

REQUEST FOR OPTIONAL BIN/S

Return completed form to: mail@wyndham.vic.gov.au OR
Postal Address: Wyndham City Council, PO Box 197, Werribee VIC 3030

The standard residential waste collection service supplied by Wyndham City includes; one 140L Garbage Bin (red lid) collected weekly, one 240L Recycling Bin (blue lid) collected fortnightly. Variation to this standard service are subject to additional fees and charges.

APPLICANT DETAILS:

- Owner
- Property Managing Agent (please attach owner/agent authority)

Full Name			
Phone/Mobile		Email	
Property Address (Bin to be delivered)			
Postal Address (Owner address if different)			

OPTIONAL SERVICE REQUESTED: (Please tick)

Please note the charges below are for the full financial year (2021/2022), In the financial year the bin is delivered the amount will be calculated on a quarterly pro-rata basis. Please see the quarterly Pro-rata calculation at the back of the form.

<input type="checkbox"/>	Upgrade my existing 140L garbage bin to a larger 240L bin at an additional cost of \$80
<input type="checkbox"/>	Request an Additional 240L Garbage bin at an additional cost of \$232
<input type="checkbox"/>	Request an Additional 140L Garbage bin at an additional cost of \$172
<input type="checkbox"/>	Request an Additional 240L Recycling bin at an additional cost of \$80
<input type="checkbox"/>	Request a 240L Green Waste bin at an additional cost of \$85
<input type="checkbox"/>	I would like to modify my existing additional bin service (Council will contact you)

SERVICE AGREEMENT

I _____, am the Owner Property Managing Agent of the above property and authorise this request for the optional bin service. I also understand and agree to the terms and conditions at the back of this form.

PAYMENT DETAILS:

Credit Card Type	<input type="checkbox"/> Master Card	<input type="checkbox"/> Visa
Card no		
Name on Card		Expiry Date

Please contact Waste Services if you have any further enquiries 03 9742 0765.

Privacy Statement:

Your personal information is being collected by Council for administrative purposes for the provision on additional bin service. Your information will be stored in Council's Customer Database and used to identify you when communicating with Council and for the delivery of services and information. For further information on how your personal information is handled, visit Council's Privacy Policy at <https://www.wyndham.vic.gov.au/privacy-policy>

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TERMS AND CONDITIONS:

1. The prices on the application are current to 30 June 2022. Fees are reviewed annually and are subject to change from July 1 every year.
2. The optional bin requests can only be made by the owner or managing agent of the property.
3. Optional bin charges are **NON-REFUNDABLE**.
4. Allow up to two (2) weeks for Council to deliver a new bin to your property.
5. Fees will continue to be charged on the rates notice until such time Council receives cancellation form and the bin is removed.
6. Optional bins must not be moved from the property or relocated to another property upon cancellation.
7. For the upgrade/change to your existing services, Council will contact the ratepayer and/or resident to organise exchange or retrieval of bins.
8. Acceptable forms of payment are cash, cheque, money order, EFTPOS or credit card. A receipt will be not be posted out unless requested by the customer.

9. Cancellation Policy:

If you wish to cancel the service, please complete "Cancellation of optional/additional bin/s form" (available on Council's website), prior to 30 June to prevent the charge re-occurring in the next financial year's rates notice.

You have a 60 days period to query optional bin charges after new financial year's rates notice has been issued. Any query after this 60 days will not be eligible for consideration of compensation.

Owners in the process of selling their property are not required to cancel their additional bin service.

QUARTERLY PRO-RATA BIN CALCULATIONS 2021/2022

Charges as per the table below will apply based on the month we receive the application.

Charges by Quarter	Garbage bin upgrade 140L to 240L	Additional Garbage Bin 140L	Additional Garbage Bin 240L	Green bin 240L	Additional Recycle Bin 240L
1 July - 30 Sept	\$80	\$172	\$232	\$85	\$80
1 Oct - 31 Dec	\$60	\$129	\$174	\$63.75	\$60
1 Jan - 31 Mar	\$40	\$86	\$116	\$42.50	\$40
1 Apr - 14 Jun	\$20	\$43	\$58	\$21.25	\$20
14 Jun - 30 Jun	Charges for the 2022/2023 financial year will appear on the rates notice				

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