

# Early Education and Care Services Family Opinion Survey

We have heard you!

Term 4, 2021

wyndhamcity

90%

of families are satisfied with the education program their child receives from their kindergarten service



94%

feel that kindergarten educators and staff interact with their family in a positive and supportive manner



94% feel that the kindergarten educators and staff understand and respect their values and beliefs about how to raise their child

86%

feel their kindergarten provides opportunities to learn about Australian Aboriginal and Torres Strait Islander people and their culture



feel their kindergarten is inclusive of their cultural background

93%

96%

are satisfied when they leave their child at the kindergarten that they are in a safe, secure and well-maintained environment



87%

are satisfied with the level of communication provided to them by their kindergarten

## OPPORTUNITIES FOR IMPROVEMENT we have listened and will provide and support:



Further opportunities for families to be involved at your child's kindergarten and The Family and Friends Yarning Club



Connecting families with other community services and programs



Increased access to documentation (including observations, Storypark, planning folders, etc.) regarding your child's progress at kindergarten



More online interactive opportunities with the Kindergarten Educators

## FAMILY TESTIMONALS

"The kinder journey was very helpful and my child was always excited to go there to learn"

"I was very happy with my daughters kinder year this year. She always comes home and tells me about all the things she has learnt. We especially loved the dolly parton library utilized with the SRF. Especially during covid times - it was nice for her to have a surprise in the mailbox once a month :)"

"Educator go above and beyond doing their work they are amazing and my daughter progressed so much and always asks about them"

"Our son has has some trouble regulating his emotions and the educators were so helpful finding strategies to help him cope. It also helped us by using these strategies at home."