



# Child, Youth and Family Interim Plan 2019-2020



wyndhamcity

Wyndham City Council recognises Aboriginal and Torres Strait Islander peoples as the First Custodians of the lands on which Australia was founded.

Council acknowledges the Wathaurung, Woiewurrung and Boonwurrung peoples of the Kulin Nation as the Traditional Owners of the lands on which Wyndham City is being built.

Council pays respect to the wisdom and diversity of past and present Elders. We share commitment to nurturing future generations of Elders in Aboriginal and Torres Strait Islander communities.



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# Background

Wyndham City has developed the Child, Youth and Family Interim Plan as a bridging document while Wyndham's first integrated lifecycle framework is being developed.

The lifecycle framework is a strategic document which is intended to strengthen strategic coordination across key life stages by providing a structure for considering the changing needs of residents throughout their lives. The lifecycle framework, and associated action plans, will replace the previously individual life stage strategies (ie Wyndham Youth Plan, Wyndham Municipal Early Years Plan).

The Child, Youth and Family Interim Action Plan will focus on the needs of children and young people aged birth to 25 years,

their families and services that work within these age cohorts. It captures key pieces of work underway over 2019 and 2020.

The Plan is aligned with the Family Friendly City Portfolio which focuses on making Wyndham a better place for all residents, regardless of age, gender, cultural background or socio-economic status.

The Child, Youth and Family Interim Action Plan provides an intermediary step towards a lifecycle approach to integrated service and infrastructure planning for children, youth and families in Wyndham. It will invite internal and external stakeholders to work together to achieve better outcomes for children, youth and families in the municipality.



# Development and Consultation Process

The plan has been developed through a collaborative process which encompassed both community engagement and external consultation and internal consultation with key Council Departments.

Throughout 2017 and 2018 various consultations were conducted to inform the Child, Youth and Family Interim Plan, including:

- Youth Forum 2018;
- Workshops with kindergartens, schools, community members, youth sector providers;
- Online surveys;
- Outreach engagement with at risk groups;
- Events including the Play Expo, open nights, youth events



A total of **1,157** community members were consulted to inform this Plan. This included **932** children and young people, **115** parents and another **110** community members and youth sector providers



# Policy Context

The Interim Action Plan will sit at the mid-level in Council's policy architecture. The Plan will formally reflect the City Plan 2017-2021 and it will be consistent with the themes of the City Plan and Wyndham 2040 and the principles of the Wyndham Family Friendly Charter. This will be an Interim Action Plan that will demonstrate council commitment to developing Wyndham as a family friendly city that focus on the needs for its residents.

This will ensure that there is less duplication for strategies across Council and allow for a more family centred approach to practice. This aligns with the Wyndham 2040 Vision which includes the following commitments to the Wyndham Community:

- To be a family friendly city where people will be connected to each other;
- Our parks and open spaces will connect people with the outdoors and each other;
- Wyndham will be known for great schools and universities and there will be lots of ways for people to learn and gain employment;
- Wyndham will become home to passionate residents who are always having conversations about how to build a better community.

The combined plan has taken into consideration the following adopted strategies and action plans:

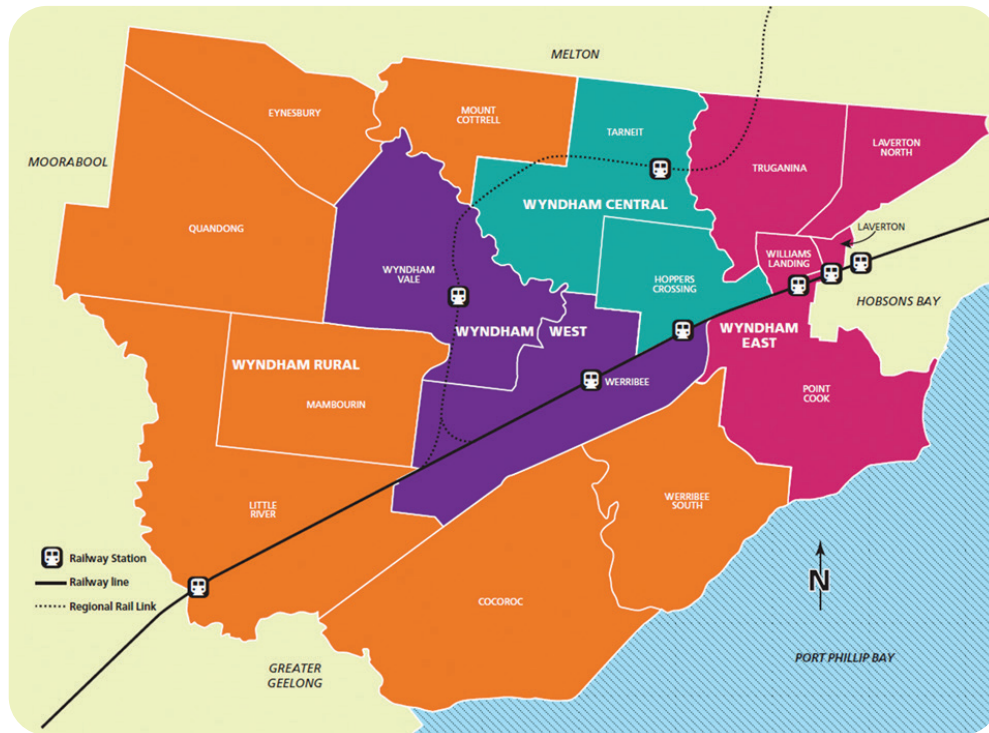
- Learning Community Strategy 2018-2023
- Play Space Strategy 2030
- Accessibility Action Plan 2019-2022
- Open Space Strategy 2045
- Sports Strategy 2045
- Community Health Wellbeing and Safety Plan 2017-2021 (integrated in the City Plan)



