. The active open spaces within the masterplan are currently in the design contract phase. The tender for design and construction will be moved to early March 2023.

Strategic Area 2:

A Welcoming and Inclusive City

Wyndham is an inclusive, safe and welcoming and family-friendly municipality which celebrates our heritage and diverse cultures.

Council will

Actively recognise and celebrate the First Nations People, their heritage and acknowledge them as the traditional owners of Wyndham.

Celebrate Wyndham's history, cultural heritage and cultural diversity.

Lead and create social connections, empower the community and build community resilience.

Foster inclusion and equality and strengthen opportunities for everyone to feel that they belong and are valued.

Protect and promote community safety.

Some of the Council Services that work towards this include:

Arts and Culture

Culture and Venues Management

Festivals and Events

Neighbourhood Activation and Development

School Crossings

Social Policy



Major Initiatives and Initiative Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|--|--------|---|
| Upgrade the Wyndham Cultural Centre website and ticketing system to enhance the ways that community access culture programs and performances. | • | The Wyndham Cultural Centre Ticketing system is now complete, and customers are benefiting with an enhanced customer experience. Users can select their own seats within the theatre, create an account and print their own tax invoices. For the upgrade of the Wyndham Cultural Centre Website, work is progressing with internal stakeholders. |
| Develop a partnership program with community-based arts and culture providers to further grow Wyndham Cultural Centre programming opportunities. | • | The Cultural Centre Creative team have finalised partnership negotiations with local creatives and community-based organisations. These currently include Western Edge Youth Arts (WEYA) and Essence Theatre Productions. Development of works are underway, as these partnerships include creative development, presentation support and in-kind venue support. |
| Develop a reimagined Council Major Events Program. | ~ | This newly reimagined program of work has been created and is now being implemented. |
| Work collaboratively with relevant stakeholders to define service models for the new community centres being constructed in Truganina and Black Forest Road South Werribee are scheduled for opening in 2024. | • | Service models for Truganina and Black Forest Road South Community Centres are being developed with relevant stakeholders. The integrated operational model will be piloted with the services located onsite. |
| Adopt and implement the Council's second Reconciliation Action Plan. | • | Work is progressing in the development of Council's second Reconciliation Action Plan (RAP) 2023 -2025. Final adoption timeframes are currently under review. The RAP Management Group, chaired by the CEO and the Wyndham Reconciliation |

| | | Advisory Committee held a joint and final meeting for 2022 in December. |
|--|---|---|
| Develop and adopt a new Accessibility Action Plan. | • | Work has begun in the planning of Council's new Accessibility Action Plan and its alignment with the State's Inclusive Victoria: State Disability Plan (2022-2026). A community engagement plan is also being developed to hear the voices of the Wyndham's community. Time frames have been reviewed and it is anticipated that Council's new Accessibility Action Plan will be out on public exhibition by June 2023 with adoption soon after. |
| Embed the role of public art into our built environment through the development of the Wyndham 2022-2032 Public Art Plan which aims to deliver on policy, investment and partnerships that create art works reflecting our curatorial framework and our growing communities. | ~ | Wyndham 2022-2032 Public Art Plan was adopted at the 27 September Council Meeting. The plan sets the foundation for Year One programs which are in development. |
| Consider the needs of LGBTIQA+ people, and culturally and linguistically diverse communities, as well as those living with a disability through the review of the Council's Social and Economic Inclusion Framework which aims to enhance equity and inclusion in line with the Municipal Public Health & Wellbeing Plan. | | Work continues in the development of the discussion paper, which promotes the principles of inclusion, equity, participation and rights and responsibilities, this will inform the next steps in the process. |

| K | ey: 🛑 Not Started 🤇 | Behind schedule | 🛑 On track | ✓ Completed ① | Deferred |
|---|---------------------|-------------------------------------|------------|---------------|----------|
| | • • | nitiatives hav | | • | |
| | • | 6) initiative is tiatives are pr | | | le |
| | - (| | | | |

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year.

Arts and Culture



- 32 Programs delivered
- 71 Wyndham creatives engaged with
- 60 Diverse artists employed

Festivals and Events



- 12 Events held with 16,660 attendees
- 10 Wyndham local businesses engaged with
- 9 Citizen ceremonies with **1,860** citizens conferred

Cultural Venues Management

253 bookings received for creative spaces -Cultural Centre's, Encore and Civic Centre

Neighbourhood Activation and Development



- **1,337** Requests received from the community for local services and information
- 82% Programs and activities at community centres delivered or led by community

School Crossings



151 School crossings in operation



Strategy Updates

Wyndham Public Art Plan 2022-2032

Council adopted the <u>Wyndham 2022-2032 Public Art Plan</u> on 27 September 2022. The plan aims to support the development of an ambitious world class public art program and collection for the coming decade. The plan will enhance the city's identity, contribute to cultural life and is central to the ongoing development of Wyndham as a vibrant, creative and engaged City.

Highlights from this quarter include:

- The completion of a new illuminated glass work at Galvin Park Pavilion by Al Stark.
- Extending opportunities for emerging young artists by installing Way out West photography works into the Werribee City Centre.

Key partnership development and management has continued and has resulted in commissions and opportunities for local artists and local audiences. This has included:

- Partnerships with Public Art Commission/Deakin University who will present Treatment III at the Western Treatment Plant in April 2023 with open call outs for local artists being part of the program.
- Skunk Control as part of the LIT event 2023.
- Powercor and PTV/V-Line as part of Transporting the Arts initiative to commission work into transport hubs and stations.

Conservation and de-commission works have included renewal and removal of works across the city.

Accessibility Action Plan 2019-2022

Wyndham's Accessibility Action Plan (AAP) seeks to increase the access, inclusion and equitable participation of people with disability within Council and the greater community.

The Accessibility Action Plan 2019- 2022 is now completed, and work has commenced on the development of Council's next three-year Accessibility Action Plan. Key achievements of the 2019-2022 AAP include:

- Accessibility audit of Council's website undertaken with improvements implemented.
- Ongoing investment in library services in audio-format holdings in both physical and digital media.
- Large-type and dyslexia friendly items introduced at the libraries
- Establishment of the Early Years' Community Connector roles.
- Implemented Early Education and Care Services improvements to reduce barriers to inclusion for all families and children enrolled.
- Introduced CALD and Aboriginal and Torres Strait Islander outreach workers supporting families at risk.
- Delivered disability confidence training for staff
- Establishment of WynAbility an employee resource group to champion access and inclusion.
- Embedding accessibility improvements for events including chill-out zones; auslan interpreters; portable accessible amenities; and partnering with disability services.
- Hosting of All Abilities Multi Sport events.
- Built sport and recreation partnerships with local disability service providers.

- Delivery of a disability work experience project in partnership with the Municipal Association of Victoria.
- Two large expos were hosted by Council to support residents to access the NDIS and promote the range of support services available.
- Establishment of the Community Connector roles to provide wrap around support for individuals to access information and connection to relevant activities and services.

Affordable Housing Strategy 2022-2025

This strategy was adopted in June 2022 and includes 36 actions aimed at:

- 1. Leading and influencing change by facilitating and building strategic partnerships
- 2. Increasing and coordinating advocacy to the State and Federal Governments
- 3. Updating the Wyndham Planning Scheme to emphasise affordable housing
- 4. Encouraging urban consolidation emphasising the delivery of one- and two-bedroom dwellings
- 5. Building back better in covid-19 pandemic recovery through improved and equitable service and support outcomes

A total of 25 actions have been initiated since adoption of the strategy.

Council is working to raise awareness and understanding of the need for affordable housing issues via both internal and external stakeholders Notably over the quarter, a consultant was appointed to facilitate a forum between local developers and housing agencies, scheduled for 8 February 2023. The propose of the forum is for housing agencies to present to developers on the municipality's housing needs, partnership models and opportunities for work in this space. Progress is also being made to reference the Affordable Housing Strategy in the Wyndham Planning Scheme in order to be able to action the changes needed to facilitate the growth of affordable housing across Wyndham.

Gambling Harm Minimisation Policy and Action Plan 2018-2022

The Gambling Harm Minimisation Policy and Action Plan 2018-2022 has now been completed. Work is underway to review the outcomes of the Action Plan, to be completed by March 2023. This review will identify if there is a need for Council to develop a new Gambling Harm Minimisation Policy.

Reconciliation Action Plan

Work continues on the development of Council's second Reconciliation Action Plan (RAP) 2023-2025. A draft RAP is currently being discussed before a final plan is approved. The RAP Management Group chaired by the CEO and the Wyndham Reconciliation Advisory Committee held a joint and final meeting for 2022 in December.

Service Highlights

Despite the weather - Spring Events Proceed

Council's two major events in Spring were impacted by extreme weather conditions.

Children's Week Picnic suffered considerable rain in the lead up to the event and 30mm overnight during the actual install. With significant damage to the grounds of Werribee Park, the team worked to redesign the event layout (after much of the build had already happened) to ensure that the event could go ahead. In total 6,000 residents came out and were able to enjoy the day and the changes the team made ensured that any impact to the extremely wet grounds was kept to a minimum.

State Rose and Garden Show was scheduled for early November and with more rain in the lead-up, it was determined the ground would be unable to cope with the vehicle traffic required to build the event. Rather than cancel, the team worked with Parks Victoria to identify another date option and within a matter of days had reworked and re-booked the event for early December. The weather for the actual event was again problematic as was the proximity to Christmas, but the dedication and hard work of the team ensured the event went ahead and over 7,000 residents enjoyed a magnificent garden and event.

Wyndham Art Gallery Secures Major Exhibition - Wilam Biik

Wilam Biik was a major exhibition of First Nations art works curated by Stacie Piper, a Wurundjeri, Dja Wurrung and Ngurai Illum Wurrung woman, and originally presented at Tarrawarra Museum of Art. Wilam Biik means "Home Country" in the Woiwurrung language of the Wurundjeri people.

The exhibition was secured by working with the National Exhibition Touring Scheme Victoria, an organisation who support the touring of select art exhibitions to gallery spaces across Victoria. The installation of the art works into the Wyndham Art Gallery space required much consideration and consultation in order to fit and place the works into the spaces we have available. The resulting installation was positively received and led to conversations from audiences and broader understanding of contemporary First Nations culture and arts practice. The exhibition was seen by over 18,000 visitors.

The exhibition included new work from contemporary artists Paola Balla (Wemba, Gundjitmara), Deanne Gilson (Wadawurrung), Kent Morris (Barkindji), Glenda Nicholls (Ngarrindjeri and Yorta Yorta), Steven Rhall (Taungurung), Nannette Shaw (Tyereelore, Trawoolway, Bunurong), Kim Wandin (Wurundjeri), Lewis Wandin-Bursill (Wurundjeri/Woi-wurrung), Arika Waulu (Gunditjmara, Djapwurrung, Gunnai), and the Djirri Wurundjeri Women's Dance Group (Wurundjeri, Dja Wurrung, Ngurai Illum-Wurrung).

The project has been assisted by the Victorian Government through Creative Victoria.

Senior Month Events at Community Centres

Twenty-two diverse events were held across Wyndham community centres during the Senior's Festival in October 2022. These events included Bollywood dance workshops, 50's and 60's music and dancing, The Cultural Teapot series, lawn bowls, yoga, arts and crafts lessons and high tea just to name a few.

This diversity of events ensured that there was something for everyone with around 2,000 residents attending throughout the month across the 15 community centres. For some this was the first time they had attended their local centre providing a great opportunity for new connections and friendships to be formed.

