

HOW YOUR RATES ARE SPENT

Your rates are used to deliver a vast array of services and cater for a population of over 275,000 people in the Wyndham community. Rates also contribute towards the construction and upgrade of roads, community centres, sporting infrastructure and more.

Money raised from rates goes towards the community as a whole.

THE COMPONENTS OF YOUR ANNUAL COUNCIL RATES BILL



PAYING RATES

RATES ARE PAYABLE BY INSTALMENTS AND CAN BE PAID:

Online: www.wyndham.vic.gov.au

Payments Via: BPay, Australia Post (Post BillPay) and Direct Debit and Phone: 131816. Biller Code and Bank Reference Number on your bill is required.

In person at one of our Customer Service Centres:

Civic Centre: Card, Cheque and Cash payments
Tarneit, Manor Lakes and Point Cook Community Learning Centres: Card payments only

Note: American Express is not accepted.

Please note: Council facilities are currently closed due to COVID-19 restrictions. Please visit www.wyndham.vic.gov.au/covid19 for the latest information on Council facilities opening or phone 9742 0777.

LATE PAYMENTS / DIFFICULTY PAYING

Contact Wyndham City if you are experiencing difficulty in paying your rates and charges. You may be eligible for a payment plan or qualify for assistance under Wyndham City's Financial Hardship Policy.

JOBKEEPER RATES REBATE

Residential ratepayers in Wyndham receiving JobKeeper between 1 July 2020 and 30 September 2020 may be eligible for a \$100 rebate on their 2020/21 annual rates bill. For more information, or to apply, visit our website.

PENSIONER REBATE

Pensioners who qualify for the municipal rates concession from the State Government will also receive a further \$50 rebate from Wyndham City on their 2020/21 rates bill. This will be applied automatically, and there is no need to apply.

To discuss late payments, difficulty paying or for queries about your rate notice:

CONTACT:

P: 9742 0777

E: mail@wyndham.vic.gov.au

For further information visit: www.wyndham.vic.gov.au

This information can be translated by contacting Translating and Interpreting Services on 131 450 and asking to be connected to Wyndham City on 9742 0777



PROPERTY RATES & VALUATIONS

HOW IT AFFECTS YOU

wyndhamcity

HOW REVALUATIONS AFFECT YOUR RATES

The State Government has capped the amount by which most Councils can increase their rates revenue for 2020/21 at 2% and Wyndham City has complied with this requirement.

However individual properties may be affected differently as the total rate revenue is distributed by the value of the property. For example, a residential property worth \$750,000 will carry a bigger share of the total rate revenue than a residential property worth \$400,000.

As required under the Local Government Act, the annual property valuations have been undertaken as at 1 January 2020 and form the basis for the 2020/21 rates calculation. The valuation process is conducted by an independent valuer and certified by the Valuer General Victoria.

Any changes in market conditions and property valuations since 1 January 2020 eg. as a result of COVID-19 will be considered as part of the 2021/22 valuation process.

It is important to note that increases in property valuations does not mean that council gets to collect more rates, there is no windfall gain. The total amount of rates that Council receives is still capped at the State Government imposed 2%. The impact for individual properties will depend on how the property value has changed relative to other properties. For some properties, there may be an increase in rates higher than 2% while others will see a decrease.

INFORMATION REGARDING RATES AND VALUATIONS

If you have any questions about your Rates or Valuation please contact the Rating Services Department on **9742 0777**.

If you would like to find out more general information about how Rates are calculated or about the Valuation process please go to Council's website www.wyndham.vic.gov.au

2020/2021 BUDGET

LOCAL ROADS

- **\$8.7 million** for the reconstruction of local roads
- **\$3 million** resurface local roads
- **\$1 million** towards the duplication of Tarneit Road, between Sayers and Leakes roads
- **\$1.5 million** towards the upgrade of the intersection of Derrimut and Boundary roads
- Funding towards the signalisation of a number of Wyndham local roads
- **\$1 million** to widen local roads in Little River
- **\$357,223** to reconstruct Beckford Close, Hoppers Crossing
- **\$423,094** to reconstruct Sawley Grove, Wyndham Vale

SPORTS RESERVES AND OPEN SPACES

- **\$3.5 million** for new soccer facilities at Galvin Park
- **\$950,000** for a new car park, pavilion and landscaping at Bensonhurst Parade Reserve
- **\$578,000** towards a new pavilion and landscaping works at Brookdale Road Reserve
- **\$2.98 million** towards the upgrade of local parks across Wyndham

COMMUNITY CENTRES

- **\$4.8 million** towards the new Riverdale Community Centre in Tarneit
- **\$10.2 million** to construct two new community centres in Tarneit North and Truganina



and more!

COVID-19 RECOVERY

A key focus of our Budget is focusing on delivering programs to support vulnerable and hard-to-reach communities during the pandemic recovery, as well as providing support to local businesses and agencies to ensure our community recovers as quickly and as safely as possible.

MESSAGE FROM THE CEO



Each year Council releases its annual Plan and Budget – a key document prepared in partnership with our community, which outlines our priorities for the coming financial year.

While this is a year like no other, we have done our very best to maintain service levels, adapt the way we deliver services and support our local businesses and the community as they deal with the impacts of a global pandemic.

As restrictions continue, we will continue to be agile in our service provision, providing meals for our most vulnerable, online entertainment and learning and seven-day-a-week customer service.

COVID-19 will change the way we all live and do business forever and our ability to maintain our service levels as much as we can will have a direct impact on our ability, as a community, to recover.

As well as important services, the capital works spend will strongly contribute to our future resilience. This budget helps to close out the biggest infrastructure spend of any council term.

We have put in place a number of measures to assist those struggling to pay their rates. Rates make up 70 per cent of the Council's funding. Your rate dollar helps Council continue to deliver vital services, not only to you but to the most vulnerable in our community.

I am so proud of the way the majority of our community has responded to one of the greatest challenges we are likely to see in our lifetimes.

This budget ensures we can continue to walk beside you and support you through to brighter days.

Kelly Grigsby