# Wyndham Demographic Profile

Total Wyndham population child and youth 2018 was 98,217 however this is set to increase to 118,083 by 2021. That is an increase of around 19'866 in a three-year period.

By 2021 it is anticipated that the child and youth population will be as follows across our districts:



**Central District (Hoppers Crossing and Tarneit):**  
**36,756**

**East District (Point Cook, Williams Landing, Truganina and Laverton North):**  
**46,380**

**Rural District (Little River, Werribee South, Mt Cottrell and other rural areas):**  
**1,132**

**West District (Wyndham Vale, Manor Lakes and Werribee):**  
**33,815**



## Quick Facts:



In 2018 the Wyndham population was **257,028** however by 2040 the population will rise to **481,944**



Currently the Children and Youth Population makes up **38.5%** of the total population in Wyndham that is due to increase by a round **20%** by 2040 with a population of **180,871** children and young people in the municipality

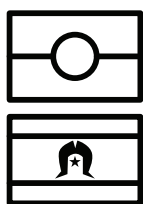
Millennials and younger generations dominate Wyndham Population **58%** of residents are **35 years** or below



Almost half of Wyndham residents were born overseas



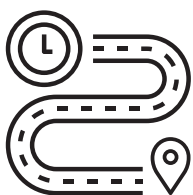
Currently Wyndham has around **13 babies** born a day



Wyndham has the largest population of **Aboriginal** and **Torres Strait Islander** in Greater Melbourne



More than half of Wyndham households are families with children (majority of these are households with children under 15)

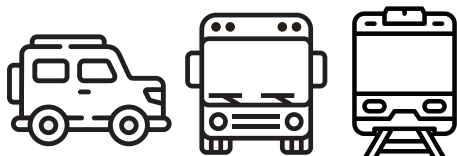


In 2017 **17.3%** of Wyndham residents take **90mins or longer** to travel to and from work everyday

Housing in Wyndham is **42%** more affordable than Greater Melbourne



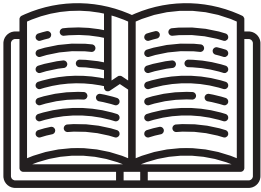
Wyndham has the lowest victim of crime rate amongst all growth areas across Greater Melbourne. In 2016/2017 there were **2,809** victims per **100,000** 1-25years old



**7 in 10** employed residents leave Wyndham every morning to go to work outside the municipality



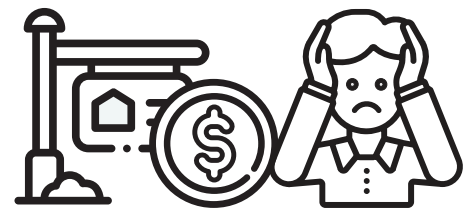
## Key Issues:



Compared to students across Victoria, there was a larger proportion of Wyndham year 3 and 5 students who were not reaching the national benchmarks for literacy and numeracy in 2015. The largest achievement gap concerned year 5 literacy, where **7.5% of Wyndham students** did not meet benchmarks, compared to **5.7% of students Victoria wide.**