Community Centre Dinners

Free community dinners are held every Tuesday night at the Tarneit Community Learning Centre. An average of 70 residents attending each week to share a meal and develop new friendships. This initiative is an expansion of the partnership between Council's Neighbourhood Hubs and the Life Community Church which started at the beginning of this year at Arndell Park Community Centre. It is particularly focused at supporting families who may be struggling with the increasing cost of living or for those who may be experiencing isolation. Over 5,000 meals have been provided this year across the Wyndham community as a result of this partnership.

Strategic Area 3:

A Liveable City

Wyndham has great places and spaces that can be enjoyed by all and growth is sustainable.

Council will

Work with all levels of government and key stakeholders to ensure urban development and growth is managed to attain 20-minute neighbourhoods which allow residents to get around easily, work and play locally.

Build neighbourhood and city pride through a focus on beautification, enhanced amenity and continued investment in the public realm.

Provide sustainable infrastructure through the construction of new assets and renewal of existing assets.

Deliver and advocate for a quality, sustainable and accessible transport network that enables the community to move around the city easily.

Protect and promote our unique built and cultural heritage.

Ensure compliance with environmental, planning regulations and local laws whilst promoting awareness to encourage voluntary compliance.

Some of the Council services that work towards this include:

Asset Rehabilitation Building Control and Permit Services Civic Compliance Civil Maintenance Complex Project Management Engineering Construction Engineering Design Facilities Management Kerbside Bin Collections and Hard Waste Services Long Term Planning and Design Parks Management Subdivisions Town Planning Traffic Management Transport Planning



Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|--|--------|---|
| Implement all actions identified in the Wyndham Industrial Land Use Strategy (WILUS), which seeks to guide the future use and development of Wyndham's industrial precincts. | • | The Wyndham Industrial Land Use Strategy (WILUS) was adopted by Council on 25 October 2022. Implementation actions are now being pursued. Planning Scheme Amendment (PSA) C263 seeks to update the Truganina Employment Precinct Structure Plan (PSP) and has been publicly exhibited. The updates sought by this PSA support the implementation of actions identified in the WILUS. |
| Continue to construct new active transport paths and associated supporting infrastructure to implement the priority actions from the Wyndham Active Transport Strategy. | • | Planning for the neighbourhood path connections within the Cambridge precinct Hoppers Crossing is complete and the Hoppers Crossing Bellbridge precinct is underway. Paths designed in 2021/22 have been or are being constructed in parts of Point Cook and in the catchment around Werribee train station. |
| Advocate to review and amend the Engineering Design and Construction Manual (EDCM) to extend the Defects Liability Period on gifted assets in Civil Infrastructure. | • | Review of the Engineering Design and Construction Manual standards continues as construction issues arise which require design modifications. Council is currently working with industry to look at the incorporation of recycled plastic drainage assets into the standard with a pilot program to commence in 2023. |
| Continuation of the Heritage Gap Study implementation and place a greater emphasis on Wyndham Heritage matters. | • | Stage two of the Heritage Review Gap Study is underway with reporting currently being prepared. Recruitment of a new Heritage Coordinator has been finalised and this will support placing greater emphasis on Wyndham Heritage matters. |
| Deliver year one actions in the Road Safety Strategy. | • | The Road Safety Strategy was adopted at the 27 September 2022 Council Meeting and is in the early stages of delivery, including implementing a truck ban on nominated local streets in Werribee, |

| | | installing traffic calming at various locations, engaging on Local Area Traffic Management Plans and implementation of 40 km/h speed limits around schools. |
|--|---|--|
| Review Community Amenity Local Law 2015 and adopt Community Amenity Local Law 2023. | ٠ | The Draft Community Amenity Local Law 2023 was presented at the 29 November Council Meeting and was approved for public exhibition. The draft will be available for public comment and feedback from 1 December 2022 until 28 February 2023. |
| Deliver Year one actions in the refreshed Wyndham Integrated Transport Strategy (WITS) to improve transport operations, provide more transport choice and a sustainable transport system, which maximises safety, health, equity, social inclusion, quality of life, environmental outcomes, and economic prosperity. | • | The WITS Refresh draft is now scheduled to go on public exhibition in March 2023, subject to Council endorsement. |
| Develop and deliver a campaign with community leaders to build civic pride and improve city amenity. | • | Wyndham's Litter Strategy Taskforce continued its collaborative efforts to build civic pride and improve city amenity. This included a cross organisational Litter Blitz on 22 November 2022 in Truganina resulting in 130 opportunities to educate the community on waste and city amenity. This was in addition to the embedding of the New Estate Project whereby local laws officers are proactively working in new areas of the municipality to build greater awareness and knowledge of their obligations as property owners, landowners and tenants. |
| Undertake quarterly Litter Blitzes to tackle litter and presentation issues in problem areas across the municipality. | • | On 22 November 2022 the Litter Blitz focused on Truganina, returning to an area that has been challenging for Council from an amenity perspective. The blitz focused on bin collection day to see which households needed more information on dealing with litter challenges. Council officers dealt with many issues including illegal dumping, illegal parking, obstruction on Council land, abandoned vehicles and supporting residents who needed education on waste management and residential amenity. Some issues were dealt |

| | with on the spot, some matters were referred for follow up. In total 130 issues have been addressed from this activity. |
|--|--|
| Continue to advocate for enhanced transport opportunities across Wyndham, with a focus on Council's resolved position for new train stations. | Significant progress has been made in advocating for improved transport infrastructure across Wyndham, particularly during the election campaign. Commitments from the re-elected Labor Government expected in the May State Budget include: New Davis Rd Railway station in Tarneit West by 2026 with 400 parking spaces and a four-bay bus interchange New Truganina Railway Station: funding for planning \$120m to improve Ballan Road, upgrading the intersections of McGrath Road and Greens Road \$5m in a traffic management action plan for Wyndham \$79m in the Point Cook Road and the Central Avenue intersection including introducing lights to the intersection and widening Central Avenue to Skehan Boulevard (located in neighbouring Hobsons Bay) Funding for the Ison Rd Rail Overpass and freeway interchange, complimenting funding committed by the Federal Labor Government in a 50/50 split and will enable construction |
| Development of a Public Toilet Strategy to inform the establishment and maintenance of facilities across the municipality. | to start in 2023. A draft Public Toilet Policy has been prepared and will be considered by Council prior to a four-week community consultation process in March 2023. |

Key: ● Not Started ● Behind schedule ● On track ✓ Completed [®] Deferred
 9% (1) initiative is behind schedule
 91% (10) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year.

Building Control and Permit Services



- Building and occupancy permits issued 2,756
 - 84 Building investigations commenced and completed
 - Pool safety inspections 180

Civic Compliance



- 333
- Parking patrols of schools 1,141 **Building site inspections**
- **Property inspections** 2,116

Parks Management



- **105** Playgrounds inspected (Council owned and maintained)
- Parks/open space inspected 1,060 (regardless of whether Council owned or not)
- 4,820 Total area Open Space requiring mowing
 - **186** Graffiti requests responded to

Kerbside Bin Collections and Hard Waste Services

- 14,023 Refuse Disposal Facility (RDF) customers 15,189 Hard waste collections
- **3,540** Tonnes of litter / dumped rubbish collected
- 1,274,730 Garbage bins collected
- 99.85 % Garbage collections completed
- 128kgs Garbage collected per household (average)

Engineering Construction, Asset Rehabilitation & **Civil Maintenance**



11kms Roads constructed Roads graded 90kms 1,748kms Road (sealed and unsealed) Completed repair (reactive) works on 2176 roads 3.230kms Roads swept 20kms New footpaths constructed 2,221 m2 Footpaths repaired 2,250kms Total footpath 975kms Road inspected and 476 defects identified 550kms Footpath inspected and **11,000** defects identified

Subdividing and Town Planning



- 76.7% Regular and VicSmart planning application decisions made within legislated time frames
 - 60.2 Days taken to decide planning applications
 - 93% Planning sub-division requests issued within 3 business days (subject to satisfaction of conditions)



Strategy Updates

Road Management Plan 2021-2025

The Road Management Plan guides road and footpath maintenance, aiming to ensure that Council's assets are safe. Council continues to meet road management plan requirements for its road and footpath network. A new mobile footpath inspection system was delivered this quarter which has seen additional functionality introduced, particularly around reporting and works management.

Road Safety Strategy 2022- 2032

The Road Safety Strategy was adopted at the 27 September 2022 Council Meeting. It aims to confirm a road safety vision for our City and action plan for the next ten years which is directed at reducing the likelihood of transport related fatality and serious injury.

Wyndham Active Transport Strategy 2020-2025

<u>The Wyndham Active Transport Strategy 2020</u> aims to turn walking and cycling into a genuine transport mode of choice for residents going about their daily business. The Strategy provides Council with a strategic direction for an active transport network that is accessible, integrated, comfortable, attractive and safer for people of all ages and abilities.

This quarter achievements included:

- Completion of the planning for the neighbourhood <u>path connections</u> within the Cambridge estate in Hopper Crossing
- Progression of planning for the Bellbridge estate neighbourhood path connections in Hoppers Crossing
- Paths designed in 2021/22 have been or are currently being constructed in parts of Point Cook and in the catchment around Werribee Train Station.

Wyndham Integrated Transport Strategy

The Wyndham Integrated Transport Strategy aims to guide Council's approach to the most pressing concern for residents in Wyndham – transport and traffic. The strategy is currently in the process of being refreshed. The draft will be on public exhibition in early 2023.

Service Highlights

The Wyndham Plan

A draft of The Wyndham Plan is currently out for public consultation via <u>The LOOP</u> until 3 March 2023, with community engagement sessions running in February 2023. The Wyndham Plan seeks to create the type of city Wyndham's residents aspire to live in as articulated in the <u>Wyndham 2040</u> <u>Community Vision</u>. It incorporates six big Ideas that will help to deliver the Wyndham 2040 Vision and aspirations of the community.

Big Idea 1:

Creation of Neighbourhood and Village Pulses that foster the development of 20-minute neighbourhoods

Big Idea 2:

A City Heart that transforms Wyndham from a 2-hour to a 20-minute city

Big Idea 3:

Establishment of a Wyndham Transport Network to better connect people and places **Big Idea 4:**

The delivery of the Derrimut Road Boulevard that will integrate transport and development and connect the central parts of Wyndham

Big Idea 5:

Building liveable residential neighbourhoods that deliver quality residential development **Big Idea 6:**

Celebrating our green lungs, coast and country to connect people with Wyndham's rural areas and natural environment

Council partners with City of Greater Geelong to progress the Avalon Corridor Strategy

Wyndham City Council and the City of Greater Geelong and have worked together to develop the <u>Avalon Corridor Strategy</u>, in collaboration with the Victorian Department of Environment, Land, Water and Planning (DELWP). The Strategy was adopted by Council on 20 December 2022 and by City of Greater Geelong on 13 December 2022.

The key output of the Avalon Corridor Strategy is the Framework Plan, which outlines guidance on the broader pattern of land use within the corridor and provides direction for future land use and development. The vision for the Avalon Corridor is:

"The Avalon Corridor will continue to provide a green break between Geelong (regional Victoria) and Werribee (metropolitan Melbourne), while protecting areas of recognised environmental, landscape, heritage and cultural value. It will limit residential growth while supporting the expanded operations of Avalon Airport as Victoria's second international airport and fostering new land use, development and employment opportunities on airport land and immediate surrounds (as appropriate). It will protect operations of the Western Treatment Plant to ensure it can continue to provide low-cost sewage treatment, recycled water for irrigation and support broader biodiversity values in the region."

Major Projects and Capital Works

Active Transport Network

Ward: All Total Cost: \$ 4.95M (including footpath Renewal) Grants: \$ 2M

Works are ongoing to improve Wyndham's walking and cycling paths, bringing us a step closer to connecting the missing links in our path network and providing better access for people to make more local trips by walking or bike riding. These works form part of the Wyndham Active Transport Strategy, a 10-year plan to connect the missing links in our walking and cycling paths.

