

Early Education and Care Services Family Opinion Survey

We have heard you! Term 1, 2021



STRENGTHS

We had a great response rate of 1166 families across our 24 Kindergartens!

wyndhamcity

90%

of families are satisfied with the education program their child receives from their kindergarten service



95%

feel that kindergarten educators and staff interact with their family in a positive and supportive manner



95%

feel that the kindergarten educators and staff understand and respect their values and beliefs about how to raise their child

67%

feel their kindergarten provides opportunities to learn about Australian Aboriginal and Torres Strait Islander people and their culture



feel their kindergarten is inclusive of their cultural background

93%

96%

are satisfied when they leave their child at the kindergarten that they are in a safe, secure and well-maintained environment



85%

are satisfied with the level of communication provided to them by their kindergarten

OPPORTUNITIES FOR IMPROVEMENT

we have listened and will provide and support:



Further opportunities for families to be involved at your child's kindergarten and The Family and Friends Yarning Club



Connecting families with other community services and programs



Increased access to documentation (including observations, Storypark, planning folders, etc.) regarding your child's progress at kindergarten



More online interactive opportunities with the Kindergarten Educators

FAMILY TESTIMONALS

"We have really appreciated the caring way our 3 year old has been welcomed and nurtured at the kinder so far"

"Love the services provided under kindergarten educators, support staff and team leaders are all wonderful"

"Staff are great and was wonderful to be able to sit down with teachers and discuss our child's learning and development"

"Our child has flourished since starting kinder sessions. Could not be happier about the progress that's been made from a socialisation standpoint."

"Compared to my first sons kinder experience back in 2016 the program has improved so much. I am very happy with the kinder program and how the kids are learning in a warm and friendly environment."