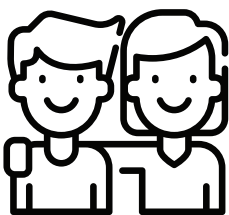
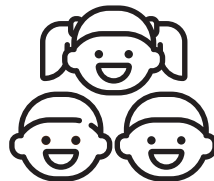
More than **1 in 10** young people in Wyndham are neither working or studying (in 2016 almost **12% of 15-25 year old** were not engaged in studying or working)



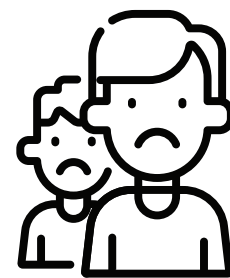
**13.3%** of households are experiencing mortgage stress in Wyndham this has not changed since 2011

### Low Key Age stages

across the municipality in particular **24 months** and **3.5 years old**



The number of middle years is forecast to increase to **31,493** in the next few years making up **7.4%** of the overall population in Wyndham



**High rate of bullying issues** across the municipality for children and young people

Around **60%** of employed residents work outside of Wyndham which leads to high commuter stress in families



# Theme 1: People and Community

City Plan Strategic Priority: Council will work with the community to ensure Wyndham is an inclusive, safe and welcoming city, which celebrates our diverse heritage and cultures and helps residents to stay healthy, active, and connected.



**Aim**

**1.1 Council supports services to have the capacity to meet the needs of, and provide equity of access for the whole community including those experiencing vulnerability**

Actions	Measure	Timeframes	Lead Department/ Unit
1.1.1 Collaborate with organisations to explore and identify issues that impact on the health, safety and wellbeing of children in the middle years (8-12 years)	<p>Identified issues incorporated into middle years strategic document.</p> <p>Middle years projects will be identified and delivered in collaboration with the Family Friendly Portfolio</p>	<p>Year 1</p> <p>Year 2</p>	<p>Co-Ordinator Family and Sector Partnerships</p> <p>Co-Ordinator family and Sector partnerships</p>
1.1.2 Work with the Wyndham H3 Alliance and other partners to respond and support children, young people and their families who are experiencing homelessness or at risk of experiencing homelessness	<p>H3 reporting template developed and analysis that will help to identify gaps, trends and shape service delivery and systems change.</p> <p>Delivery of the H3 roadshow and stakeholder forum to engage services in Wyndham that can support young people and refer them to the right services at the right time.</p> <p>Hold Strategic Partnership Group (SPG) and Operational Partnership Group (OPG) meetings of the alliance to deliver the alliance workplan, including councils actions. These include the youth cluster, as well as integrating the new Iramoo youth refuge coming to Wyndham in 2020.</p>	Year 1 and 2	Manager Community Planning and Development
1.1.3 Collaborate and build the capacity of local schools and organisations to address Mental Health and other emerging issues eg bullying	<p>Expand the Teen Mental Health Program into 6 new schools in the municipality.</p> <p>Deliver 20 Edugram Sessions into local school such as LEAP, Drum Beat, Health Minds, Drug &amp; Alcohol Programs etc</p>	Year 1 and Year 2	Co-Ordinator Youth Services



## Aim

### 1.2 Council provides universal services inclusive of all children, young people and families

Actions	Measure	Timeframes	Lead Department/ Unit
1.2.1 Partner and collaborate with agencies and organisations to increase participation in Key Age Stage (KAS) consultations to increase early identification of vulnerable children, young people and families	<p>Number of agency teams that received an update of the Maternal Child Health &amp; Wellbeing program.</p> <p>Number of Workshops &amp; strategies implemented to increase KA&amp;S.</p>	Year 1 and 2	Manager Community Support/ Co-Ordinator of Maternal and Child Health and Wellness Unit.
1.2.2 Partners with agencies and organisations to increase participation at 4-Year-Old Kindergarten with a focus on experiencing vulnerability families, refugee and Aboriginal and Torres Straits Island families	Identify and invite relevant local agencies to Operational Leadership Group meetings x 5.	Year 1 and 2	Co-Ordinator of Early Education and Care and Co-Ordinator Family and Sector Partnerships.
1.2.3 Ensure specific strategies and processes are put in place to increase the involvement of children, young people and families in evaluation of programs, activities, events and services provided to them	<p>Develop and implement evaluation process to identify how to increase the involvement of children, young people and families in the services provided to them eg Youth Services and Family Services.</p> <p>Develop a survey for client feedback on the MCH service and implementation of strategies identified by families to improve the service.</p>	<p>Year 1 and 2</p> <p>Year 1 and 2</p>	<p>Co-Ordinator of Early Education and Care and Co-Ordinator Family and Sector Partnerships.</p> <p>Co-Ordinator Maternal Child Health.</p>
1.2.4 Partner and collaborate with local hospitals, services and agencies to increase the number of Aboriginal families engaged with the Maternal Child Health & Wellbeing service.	Increased participation of Aboriginal families in the Maternal Child Health & Wellbeing service.	Year 1 and 2	Co-Ordinator Maternal and Child Health and Wellness Unit.
1.2.5 Partner and collaborate with agencies and organisations to develop seamless referral pathways to families in Wyndham	Referral processes and protocols developed.	Year 1 and 2	Co-Ordinator of Maternal and Child Health and Wellness Unit.