Wyndham City has committed \$2M in 2022/23 along with the State Government \$2M Local Roads and Community Infrastructure grant program.

Footpath construction is underway at:

Hoppers Crossing:

Bourke Cres Centaur Way Claremont Cres Drury Lane Dummett Ave Hampstead Drive Oppy Cres Taree & Warringa (Pram Crossing) Willmott Dve (reserve)

Point Cook: Annandale Mews Aviemore Way Baltimore Dve Caledonian Way Dalmany Avenue Grangemouth Way Lewiston Drive Machair Drive Ronaldsay Place

Werribee: Wedge St North

Wyndham Vale: Broadway Bld Feathertop Drive

Playground park upgrades

Ward: All Total Cost: \$ 1.07M

| Moondara Street Park, Tarneit | This park is now complete and open to the public. |
|--|---|
| Rosslare Court Reserve, Hoppers Crossing | Community consultation for the concept design was positive with a summary report to be released post internal approvals. The project is now in the detailed design phase. |
| Possy Newland Reserve, Little River | Planning commenced in 2023. |
| Riverbend Historic Park, Werribee | Currently in preliminary design stage. A meeting with the Reconciliation Action Plan members has been organised to initiate the Cultural Heritage Permit process. |



Image: Moondara Street Park, Tarneit

Image: Possy Newland Reserve, Little River

Strategic Area 4:

A Green City

Wyndham is an environmentally sustainable place where natural environments are protected.

Council will

Ensure our unique natural environment, flora and fauna, is protected.

Leverage opportunities and invest in environmentally sustainable, renewable energy, waste and resource management initiatives which increase the community's resilience to the impacts of climate change.

Increase tree canopy and create green open spaces that are well maintained and attractive for all.

Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.



Some of the Council services that work towards this include:

City Landscapes and Environment Conservation and Arboriculture Green Living Refuse Disposal Facility Resilient Open Spaces Water and Coastal Governance

Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|--|--------|--|
| Continue Council's annual investment in building up park tree canopy by planting 3,600 additional trees in 2022/23. | • | 3,600 park trees to be planted in the upcoming planting season, between March and June 2023. |
| As part of Year 2 of the WYN-R program, deliver: public electric vehicle charging infrastructure at The Hunter Building Werribee Public Carpark, Wyndham Civic Centre and Council use chargers at the Wyndham Depot implement solar PV (and where applicable battery) deployment at all new capital buildings and retrofits occurring in 2022/23, investigate a large-scale battery for Aquapulse and Encore Events Centre investigate a microgrid at Aquapulse and Encore Events Centre | | Three Electric Vehicle chargers have been successfully installed in the public carpark at 22 Synnot Street on the ground floor of The Hunter Building, Werribee. Chargers proposed for the Civic Centre are nearing design completion. Solar PV continues to be installed across all new and refurbished Council facilities. Microgrid and large-scale battery works have been postponed due to a necessary rescoping of the Wyn-R program. |
| Review and update Wyndham City Council's Open Space Strategy. | • | Background work to inform the updated strategy, including updated open space and catchment mapping continues. |
| Continue implementation of the Wyndham Marine and Coastal Management Plan. | ٠ | Implementation of the management plan continues with planning underway for project delivery in accordance with the adopted plan, see page 48 for more detail. |

Key:

:

● Not Started Behind schedule ● On track ✓ Completed ⑦ Deferred

100% (4) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year.

Conservation and Arboriculture



51,198 Trees maintained/inspected Tree planting session occurs from April to August

Green Living

58 Educational programs delivered to increase knowledge and care for the environment with 6,019 program attendees Waste Diversion



- **43.70** % Kerbside collection waste diverted from landfill
- **116 kgs** Green waste collected per household (average)
- 52 kgs Recycling collected per household (average)
- 99.8% Recycling collections completed
- 99.7% Green waste collections completed
- 615,246 Recycling bins collected
- **195,131** Green waste bins collected

Water and Coastal Governance

- **95%** Coastal planning referrals actioned within 10 days
- **95%** Drainage requests actioned with 10 days

Strategy Updates

City Forest and Habitat Strategy 2017–2040

This strategy aims for Wyndham to be a vibrant living ecosystem with shade and green spaces that support healthy communities and resilient, connected, natural environments. Some highlights of work undertaken this quarter against this strategy includes:

- Council's 2022 Street Tree Planting Season (March to October) wrapped up in October with over 7,000 street trees planted.
- Council, Department of Environment Land Water and Planning (DELWP) and the Grassy Plains Network facilitated the Western Grassland Reserve Online Forum, with 60 attendees at each of the three online forums and 40 attendees at each of the two grassland site visits.
- A 'Reconnecting with Grasslands' event was attended by over 50 people, an 'Edible Weed Walk' had 30 attendees, the 'Nature Journaling Series – Wildflowers' had 14 attendees, and a Native Bee Workshop had 8 attendees. The annual Open Garden Day attracted 102 attendees.
- Environmental education this quarter also included a Council environment stall at:
 - State Rose & Garden Show 450 stall visitors
 - Werribee City Centre Christmas Market 300 stall visitors
 - Hoppers Crossing Christmas Market 100 stall visitors
 - Children's Week Picnic 500 stall visitors

Dog Off Lead Plan 2022-2027

This plan aims to ensure off-leash areas are evenly distributed and accessible for all dog owners and provide open space for people and dogs to socialise and exercise safely.

Implementation of Year 2 of the Wyndham Dog Off-leash Plan continues this quarter with the following work undertaken:

- Completion of works at Camelot Drive Reserve in Tarneit.
- The tender for construction of the Bulban Road Dog Off-leash park has been awarded with construction due to commence early in 2023.
- Council has gazetted all new dog off-leash areas and is developing new detailed maps of each site. Legislative and behavioural signage across the off-leash network has also been upgraded.
- Designs for the new off-leash facilities at the below locations are being finalised for:
 - The Strand, Point Cook
 - Williams Landing Reserve, Williams Landing; and
 - Werribee South Beach.

Open Space Strategy 2045

This Strategy guides the provision of Council owned and/or managed open spaces including parks, sportsgrounds, trails and natural areas for the existing Wyndham community while also guiding the planning for future growth by anticipating the needs of the growing Wyndham population.

This quarter, the following work has been undertaken:

- Park upgrades at Moondara Street and Caraleena Drive, in Tarneit have been completed with only smaller areas of turf remaining to be established following delays in grass establishment caused by unusually high rainfall earlier in the year.
- The final designs for the upgrade of Times Square Park, in Point Cook are being tendered for construction by end June 2023.
- Community consultation for the District Park Upgrade at Rosslare Court Reserve, in Hoppers Crossing occurred in December with the results currently being reviewed and refinements made to the concept plan. The concept includes a new district level play and picnic area, public toilet, large green kickabout space, wetland, and fenced dog off-leash area.

Play Space Strategy 2030

This strategy aims to ensure that existing play spaces are upgraded to include facilities that cater for and challenge a wide age group of all abilities. The strategy provides for nature-based play opportunities and enhanced tree planting to encourage the visitation and use of our play spaces.

During the quarter works were completed on the play space upgrade at Bruny Drive in Tarneit, including a new combination play unit and nature play area.

Resilient Wyndham 2021 - 2025

This strategy looks at Wyndham's long-term resilience. It will help guide and manage the way Wyndham bounces back after the COVID-19 pandemic to adapt, survive and thrive in the face of future events such as climate change, extreme weather, natural disasters, pandemics, cyber-security attacks and economic downturn.

- Implementation of the Year 2 Action Plan of the Resilient Wyndham Strategy is underway including the following work undertaken this quarter: Council participated in the Garage Sale Trail, with 127 sales hosted locally.
- Mental Health First Aid and First Aid Training were held for 16 community leaders to help in emergency preparedness.
- A second-hand bike sale event with bike maintenance and education was held at the Wyndham Park Community Centre on 19 November.
- Pop Up Recycling Day was held on 26 November, with 195 vehicles attending and dropping off old bicycles, clothing and bric a brac for reuse and recycling.
- The inaugural Leadership Excellence Program was delivered with 15 participating businesses, helping to develop skills and capability in business leaders.
- Public vehicle charging infrastructure has been installed has been installed at the Hunter Building in Werribee, with three 22kW charges being installed.
- Public vehicle charging was also installed the Bembit Bag-rook Community Centre Tarneit. This was not a specific action in the strategy but aligns directly and is the first <u>public fast</u> <u>charging station</u> for electric vehicles Wyndham has installed.
- Planting of 26,000 tube stock and 189 street trees completed. Wadawurrung partnership implemented and delivered with 5,000 trees shrubs and grasses being planted on Country.
- Engaged a local GP to present at a National Emergency Management course on the importance of health agencies working with local Councils who know their communities to support resilience and recovery.
- 'Are you Ready?' brochure has been updated and distributed to help our community to be better prepared for emergency situations.

- A Smart Lighting Design trial has been commissioned to identify how to optimise Wyndham's streetlight network using smart controls and data collection.
- Rapid Antigen Tests are being made available for community members at all Community Centres, Libraries and Customer Service Counters. The Pandemic Recovery Office were successful in securing a \$30,000 grant to help with distribution.

Coastal and Marine Management Plan 2020-2025

The Plan embodies sustainable land management principles including the use of sea level rise projection mapping and mapping of significant vegetation species within the marine environment and along the coastal edge to guide future precinct planning. The plan also outlines are range of coastal tourism and land use development opportunities with the potential to attract more visitors to Wyndham. Updates this quarter include:

- Werribee South Beach Master Plan a final version of the master plan has been updated, including a Coastal Adaptation Framework. Geotechnical investigations have been undertaken to assist with the detailed design of the Bay Trail upgrade, wetland deck and fishing platform.
- **Campbells Cove and Baileys Beach** work is underway on five erosion mitigation projects. There is a possible delay in the development of a draft masterplan over the next 12 months with planning and investigation works currently underway.
- **Point Cook Bike Park** the concept design and Community Engagement report are being finalised.

Flood Management Plan 2018-2023

The overarching goal of this plan is to contribute to reducing the risk and impacts of flooding on local communities. It identifies flooding hotspots and flood risks as well as achievable actions to improve flood management in the municipality. The plan also promotes collaboration and information sharing between agencies.

During this quarter Council has committed to regular collaboration meetings with Southern Rural Water to work through challenges being faced in Werribee South.

Integrated Water Cycle Management Plan 2017-2022

Through this plan, Council aims to achieve a holistic approach to water management. The objectives for this plan are set around creating a resilient and liveable city and improving the health and amenity of Wyndham's waterways through a more collaborative approach.

During the quarter, Council continued to collaborate with Melbourne Water on a project to naturalise the D1 Drain between Heaths and Derrimut Roads. Works are currently underway to upgrade wetlands at Amber Place and Lysterfield Walk in Wyndham Vale.

Refuse Disposal Facility Strategic Plan 2019-2025

The Refuse Disposal Facility (RDF) is a key Council asset and is one of four major metropolitan landfills licensed to accept putrescible waste, such as household kerbside waste.

Progress on implementation of this strategic plan this quarter included:

- Commencement of contract works for the capping of Cell four, with completion expected by June 2023
- Evaluation of tenders for the process design of the Resource Recovery and Baling Facility. Tender award is expected for early 2023.
- Completion of a new resource recovery area at the transfer station with operation commencing in January 2023.

As well as providing a final landfill disposal option for Wyndham's municipal waste, the RDF provides landfill disposal services for many other Councils as well as commercial businesses and waste management companies. The vision for the remainder of the period of the strategy is for the RDF to reduce reliance on traditional landfill as a means of waste management and provide a different model of waste management to customers, particularly from local government.

Service Highlights

Three New Electric Vehicle Chargers Installed in Werribee

As part of the State Government's <u>Destination Charging Across Victoria Program</u>, Council have installed three new electric vehicle (EV) charging stations at the public car park at 22 Synnot Street, The Hunter Building, in Werribee. The three 22kW Public Destination Chargers (ChargeMate) service three car parking bays and are located on the ground floor of the car park. They're highlighted by a bright promotional wall wrap.

The destination chargers installed can deliver up to 130km of driving range per hour of charge. While the new chargers are available for use, Council have undertaken a soft launch to allow them to settle in and iron out any 'teething issues' that may appear. Once settled in Council will further promote the chargers in 2023. Council is also preparing a municipal electric vehicle policy for consideration in the new year.

Major Projects and Capital Works

Wyn-R Project: Reduction- Renewals-Resilience

Ward: All Total Cost: \$ 4.67M Grants: \$ 95K

Wyndham City has committed over \$4.5M to the Wyn-R program, along with the State Government's \$95k from the Destination Charging Across Victoria grant.

Works to include design reviews, appropriate solar PV and battery sizing, tender scope development, component specifications, and system design for an integrated delivery of new renewable energy systems. Installation and commissioning to be in-line with construction timelines.

Bembit Bag-rook and Koomail Tardy – Airtightness tests have been completed.

Wyndham Coastal & Marine Management Plan Implementation – K Road Cliffs Master Plan

Ward: Iramoo and Harrison Total Cost: \$ 4M Grants: \$1.5M

All permits have now been granted including Melbourne Water.

The K Road Cliffs are iconic to Wyndham. Located on the banks of the Werribee River, the K Road Cliffs are known for their sculptural red clay formations, significant habitat for migratory birds and as a much-loved local fishing spot. The design of the K Road Cliffs Master Plan will provide improvements to the current drainage, visitor facilities, public access, amenity, and vegetation at the K Road Cliffs.

Non-destructive digging meant that all trees could be saved and there was no need to relocate any tress. Currently scheduled to go to tender by February 2023.

Strategic Area 5:

An Economically Prosperous City

Wyndham is an attractive place to visit and invest in.

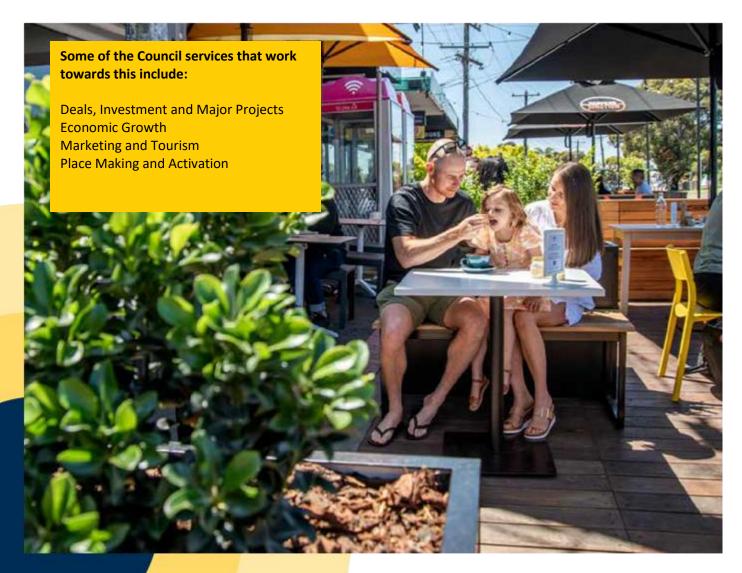
Council will

Enhance the vibrancy and activation of the City by collaborating, supporting and promoting our entertainment, hospitality, and small business industries.

Take an active role in attracting investment opportunities that grow the local economy and create more job opportunities.

Continue to support the resilience and recovery of those hardest hit by the impacts of the COVID-19 pandemic and other shocks to the City that may occur.

Drive growth and activation of the tourism economy and activity centres.



Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|--|--------|---|
| Continue to work with key stakeholders to deliver the 1160 Sayers Road Regional Training Facility (5,000 capacity stadium) including two turf pitches, one synthetic pitch and an elite level pavilion; home of the A League Club Western United Football Club and suitable for Women's World Cup requirements. | • | The Regional Football Training Facility is under construction with completion expected in the middle of 2023. A Development Agreement and Lease Agreement will be completed in the first half of 2023. |
| Deliver the Wyndham City Stadium Precinct Integrated Strategic Plan to inform the Urban Design Framework for the Riverdale Town Centre, the revision of the Riverdale Precinct Structure Plan and the Development of the Oakbank Precinct Structure Plan. | • | The final draft report has been circulated to the working group prior to it being presented to a Strategic Planning meeting in February 2023. |
| Commence construction at the Cherry Street Catalyst site aimed at attracting jobs and commercial opportunities to support the growth of the Werribee City Centre. | • | Planning amendments have delayed construction. Construction is now forecast to commence in the second half of 2023. The developer has indicated they will request Council approval to extend the Project Delivery Agreement sunset date accordingly. |
| Development of a new Economic Growth Strategy to benefit all of Wyndham. | ~ | The Economic Development Strategy 2022-2026 (revised name) was adopted at the 29 November 2022 Council Meeting, following public exhibition and consideration of community feedback. |
| Finalise the Werribee City Centre Streetscape Framework, with detailed engagement of stakeholders and tenants, to guide upgrades to streetscapes and public spaces within the Werribee Activity Centre Zone. | • | A draft Streetscape Framework has been prepared. To enable a coordinated and consistent approach it will be refined in parallel with the Werribee City Centre Strategic Framework Refresh project now underway. Community consultation is being planned and work is underway on concept designs for early works. |

| Work with relevant stakeholders to activate the East Werribee Employment Precinct (EWEP) which aims to create 60,000 jobs and support existing community needs. | • | Efforts continue in partnership with relevant stakeholders including Department Jobs, Precincts and Regions to Department Jobs, Skills, Industry and Regions (DJSIR), Development Victoria and Victoria Planning Authority. Council hosts monthly meetings with DJSIR to ensure a collaborative approach to the refresh of the Precinct Structure Plan. The activation of East Werribee was Council's flagship priority in the lead up to the State election, with a dedicated campaign. For full details see page 73. |
|--|---|---|
| Develop a plan and business case scenarios for the future use of the Discovery Centre. | • | The study to identify the works and cost to repair and upgrade the Discovery Centre building to a warm shell standard has been completed. This work will now inform Council decision-making on the future use of the building and the updating of the business case. |
| Complete the Expression of Interest (EOI) process and report on year one activity at the Spark Innovation Hub which aims to support local businesses across Wyndham to thrive. | • | A second round of EOIs has been completed. A report on the newly selected businesses offered tenancies at Spark and a report on the first year of activity is being prepared for early 2023. |

Key: ● Not Started ● Behind schedule ● On track ✓ Completed ⑦ Deferred

12.5% (1) initiative is completed 12.5% (1) initiative is behind schedule

75% (6) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year

Economic Growth



- **3** Training session for businesses delivered with **62** attendees
- **3** Business events delivered **320** with attendees
- **28** Business engagement meetings and site visits undertaken
- **\$135.3m** Commercial and industrial permits issued
 - **202** New small business start-up enquiries and permits facilitated

Marketing and Tourism



5,374 Visitors to Visitor Information Centre

17.1% Average increase of new website users to *Visit Werribee website*Top pages visited:

- Werribee Open Range Zoo
- See and Do
- Events
- Werribee Park Mansion
- Food and Wine

Place Making and Activation



- 25 Placemaking initiatives delivered across Wyndham's activity centres
- 6 Shopping streets where placemaking/activations engaged with

Strategy Updates

Economic Growth Strategy 2017-2029

The Economic Development Strategy 2022-2026 (revised name) was adopted at the 29 November 2022 Council Meeting. It has four key themes as follows:

- Business Engagement and Connection
- Entrepreneurship and Innovation
- Investment and Trade
- Activity Centre Enhancement and Development

The Strategy addresses the economic challenges and opportunities the COVID-19 global pandemic has created, recognising that the utilisation of technology and the capacity to enable flexible working arrangements in the way we work has accelerated. The aim is to set Wyndham on a transformation journey of reshaping the future economy to align with broader national and international trends.

Werribee City Centre Parking Strategy 2019 - 2024

There were 20 actions in the Werribee City Centre Parking Strategy. Of these:

- 7 have been completed,
- 4 are partially completed,
- 3 are planned to be completed as part of streetscape upgrade works, and
- 6 of the actions are monitoring or ongoing actions as part of new private developments.

In the last quarter:

- Design has been completed for upcoming construction of new accessible on-street parking bays in front of the Centrelink Offices in Werribee St South
- Stakeholder consultation has occurred on proposed parking changes along Synnot St.

Service Highlights

Holiday festivities in Werribee City Centre

In December 2022, 3,000 attendees enjoyed festivities across the weekend in the Werribee City Centre which was activated with following holiday festivities:

- Christmas Makers Market with a great range of local makers on display.
- Photo opportunities with Santa and Mrs Claus in a giant snow globe.
- A range of entertainment including a magician, bubble man, oversized candy cane and bouncing elves, stilt walkers, buskers, and carollers.

Festivities stretched out over Watton Street from Station Place, to the Wedge Street Piazza and the Wyndham Cultural Centre.

Retailers and hospitality businesses were very positive about the weekend with many businesses reporting higher than average sales, with one doubling their usual Saturday takings and another reporting it had been their busiest Saturday.

Hoppers Junction Festive Fun

After extensive community engagement on how 'place making' activities could improve Hoppers Junction, the first of many activations kicked off on Saturday 3 December with the Hoppers Junction Christmas Market.

The day was filled with Christmas festivities for families to enjoy that included a maker's market featuring 20 local artisans, kids' activities, flower crown making and entertainment. The local businesses also joined the festivities with special offers and some eateries even expanding out onto the street. One business highlighted that "we had a 20 per cent sales increase on the day which was fantastic."

The community engagement to guide planning for future activations ran online via The LOOP on Council's website between 21 September – 23 October 2022, and a pop-up session was held onsite on Saturday 15 October 2022. The recommendations and ideas the community have put forward for Hoppers Junction can be found in the <u>report of findings</u> on The Loop.

Visit Werribee and Surrounds campaign wins

On 1 December the Visit Werribee and Surrounds destination campaign, A Delightful Lil' Detour, was awarded Silver at the Victorian Tourism Awards in the Tourism Marketing and Campaigns category.

The campaign has successfully raised the profile of the Werribee and Surrounds brand as a fabulous tourist destination - a place that offers a mix of attractions incomparable to any other destination within 30 minutes of the Melbourne CBD. The campaign targets Melbournians, family travellers 25-54 and older households over the ages of 55. The campaign uses programmatic video, catch up TV, paid social and billboard advertising on the Princes Freeway.

The Werribee and Surrounds 'Delightful Lil' Detour' campaign will continue into the first half of 2023.

Strategic Area 6:

A Thriving City

Wyndham is a City of choice and opportunity.

Council will

Leverage community leadership and work to support and empower all residents to participate in their community.

Advocate and work in partnership with key stakeholders to attract investment in quality learning opportunities and educational facilitates for the municipality.

Provide opportunities for lifelong learning, through a place-based approach to the management and delivery of neighbourhood hubs and libraries.

Deliver, partner and advocate for employment pathways for our young people, older people and culturally diverse communities to address barriers to employment.

Partner with local artists and organisations to grow arts and culture.



Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|---|----------|--|
| Establish a new Library Programs Pop Up Van delivering services across the community. | √ | The brand-new Wyndham Pop-Up Library Van hit the road in July 2022 delivering all ages programs at community centres across Wyndham. |
| Open the new Williams Landing Library Lounge. | ~ | The Williams Landing Library Lounge officially opened to the public on 15 August 2022. |
| Establish a traineeships and apprenticeships program as part of Council's employment pathways program. | • | Traineeships Program Expression of Interest occurred, and discussions continue with four business units: 1. City Amenity – Service and Administration Trainee |
| | | Community Support - Service Integration and Excellence – Administration Trainee Neighbourhood Hubs Pilot - First Nations Traineeship at the Wunggurrwil Dhurrung Community Centre People and Capability – HR Business |
| | | Partner Trainee All traineeships are anticipated to be delivered throughout 2023. |
| Review the Volunteering Strategy and Growing Wyndham's Community Strength Policy and Framework and propose a revised approach to communicating Council's approach to Community Strengthening activities including grants, volunteering, governance and community leadership. | | Council's Community Strengthening Unit have developed success criteria to guide the work we'll progress in partnership with a consultant. These include: Background paper on community strengthening, including a review of relevant Council documents (including the Volunteer Strategy 2019-2014 and Growing Wyndham's Community Strength Policy and Framework) Outline of community strengthening "pillars" and their intended outcomes. |

| | | Review of current Council resources and program of work against community strengthening "pillars". Summary and framework describing refreshed Council approach to community strengthening, including planned activities, inputs, outputs and outcomes. |
|---|---|---|
| Support Year 1 of the Building Safer Communities Program initiative, aimed at empowering the community to lead on issues of local concern. | | Council has advanced work and met milestones with the Local Action Group (LAG), in alignment with the project milestones agreed to with the Department of Justice and Community Safety. During quarter 2, the LAG commenced the development of a unique funding model which will provide funding to local projects aimed at responding to community safety priorities (as identified in the <u>Empowering</u> <u>Communities Community Engagement</u> <u>Summary Report</u>). The LAG also agreed that community funding should be focused on prioritising: 1. Strengthened local connection: providing a safe and supportive environment at a community and societal level 2. Childhood and adolescent development: support the individual (children and young people) and the relationship settings that influence personal growth and development (family, friends and schools). Further information and progress can be |
| Implement a paid workplace immersion initiative as part of Council's Employment Pathways Program that enables 12 women living in Wyndham experiencing barriers to employment to gain paid work experience with Wyndham City. | • | found on both <u>The Loop</u> and <u>Council website</u>. The #herbrightfuture program is in progress with five future positions have been created; two placed, and three are being recruited as follows: Neighbourhood hubs (placement almost completed) Youth Services (commenced in November) |

| | | City Amenity Assistant (recruitment underway RDF Plant Operator (advertised; area looking at shifting to a customer service role instead due to recruitment challenges) Placemaking & Activation – Administration assistant (advertising) Last financial year the feedback and evaluation from supervisors and participants for placements between January and June was extremely positive. A number of participants have continued in new roles at Council, while some participants requested more access to sustainable long-term roles/hours. |
|--|---|---|
| Commence development of a new Library Service Action Plan 2023-2028. | • | The development of a new Library Action Plan 2023-2028 is proceeding with consultation and analysis of survey data currently underway. |
| Partner with the social enterprise sector to develop a business plan for a Social Enterprise to promote sustainable skills development and training opportunities in the city. | • | Delivery partner still being confirmed through procurement process, but project will be achievable in a January to June delivery timeframe. Full update on partner and delivery plan in early 2023. |

Key: ● Not Started ● Behind schedule ● On track ✓ Completed ⑦ Deferred
25% (2) initiatives have been completed
12% (1) initiative is behind schedule
63% (5) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year.

Community Strengthening



- 5 Programs delivered with 66 attendees
- \$252,774 Worth of community initiatives funded including:
 - 13 Community Pathway Scholarships totalling \$7,500
 - 19 Medium Grants totalling \$204,383
 - 24 Small Grants totalling \$40,891

Inclusive Employment



- 47 New businesses committed to providing employment opportunities and 71 local job vacancies shared
- **19** People placed into employment or further education
 - 8 Bright Futures
 - 11 Opportunity Wyndham
- 7 career building programs delivered with 212 attendees
- 594 individuals experiencing barriers to employment who received one on one support

Library Services



- 3,614 New active members
- 161,373 Visits to libraries
 - 72% of library resources are less than 5 years old
- 552,231 Library loans made up of 61% of physical loans and 29% of digital loans
 - 779 Activities/events delivered within libraries with 16,906 participants
- 28,033 WI-FI sessions provided to community

Strategy Updates

Learning Community Strategy 2018-2023

This Strategy identifies the driving imperatives behind facilitating lifelong and life-wide learning in Wyndham. Lifelong learning forms the guiding principle of the strategy, driving social, economic, environmental, and cultural life in the community. Progress made this quarter includes:

Action 2: The Transformative Education Showcase was delivered on 7 November featuring a panel of young people advancing education in their local communities.

Action 5: The Principal's Breakfast was delivered on 26 October 2022, providing a breakfast and networking opportunity to over 60 principals and assistant principals. Council presented on a range of Council programs and services that intersect with schools.

Action 9: Delivered the Aboriginal Culture Driving New Ways to Learn WYNtalk session with keynote speaker Marlee Silva: "Acknowledge, Respect and Value Aboriginal Culture and Identity - Pathway to Reconciliation". The audience of 70 people were engaged, informed, moved, and asked many questions.

Action 12: The Engaging, Participating and Leading Globally event included presentations at national and international online conferences, showcasing Council's work in driving lifelong learning. Council also collaborated with Melton City Council to co-host the Global Learning Festival which ran on 6-9 November, along with UNESCO learning cities and communities around the world.

Action 16: The Community Hackathon was delivered in a modified format incorporating the Annual Coding Champs Competition held August-October 2022. The Coding Champs Competition is an opportunity for Wyndham kids aged 7 – 15 to get involved with STEAM, develop coding skills and explore their creativity. To enter, kids created their own original game or animation on the platform Scratch, with prizes given in four categories for junior and senior entrants. Shortlisted entries were shared on the <u>Wyndham Coding Champs Studio</u> and winners announced at the Wyndham Coding Champs Awards Event, held on Friday 11 November.

Action 18: Civics Learning and Social Cohesion was delivered by the Wyndham Community Education Centre. The 'Wyndham Citizens Academy' was established as a space to learn more about what it is to be an active citizen in Wyndham. To date the Academy has led three programs that encourage people from multicultural communities who live and work in the city of Wyndham to learn more about the systems and services that exist in our community, including:

- A Walk-through Justice was delivered in partnership with the Victorian Police and funded by the Department of Justice and Community Safety. With a focus on the three branches of government, the legislative, the executive and judiciary, this program offered information about Victoria's Parliamentary system (making of law), to the Victoria Police (carrying out the law) and the Courts (interpreting the law and providing deterrence).
- A Walk through Health program was delivered in partnership with Mercy Health, and funded by the Department of Health. It delivered a health literacy program in the City of Wyndham aimed at addressing clear unmet health and well-being needs of the community. Originally planned for face-to-face visits, this program has moved to an online space whereby participants meet health professionals on a weekly basis. This program is for multi-cultural community members who want to share health information to their communities.

 A Walk Through Education Program is for multi-cultural community members who want to share health information to their communities. This program looks at both formal and informal learning opportunities in our municipality for all age groups and aims to foster interest and knowledge about the importance of life wide and lifelong learning.

Library Service Strategy 2018-2040

The Library Service Strategy 2018-2040 provides a strategic, integrated framework and direction for Council's ongoing provision of contemporary library services and facilities. It aims to ensure that Wyndham's libraries are at the forefront of new library development in technology, collections, infrastructure, and service provision.

The associated <u>Libraries Action Plan 2018-2022</u> identifies priority actions to be taken over the next five years – listed against the seven major service elements in the Strategy. Most actions from the current Libraries Action Plan 2018-2022 have now been met. In 2023, we look forward to reflecting on and evaluating all that we have achieved under our current Libraries Action Plan 2018-2022, which will inform the development of the next Library Action Plan 2023-2028.

Social and Economic Inclusion Framework 2020-2023

Council's Social and Economic Inclusion department work across, business, community, and government to provide local people with better connections to work and community life.

During the quarter the Workplace Immersion program, part of the Bright Futures Employment Pathways Framework, continued to be delivered. This annual program offers 12 opportunities for women in Wyndham to build confidence, develop their skill set or reinvent their career journey while completing a paid 80-hour work experience placement.

There were five business areas who nominated to host a Workplace Immersion placement between October and December 2022, with two of the placements being completed while the other three are being recruited for in early 2023. The areas of Council supporting these opportunities include:

- Neighbourhood Hubs
- Youth Services
- City Amenity
- RDF
- Placemaking & Activation

In addition, expressions of interest were collected in 2022 for our Traineeships Program. Traineeships are workplace-based training programs developed with industry not only to earn a relevant nationally recognised qualification but also significantly increase the chance of employment or provide a pathway into further study.

Council has piloted traineeships across areas of Council and through this allocated funding has launched this program leading into 2023. This program forms part of Employment Pathways - Bright Futures and focusses on creating 12-month funded traineeship opportunities for community members in Wyndham keen to study and engage in entry level employment to build confidence and upskill for their future career. The 4 areas of Council that were successful to collaborate on establishing a traineeship role in 2023 are:

- City Amenity
- Community Support Service Integration & Excellence
- Neighbourhood Hubs First Nations Traineeship at the Wunggurrwil Dhurrung Community Centre
- People and Capability

We look forward to sharing the impact and outcome of these opportunities for our community in future community updates.

Wyndham Volunteer Strategy 2019 – 2024

During the quarter, implementation of the strategy has been achieved through the following pieces of work:

- Planning has progressed for the 2023 Wyndham Volunteer Expo. The Expo will be held on Saturday 18 March 2023 at Encore Events Centre.
- The 2023 Wyndham Volunteer Recognition and Appreciation Plan has been developed including the continuation of the monthly 'spotlight a volunteer' campaign.
- In recognition of International Volunteer Day on 5th December 2022, the CEO delivered a video message to Council volunteers, thanking volunteers in the Wyndham community. The Mayor, Cr Susan McIntyre, filmed a short video message which was posted on Council's social media channels.
- An evaluation and review of the 2022 'Volunteer and Community Group' training calendar has been undertaken by an internal working group. Recommendations for the 2023 calendar are currently being considered and planning is underway for next year's learning and development opportunities for the Wyndham community.
- Council's volunteer programs have been reactivating after the COVID-19 pause and volunteer recruitment has now gathered momentum.

Service Highlights

Manor Lakes Library Renovation

Manor Lakes Library underwent necessary renovations in November 2022, reinvigorating the space with new carpet, painting, lighting, acoustic treatment as well as some new furniture and shelving, also improving energy efficiency and extending the life of many assets. With the recent addition of the Silent Study room, it feels like a completely new library, creating a fresh, welcoming space for our community.

These works are the first major refresh of the Manor Lakes Library space since opening in 2011 and will ensure this valued community library continues to provide outstanding service to the community well into the future.

Local History of the RAAF

On 9 November 2022, Council welcomed back Dr. Steve Campbell-Wright, a historian for the RAAF and a retired RAAF Officer, to share the history of the RAAF Point Cook during the second World War. The event was held online, and 137 people tuned in to the presentation which included many unseen photographs, maps, and stories about Point Cook during World War II.

After seeing the event advertised, a community member contacted the library to share that a 99year-old veteran would be attending an annual get together of an RAAF group at Point Cook the Saturday before the event. This veteran was on duty at the RAAF Point Cook on the day a Japanese drone flew over doing a reconnaissance survey. He requested permission to fire at the drone but was told to observe it instead. Dr. Steve Campbell-Wright never thought he would meet anyone who was there on that day and was thrilled with this opportunity to meet and interview him.

Coding Champs

During November, Council hosted the 4th annual Wyndham Coding Champs awards night at Point Cook Library. The competition ran from 15 August – 7 October and was supported with coding workshops across the Julia Gillard Library Tarneit and Point Cook Library.

The awards event was a successful evening with all Wyndham Coding Champs participants and family members invited to come along, celebrate coding and gaming in all formats and to announce the competition winners. 70 members of the community attended in total.

The coding champs competition supports digital literacy amongst young people, as well as helping to foster continuing connection to the library and lifelong learning.

Wyndham Learning Festival events across Community Centres

Council's community centres actively participated in this year's Wyndham Learning Festival, hosting 15 diverse events across five community centres. The events provided diverse learning opportunities close to home, including a range of workshops tailored for all ages and interests which included art, cooking, sewing, coding, digital literacy, environment and recycling, safety and employment. All events were delivered by local people and received great reviews.

Wyndham Emerging Professionals' Network

This network was formed in 2022, led by a Community Action Group to foster professional connections between Wyndham residents who are building their career. The network hosted 3 events in 2022, the last occurring on Monday 12th December 2022 with 50 community members coming together.

The topic chosen for this event was Customer Service. The attendees heard from two keynote speakers: <u>Dylan Nguyen</u> founder of Bugbox who presented how he builds customer relationships to bring emerging robotics to more schools and increasing participation; while <u>Lourdes Piscopo</u>, Director at Living Prospect Real Estate presented her journey and what motivates her to provide better service and customer satisfaction for the last 27 years in her profession. Towards the end of the event, participants had the opportunity for a Q&A session which helped to get a better understanding on how diverse industries maintain their relationship with customers.

The Wyndham Emerging Professionals' Network Community Action Group has commenced their planning for events in 2023.

Strategic Area 7:

Community As An Active Partner

Council is well governed and works with the community to make informed decisions.

Council will

Undertake genuine, transparent and appropriate community engagement to understand the current and future needs of the community and make informed decisions.

Ensure the needs of the community are well represented through effective advocacy and strong collaborative partnerships with key stakeholders and all levels of Government.

Foster trust in Council through the implementation of effective civic leadership and responsible governance processes that ensure accountability and compliance with all legislated and statutory requirements.

Ensure its communications are clear, consistent, timely and accessible for all.

Support individuals and communities to prepare, respond and recover from emergency events.



Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment |
|--|--------|--|
| Implement securing Wyndham's Future Advocacy Strategy with a focus on advocacy for the services and infrastructure Wyndham needs in the lead up to the State election. | ~ | Advocacy to all candidates took place over the course of the State election campaign. The State election was held in November 2022, and the Australian Labour Government was re-elected. A range of commitments were secured on many of Council's advocacy priorities. Full details on page 73. |
| Continue to build the community's ability to respond and recover from significant events by implementing the Wyndham Resilient Strategy Year 2 Action Plan. | • | Year 2 Action Plan of the Resilient Wyndham Strategy is underway as outlined on page 46. Work undertaken during the quarter includes: |
| | | Council participated in the Garage Sale Trail, with 127 sales hosted Mental Health First Aid and First Aid Training was provided for 16 community leaders to help in emergency preparedness Delivered a second-hand bike sale event Pop Up Recycling Day in November delivered Inaugural Leadership Excellence Program delivered Public vehicle charging infrastructure has been implemented at the Hunter Building Planting of 26,000 tube stock and 189 street trees completed Engaged local GP to present at a National Emergency Management course 'Are you Ready?' brochure updated and distributed for emergency situations A Smart Lighting Design trial has been commissioned Rapid Antigen Tests now being made available to community. |

| Continue to educate the Wyndham community on the responsibilities for delivery of each level of Government. | This was implemented as Council continued its advocacy in the lead up to the November State Government Election. A different focus to take place in 2023. |
|---|---|
| Partner with community groups and faith groups to assist with their advocacy endeavours. | Council continues to partner with local people, organisations and community groups, including the Wyndham Vale Men's Shed, Little River Railway Station Revival Committee, Tangata Wyndham Restorative Justice Advisory Group and the Aboriginal Services Network of the West. A Community Register is being utilised to record connections and community outcomes. Planning has commenced for community-led activities linked to days of significance in 2023. |

 Key:
 Not Started
 Behind schedule
 On track
 ✓ Completed
 ⑦ Deferred

 25% (1) initiative has been completed

75% (3) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year.

Community Engagement

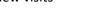


- 8 Community engagement projects open for consultation Top visited projects:
 - Tarneit Road Princes Highway Traffic Improvements
 - Point Cook Bike Park
 - Wilandra Drive Park
 - Synnot Street parking and speed limit changes
 - The Wyndham Plan
- 14,349 Visits to the Loop, resulting in an average of 830 contributions made by community members
- 7,937 Total Loop members with an average of 222 new members signed up to the Loop every quarter
- 40.3% Female participants 55.7% Male and3% prefer not to say
- 33.4% Participants from postcode 3030 (Werribee, Point Cook, Werribee South, Cocoroc & Quandong)
- 27.3% Participants from postcode 3029 (Hoppers Crossing, Tarneit & Truganina)

Strategic Communications

Wyndham City Council Website

559,055 Visits 75.9% New visits



Top pages visited:

- Libraries homepage
- Contact Us
- Rates and Payments
- Hard and Green Waste Collection Service
- Household Bin Services

Facebook

72,036 Fans 71,475 Post

- Post link clicks
- 435,174 Engagements
 - Top posts visited:
 - Encore Events Centre
 - Libraries in Wyndham
 - Mayor of Wyndham City
 - Visit Werribee and surrounds
 - Werribee City Centre

Instagram

15,491 Followers

17,014 Engagements

Top posts visited:

- encoreeventscentre
- visitwerribeeandsurrounds
- wyndham_city
- wyndhamculturealcentre
- youthinwyndham

Strategy Updates

Securing Wyndham's Future - Advocacy Strategy

The Securing Wyndham's Future Advocacy Strategy focuses on advocacy for the services and infrastructure the Wyndham community need.

In the lead up to the State election that took place on 26 November, Council undertook an advocacy campaign targeting all candidates. As a result, commitments have been made on many of our advocacy priorities by the re-elected Australian Labor Party (ALP) and the Liberal Opposition showed significant interest in working with Wyndham City Council. Below are the outcomes from all Council's <u>State Election Campaign priorities</u>:

1. Activate East Werribee

No election commitment made by ALP. However, a \$2.8 million investment was made as part of the 2022-23 State Budget to review the Precinct Structure Plan and develop a roadmap for the site.

2. Western Intermodal Freight Terminal

No election commitment made by ALP. However, \$6.1 million was allocated in the 2022-2023 State Budget for planning.

3. A Plan for Schools in Wyndham

No commitment on a plan, however during the election campaign, the Andrews Government committed to **Planning for new schools** including:

- P-9 in Point Cook
- A specialist school in Point Cook
- Tarneit Plains Primary School
- Riverdale North Primary School

School upgrades: upgrade to Manorvale Primary School.

These are in addition to the schools announced in the May 2022 budget which included:

- Riverdale Secondary School (Tarneit)
- Tarneit North Primary School
- Lollypop Creek Specialist School (Werribee)
- Lollypop Creek Secondary School (Werribee)
- Black Forest East Primary School (Mambourin)
- Truganina North Primary School

4. Wyndham Westlink

Commitment made by the ALP for \$58 million towards the Ison Rd Rail Overpass and Freeway interchange. This complements the funding committed by the Federal Labor Government in a 50/50 split and will enable construction to start in 2023.

5. Better Rail Links: Integrating Geelong Fast Rail and other major rail projects.

No commitment made by ALP.

6. Better Rail Links: Western Rail Plan

Commitment made by ALP for a new Davis Rd Railway Station in Tarneit West by 2026 with 400 parking spaces and a four-bay bus interchange. A *commitment was also made by ALP* to fund planning for a new railway station in Truganina.

Additional transport commitments outside Council's priorities included:

- \$120m to improve Ballan Road, upgrading the intersections of McGrath and Greens Road
- \$5m in a traffic management action plan for Wyndham
- \$79m in the Point Cook Road and the Central Avenue intersection including introducing lights to the intersection and widening Central Avenue to Skehan Boulevard

7. Better Buses

No commitment made by ALP for investment in a bus network that better meets the public transport needs including new routes or technology to facilitate demand.

8. Better Connected Neighbourhoods

No Commitment made by ALP for funding to improve cycling and walking paths.

9. Community and Sports Infrastructure

No commitments have been made by the ALP on the below specific asks Council made during the election campaign.

- \$15m for Tarneit Community and Performing Arts Centre in Tarneit
- \$25m towards Riverdale Aquatics and Health Club in Tarneit
- \$20m towards the Black Forest Road North Community Library and Performing Arts Centre in Wyndham Vale
- \$15m towards Point Cook Indoor Sports Centre in Point Cook

Although no commitments have been made on the projects Council requested funding for, <u>funding</u> <u>has been secured</u> for the following community and sport infrastructure projects including:

- \$5m for an Indian Cultural Centre, with the location still to be determined
- \$1.4m towards the redevelopment of the Point Cook Football Club clubroom in Point Cook
- \$280k to install lighting and a scoreboard at Mainview Oval in Truganina
- \$200k towards an electronic scoreboard and other amenity upgrades at Wyndham Vale South Reserve in Wyndham Vale
- \$50k towards a new score board for Wooten Road Recreation Reserve in Tarneit
- \$12k for ground hire by Point Cook Centrals Sporting Club

10. Finance for Growth Areas

No commitment was received for the following advocacy request:

- Implementation of Infrastructure Victoria's recommendation to fund a third of the cost of library and aquatic centres in growth areas
- Increased commitments to the Growing Suburbs Fund, or
- Reform of the Growth Areas Infrastructure Contribution

On completion of the State election campaign and with some existing advocacy priorities funded, groundwork has commenced on the review of the strategy in 2023.

Service Highlights

Community Engagement

Council is committed to genuine, transparent and appropriate community engagement. The Loop is the key tool that the Wyndham community can use to share ideas and opinions on decisions, projects and services that affect the Wyndham community. Highlights from community engagement this quarter include:

Consultation on the development of the Annual Plan and Budget

To help inform the development of Council's Draft Annual Plan and Budget for 2023/24, members of the People's Advisory Panel were invited to participate in five local community focus group sessions.

The aim of these sessions was to gather community input to assist Councillors in their decision making in relation to the development of the budget. The reimagined process for consulting on the budget had particular focus on capital works projects and helping Council to prioritise projects.

Participants were actively involved, asking questions and openly contributing to rich group discussions and providing important feedback.

People's Advisory Panel

This quarter the Council decided to extend the People's Advisory Panel until the end of October 2024. The People's Advisory Panel assists Council to understand community sentiment on a range of issues. Members of this panel have the opportunity to give regular advice to Council and work with other residents to shape the future of our City.

During the quarter, the community engagement team have been working on improving processes to ensure the best community engagement experience for Panel members and Council. The Panel is also set to undertake a recruitment drive in early 2023 to increase its representation of the Wyndham community.

The Panel is continuing to provide valuable feedback on a range of Council work. Members of the Panel recently participated in the early engagement of the Annual Plan and Budget 2023-24 and the development of the Customer Experience Strategy.

Engaging with our First Nations community members

A working group has been established to better understand how we can engage First Nations community members in a culturally appropriate and safe way. The outcomes of these meetings helped us to identify culturally safe and more inclusive settings within the Wyndham area. Council has undertaken a request for quote process to engage a First Nations Facilitator to lead all Reconciliation Action Plan engagement sessions. The role of the facilitator will also be to provide expert advice and use culturally appropriate methods in a Yarning Workshop setting, working with First Nations people to help us better understand how we can increase engagement with their communities.

East Werribee Employment Precinct (EWEP) Campaign Update

Council has been calling on the State Government to deliver a new business precinct in <u>East</u> <u>Werribee. The East Werribee Employment Precinct (EWEP</u>) has the potential to deliver 60,000 new jobs for Melbourne's West, generate new industries to grow the State's economy, deliver jobs closer to where people live, boost access to health and support services, and ensures better integration of transport and planning for the future.

Throughout the quarter Council has continued its advocacy for this precinct by working in partnership with relevant partners including the State Government Department of Jobs, Precincts and Regions (DJPR), Development Victoria and the Victorian Planning Authority. Council has been hosting monthly meetings with DJPR to ensure a collaborative approach to the refresh of the Precinct Structure Plan and development of a 'Road Map' to deliver the precinct outcomes.

The Activation of East Werribee was Council's flagship priority in the lead up to the election, with a dedicated campaign. The 2022 Wyndham Jobs Summit was hosted in early October, with a key goal of shining a spotlight on the need for the activation of East Werribee. The event was attended by more than 100 local stakeholders, including a number of candidates. Council also hosted a series of community pop ups as part of this campaign, raising awareness in the community about the importance of activating this East Werribee precinct.

During the election campaign, the Victorian Liberal Party pledged to establish Victoria's first Special Economic Zone in East Werribee. As part of the policy, businesses establishing in this zone would have:

- Paid no payroll tax for at least four years.
- Received discounted land tax and stamp duty.
- Been able to apply directly to the planning minister for expedited planning approvals.

Council will continue to work with the Victorian Government on establishing a similar policy, in a bid to create more jobs in Wyndham.

Strategic Area 8:

Delivering Public Value and Excellence

Council is a financially responsible, high performing, accountable organisation that is responsive to the needs of the community.

Council will

Secure its financial sustainability into the future through responsible management of Council's annual budgets and long-term financial outlook.

Attract and invest in a high performing and engaged workforce that is committed to a culture of occupational health and safety, continuous improvement, and innovation.

Achieve improved customer service and experiences by enabling a customer-focused approach to service delivery.

Increase the efficiency and effectiveness of service delivery across the organisation and improve service and asset planning.

Leverage technology to enable a modern and agile workforce and translate data into actionable insights to optimise operations.

Align service delivery expectations with available funding so that the sustainable management of all required supporting assets is achieved.

Ensure risks and legal processes are identified and managed effectively to achieve organisational priorities and strategic objectives.

Provide high quality and timely procurement to support the delivery of capital works projects and services whilst achieving value for money.

Some of the Council services that work towards this include: Customer Service Finance Fleet Management Legal Services Occupational Health and Safety Organisational Project Governance and Support People and Capability Procurement Risk Management Service Planning Smart Wyndham Spatial Systems Strategic Asset Management Strategic Property Portfolio Management



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Major Initiatives and Initiatives Progress

Major Initiatives and Initiatives are major projects, services, programs or works that the Council has committed to delivering in 2022/23. Tracking of these over the year is important to ensure they are being delivered on time and within budget.

| Initiative | Status | Progress Comment | | |
|--|--------|---|--|--|
| Implement the Year one improvement actions of Council's Asset Plan to ensure the municipality's assets are managed effectively including their maintenance, renewal and disposal. | • | Council has committed to undertaking a condition audit of the entire road and footpath network and to revalue our roads assets during 2022- 2023. | | |
| | | The tender for this has been evaluated and awarded. Work has commenced on this project and is expected to finish by the end of March 2023. | | |
| | | Council has also engaged the services of Pitt and Sherry to assess the condition of our bridges and all major culverts. This work has also commenced and is expected to be completed in Quarter 4. | | |
| | | In addition, planning has also commenced for the asset plan action to undertake a 5 per cent condition audit of our drainage network. | | |
| Deliver enhanced functionality for the majority of Council's revenue systems through the implementation of further phases of the Changing Systems project which aims to improve productivity through a more integrated IT system. | • | Planning is underway to move forward with a program of work for the Wyndham Transformation Program. | | |
| Develop long-term, innovative service plans for Council's major services that meet the future needs of the community and inform asset management and financial modelling. | | Service planning work has progressed on multiple services within the City Life Directorate; including Youth Services, Community Development and Community Centres in established and growth areas across Wyndham. Work is underway to refine the process by which service plans are linked to asset management and the capital program. | | |
| Conduct negotiations, staff engagement activities and statutory obligations required to develop a replacement | • | Formal bargaining commenced for the new EBA with emails sent to Union representatives initiating Council's intent to commence bargaining and an email to all | | |

| Enterprise Agreement approved by the Fair Work Commission. | | relevant staff with the Notice of Representational Rights in late October. Two bargaining meetings were held across November and December. Meetings have now been adjourned to allow representatives to confer with those they are representing and form their logs of claims. Fortnightly meetings have been scheduled from February 2023. |
|---|---|---|
| Deliver year four of the Smart City Strategy 2019-2024 implementation plan and imbed the work across the broader organisation. | | During the quarter, Council: Delivered Wyndham's first Smart City Summit Commenced an engagement process for the update of the Smart City workplan Commenced scoping for a new road inspection application Drafted terms of reference and initiated the Smart City steering committee |
| Hold two Smart City Summits each year. | • | First event successfully delivered on 11 November 2022. More information page 81. |
| Explore, identify, and where appropriate, implement collaborative procurement with other Councils and Government agencies. | | Development of a procurement pipeline that identifies all procurement activities from the Council's annual capital works and operational programs and activities. The dashboard will allow visibility and forecast of procurement activity to assist with decision making and support social procurement outcomes. Procurement is currently in discussion with the Western Regional Procurement Excellence Network (WRPEN) on potential collaboration opportunities. Discussions have started with other local authorities in the Western Region, this will allow council to understand their program of works and identify any opportunities. |
| Promote social procurement through supply chain settings to support economic outcomes in alignment with our policy setting. | • | Procurement is continuing to develop a database that captures supplier chain categories such as: Aboriginal and Torres Strait Islander-owned businesses Australian Disability Enterprise |

| | | Carbon Neutral Grants Foreign Business Kinaway Local Wyndham Business Small Business Social Enterprise Supply Nation Trust Account Female Owned The data base will capture social procurement activity, whilst a dashboard will be created to report on social procurements outcomes. Spend analysis will also be undertaken to identify spend patterns and behaviours across the organisation to identify efficiencies and economies of scale. |
|---|---|--|
| Deliver an Employment Engagement survey to monitor and respond to employee sentiment and create a high performing and engaged workforce. | | The Employee and Volunteer Engagement survey received a 63 per cent response rate. The executive leadership team received a briefing on the organisation's results and then individual briefings for each of their areas. The Capability & Culture team and HR Business Partners provided support to assist leaders to undertake training and understand their results. The leaders, now having reviewed their results, are in the phase of collaborating with their teams to identify focus areas and action plans to work on in the next quarter to implement any necessary improvements and change as identified by the results of the survey. |
| Implement Year 1 actions of the Gender Equality Action Plan (GEAP) 2021-25. | ٠ | This past quarter has seen the Gender Equality Action Plan (GEAP) goals moving forward following the recruitment of a dedicated full-time advisor. Full details on actions completed from the Year 1 GEAP action plan are outlined on page 82. |

● Not Started Behind schedule ● On track ✓ Completed ⑦ Deferred

Key:

20% (2) initiatives are behind schedule 80% (8) initiatives are progressing on schedule

Service Snapshot

A snapshot of just some of what Council delivered throughout the financial year

Customer Service

- 49,911 Calls received
- 3,434 Webchats
- 2,619 Mail received
- 27,931 Emails received
- **10,702** Digital requests received (from snap send solve, oracle customer portal and hard waste online bookings)
- 3,615 Counter visits received
- 27,959 Service requests received
 - 280 Customer complaints
 - 34 Customer compliments received
 - 7 Ombudsman complaints received with **4** upheld

Information Management



- 70% Privacy complaints actioned within 10 days
 - 10 Freedom of Information requests received and processed
 - 10 Privacy complaints/breaches reported, investigated and resolved

Strategy Updates

Asset Plan 2022 – 2032

The Asset Plan provides a strategic overview of how Council effectively manages the community's infrastructure and other assets to an agreed standard of service.

In 2022-23, Council has committed to undertaking a condition audit of the entire road and footpath network and to revalue our roads assets. The tender for this has been evaluated and awarded. Work has commenced on this project and is expected to finish end of March 2023.

Council has also engaged the services of Pitt and Sherry to assess the condition of our bridges and all major culverts. This work has also commenced and is expected to be completed in Quarter 4.

In addition, planning has also commenced for the asset plan action to undertake a 5% condition audit of our drainage network.

Gender Equity Action Plan

The Gender Equity Action Plan (GEAP) outlines a range of strategies and measures that will be implemented to support gender equality in our workplace, based on a comprehensive assessment of our existing strengths and challenges. It recognises there are still opportunities to learn, build on our accomplishments and embed the principles of gender equality in our everyday ways of working.

Research shows gender inequality will be reduced when it is more widely understood and targeted actions to reduce inequality are delivered.

Following the recruitment of a dedicated full-time advisor to progress GEAP priorities the following actions have been completed from the Year 1 action plan:

Senior leadership consistently and authentically demonstrates commitment:

Leaders have sponsored and openly supported the GEAP and its way forward. Leaders have attended all GEAP related committee meetings and enthusiastically embraced the coming changes that the GEAP will bring forward.

The development of an ongoing mechanism to engage genuinely with staff:

This will be continuous, but engagement has begun and will continue in more meaningful ways as the GEAP is more deeply understood by employees.

Improve workforce data collection to meet legislated requirements:

This is a continuous challenge as reporting will occur periodically and we better understand the data collected and the reason behind some of the outcomes.

Strategic resourcing of the Gender Equality Action Plan:

Two full time roles have been recruited to fulfill the GEAP action plan and other related diversity and inclusion initiatives.

Develop an annual Communications Strategy:

The communication strategy has been developed and roll out has commenced this quarter.

Better understand the gender pay gap, including its effect on superannuation, and make progress on closing it:

Analysis has commenced this quarter to better understand the gender pay gap so we can progress this action.

Smart Cities Strategy 2019-2024

The Smart Cities Strategy supports Council's vision for Wyndham to become a connected digital city and defines how the city can use emerging technology and innovation to shape how our citizens, visitors and businesses work, play and live in our future city.

Key completed works this quarter include:

- Delivered Wyndham's first Smart City Summit.
- Commenced an engagement process for the update of the Smart City workplan.
- Commenced scoping for a new road inspection application aimed Commenced engagement process for new road inspection mobile application aimed at facilitating a more robust and efficient road surface inspection process for field crews.
- Drafted terms of reference and initiated the Smart City Steering Committee which aims to provide a governance structure to the future Smart Cities workplan.

Service Highlights

Smart City Summit

On 11 November 2022, Wyndham hosted its first Smart City Summit. The half-day session focussed on resilience and how the city of Wyndham can be better prepared for future heat events through planning, migration, and preparedness.

By looking at these issues through a smart city lens, it allowed for a wide range of ideas to be generated, captured and discussed with an opportunity to now look for pathways to implementation through our new Smart City Steering Committee.

This collaborative session combined key speakers with an interactive session to capture ideas, opportunities, and feedback from the audience, including many participants from our Spark Innovation Hub.

Voice of Customer Survey

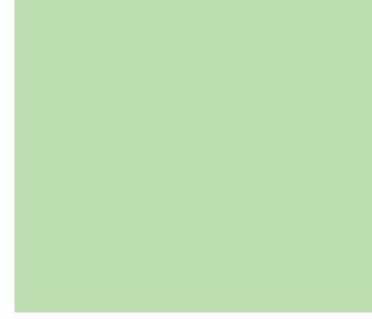
A Voice of the Customer (VoC) survey is run monthly with an experienced Australian research company 'Resonate'. The survey measures customer satisfaction and asks a sample of customers who had a recent interaction to rate their experience with us.

| Customer Satisfaction Score (CSAT) | Q1 Results | Q2 Results | Q3 Results | Q4 Results |
|--|------------|------------|------------|------------|
| Overall business | +71 | +68 | | |

Wyndham received an overall Customer Satisfaction (CSAT) score of +68 (out of 100) for Quarter 2. Survey response rate continues to be high at over 30% of customers emailed the survey responding as well as high engagement with over 60% of those leaving comments.

Financial Snapshot





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Finances

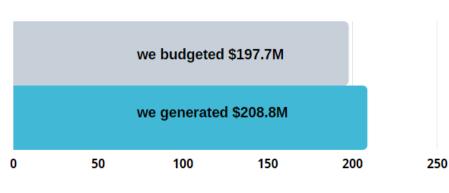
Councils are required to prepare and adopt a budget for each financial year and the subsequent 3 financial years. Council adopted its 2022/23 Budget on 28 June 2022 and the following section tracks its progress.

The Underlying year to date (YTD) December results highlight an operating deficit after depreciation and amortisation of \$7.6M which is \$21.0M favourable when compared to YTD budget.

Operating Revenue

Total operating revenue relates to cash inflows from activities such as rates and charges, user fees, statutory fees and grants.

Total operating revenue was \$208.8M which is \$11.1M higher than the budgeted amount of \$197.7M. The higher revenue is primarily due to increased interest rates for term deposits in line with interest rate increases from banking institutions and some unbudgeted operating grants received.

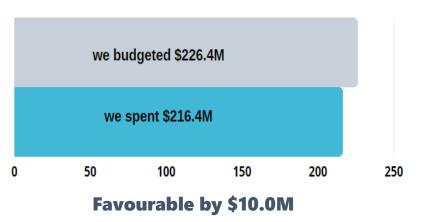




Operating Expenses

Total operating expenses relates to outgoings such as employee costs, maintenance costs, utilities, depreciation that are used in delivering council services.

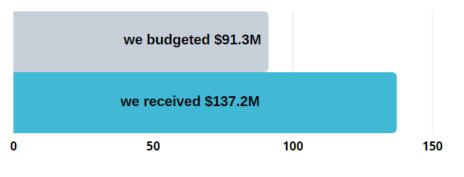
Total operating expenses including depreciation and amortisation was \$216.4M which is \$10.0M lower than the YTD budgeted amount of \$226.4M. The key reason for the favourable result is vacant positions during parts of the first two quarter in different areas of the organisation and timing between the actual delivery of services and goods and budget expectations.



Capital Revenue

Capital revenue relates to cash inflows such as developer contributions and capital grants used to construct new, renew or upgrade existing assets.

Capital revenue is \$137.2M which is \$45.9M higher than budget mainly due to higher monetary and non monetary contributions received of \$20.6M and \$15.0M respectively along with \$10.6M of higher Capital grants.



Favourable by \$45.9M

Forecasts

At the end of quarter two, a forecast exercise is undertaken which compares the 2022/23 YTD results against the full year budget in order to identify the expected variations from Council's original annual expectations.

Based on the review conducted at quarter two, variances have been identified across some revenue and expenditure categories, with an expected Underlying Operating result after depreciation and amortisation of -\$24.1M which is \$14.0M favourable when compared to the 2022/23 Full year budget of -\$38.1M:

This can be explained as follows:

Operating Revenue (e.g. rate revenue, grants)

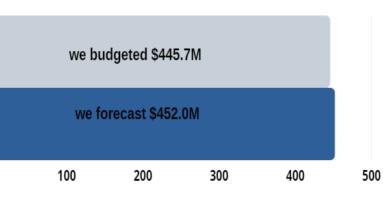
Total operating revenue is forecast at \$427.9M which is \$20.3M higher than the full year budgeted amount of \$407.6M. The the key reason for the increase is the interest expected to be received from Council's term deposits which relate to cash for Developer Contributions reserves and other additional cash balances.



Operating Expenses (e.g. labour, materials)

operating Total expenses including depreciation & amortisation is forecast to be \$452.0M, which is unfavourable to the budgeted position by \$6.3M. The Q2 forecast assumes a rise in the Materials and Services category of \$12.3M due to the increased inflationary impact as a consequence of the current global economic conditions and from additional commitments not included in the 2022/23 0 budget - some of which are carried over

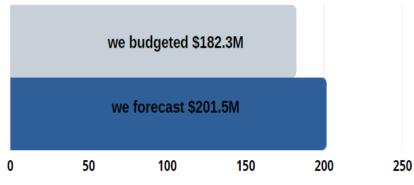
from 2021/22 Financial year.



Unfavourable by \$6.3M

Capital Revenue (e.g. developer contributions, capital grants)

Capital revenue is forecast to be \$201.5M which is \$19.2M higher than budget mainly due to the additional Monetary Contributions expected as a result of the volume of development occurring in the municipality.



Favourable by \$19.2M

Income Statement

The table below provides the Income Statement highlighting the results and variances together with the end of year forecast as at the end of quarter two.

| | Actual YTD Dec 2022 | Budget YTD Dec 2022 | Variance YTD Dec 2022 | Q2 Forecast Full Year | Budget Full Year | Variance |
|---|------------------------|---------------------------|-----------------------------|-----------------------------|---------------------|-----------|
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Revenue from ordinary activities | | | | | | |
| Rates and charges | \$132,531 | \$133,328 | -\$797 | \$265,666 | \$266,656 | -\$990 |
| Operating Grants | \$22,294 | \$17,265 | \$5,029 | \$52,075 | \$46,348 | \$5,727 |
| User fees | \$35,062 | \$35,207 | -\$145 | \$68,255 | \$69,473 | -\$1,218 |
| Statutory fees and fines | \$11,306 | \$9,303 | \$2,003 | \$22,036 | \$19,397 | \$2,639 |
| Other revenue | \$7,642 | \$2,627 | \$5,015 | \$19,881 | \$5,743 | \$14,137 |
| Total Operating Revenue | \$208,835 | \$197,729 | \$11,106 | \$427,914 | \$407,618 | \$20,296 |
| Expenses from ordinary activities | | | | | | |
| Employee benefits | \$86,370 | \$92,506 | \$6,136 | \$175,047 | \$181,683 | \$6,636 |
| Materials & Services | \$71,517 | \$75,233 | \$3,716 | \$158,980 | \$146,637 | -\$12,343 |
| Bad Debt | \$608 | \$626 | \$18 | \$1,336 | \$1,253 | -\$84 |
| Other expenses | \$2,879 | \$3,310 | \$431 | \$6,648 | \$6,688 | \$40 |
| Total Operating Expense | \$161,374 | \$171,67 5 | \$10,301 | \$342,012 | \$336,261 | -\$5,751 |
| Underlying Operating Surplus before Depreciation & Amortisation | \$47,461 | \$26,054 | \$21,407 | \$85,902 | \$71,356 | \$14,545 |
| | | | | | | |
| Depreciation & amortisation | \$55,102 | \$54,754 | -\$348 | \$110,064 | \$109,507 | -\$557 |
| Underlying Operating (Deficit) after Depreciation & Amortisation | -\$7,641 | -\$28,700 | \$21,058 | -\$24,162 | -\$38,151 | \$13,989 |
| | | | | | | |
| Capital grants | \$19,123 | \$8,514 | \$10,609 | \$21,318 | \$17,029 | \$4,290 |
| Contributions – monetary cash | \$41,476 | \$20,826 | \$20,650 | \$56,862 | \$41,652 | \$15,211 |
| Contributions - non monetary assets | \$76,966 | \$61,922 | \$15,044 | \$123,524 | \$123,843 | -\$319 |
| Other Revenue | \$21 | \$0 | \$21 | \$5,620 | \$5,620 | \$C |
| Wdv of non-recurrent assets sold | \$370 | \$0 | -\$370 | -\$5,770 | -\$5,770 | \$0 |
| Capital Income | \$137,216 | \$91,262 | \$45,954 | \$201,554 | \$182,373 | \$19,181 |
| Net Surplus | \$129,575 | \$62,562 | \$67,013 | \$177,392 | \$144,222 | \$33,170 |

Income Statement Report – From 1 July 2022 to 31st December 2022:

Capital Works

Council's 2022/23 capital works program includes an investment of \$167.2 million. The capital works program is made up of three different categories. Council spend as at Quarter 2 2022/23 is as follows against each category of asset.



*The actual spend on land projects is higher than budget due to the timing of land transfers related to development in growth areas. These land transfers are paid through income derived from Developer Contributions, and not Council rates.

Plant and Equipment

-plant, machinery and equipment, fixtures, fittings and furniture, computers and telecommunications and library books.



Plant Machinery and Equipment

Budget 2022/23 **\$3.27m** Spent so far **\$1.24m**



Computers and Telecommunications

Budget 2022/23 **\$2.55m** Spent so far **\$0.89m**



Library Books

Budget 2022/23 **\$1.30m** Spent so far **\$0.48m**

Infrastructure

-roads, footpaths and cycleways, drainage, recreational, leisure and community facilities, waste management, parks, open space and streetscapes other infrastructure.



Roads

Budget 2022/23 **\$31.87m** Spent so far **\$6.68m**



Footpaths and Cycleways

Budget 2022/23 **\$5.19m**

Spent so far \$1.47m



Drainage

Budget 2022/23 **\$2.38m** Spent so far **\$1.0m**





Recreational, Leisure
and Community
FacilitiesWaste ManagementBudget 2022/23 \$65.60mBudget 2022/23 \$15.19mSpent so far \$20.7mSpent so far \$0.53m



Parks, Open Spaces and Streetscapes Budget 2022/23 \$23.45m Spent so far \$8.46m

Many of these projects are funded by grants from state and federal government, and developer contributions, in addition to the investment made directly by Council.



Glossary/Definitions

Views:

The total number of times a user views any page. Page views are recorded each time a page is visited, regardless if the user has previously visited that page.

Visits:

Visits refers to the number of individual 'browsing sessions' a user, or visitor has.

Visitors:

Visitors are defined as the number of unique users. A single visitor may make more than one visit over the course of the same day or several days but are only counted once.

Contributions:

The total number of responses collected through participation activities. Multiple contributions may be made by a single contributor.

Contributors:

The unique number of visitors who have left feedback or contributions.

Followers:

The number of visitors who have 'subscribed' to a project by selecting the 'Follow' button on the project website.

Engagements:

The number of reactions, shares, comments, and clicks on post links, videos, and images.

Link Clicks:

The number of clicks on link within the ad that led to destinations or experiences, on or off Facebook.

Visits:

One individual visitor who arrives at your web site and proceeds to browse.

FURTHER INFORMATION

For more information or to receive a copy of this document in an alternate format, please contact:

WYNDHAM CITY COUNCIL

45 Princes Highway, Werribee, VIC 3030 Phone: 1300 023 411 Translating and Interpreting services: 13 14 50 mail@wyndham.vic.gov.au www.wyndham.vic.gov.au www.facebook.com/wyndhamcitycouncil www.twitter.com/wyndhamcouncil