# Theme 2: Places and Spaces

**City Plan Strategic Priority:** Council will work with our partners to build a city that is easy to move around, offers a diverse range of housing, protects our natural environment, and promotes active and passive recreation.

We will strive to improve neighbourhood ambience, civic services and our standing as an attractive, relaxing, responsive and infrastructure-progressive coastal municipality.



## Aim

### 2.1 Council buildings and parks are designed and reflective of the needs of the community

Actions	Measure	Timeframes	Lead Department/ Unit
2.1.1 Ensure that new community infrastructure design across the municipality is informed by evidence of current and future community needs, and that children, young people and families are consulted on project development.	100% of project designs informed by evidence of community need  50% of projects that have included targeted consultation for youth, children and families	Year 1 and 2	Co-Ordinator of Community Infrastructure
2.1.2 Collaborate and partner with local Early Years Programs to ensure that children and families are empowered to protect their natural environment	Active engagement with children and families promoting environmental sustainability via the National Quality Standards Quality Area 3.4.	Year 1 and Year 2	Co-Ordinator of Early Education Care and Co-Ordinator Family and Sector Partnerships
2.1.3 Design a youth mobile Unit and collaborate with local agencies to deliver Youth Services to the local community in a places and spaces that are reflective of community needs	Youth Mobile Unit is delivered and Memorandum of Understanding are developed with at least 2 local agencies	Year 1 and Year 2	Co-Ordinator of Youth Services



**Aim**

**2.2 Council will seek to address transport and accessibility issues across the municipality**

Actions	Measure	Timeframes	Lead Department/ Unit
2.2.1 Advocate to State and Federal Governments for more accessible and easier public transport in Wyndham to ease commuter stress in the municipality	Increase bus services Increase train services	Year 1 and 2	Head of Strategy and Policy Impact

**Aim**

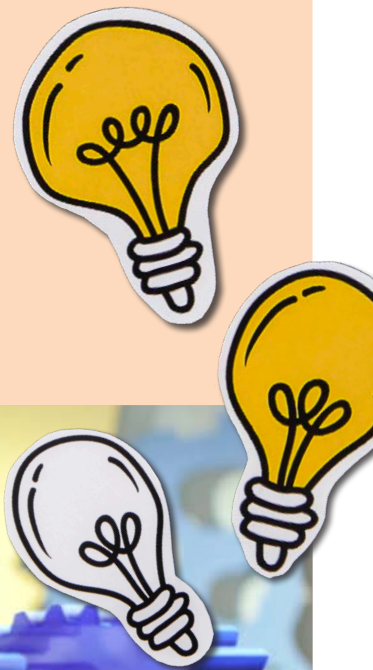
**2.3 Council facilities and Open Spaces provide accessible, welcoming and safe environments to all residents and meet their needs**

Actions	Measure	Timeframes	Lead Department/ Unit
2.3.2 Activate neighbourhood hubs and community spaces as sites to maximise neighbourhood social connections	Total number of people who using the Community Centre in an average week.  Total number of people participating in programmed activities at community centre in an average week.  Total number of volunteers / volunteer hours in an average week.	Year 1 and 2	Co-ordinator of Neighbourhood Hubs and Facilities Team Leaders
2.3.3 Council will ensure that all their services meet legislative requirements eg child safe, reportable conduct and information sharing.	Child Safety procedures are developed and implemented across the Council.	Year 1 and Year 2	Risk Partner – Business Continuity & Compliance



# Theme 3: Earning and Learning

City Plan Strategic Priority: Council will work innovatively with our partners and community to ensure Wyndham is a place of opportunity for learning, working, investing and succeeding, which builds a vibrant and sustainable city where all residents have access to opportunities. We will seek innovative ways to build an attractive business and investment environment - both locally and internationally.





## Aim

### 3.1 Council will commit to developing a diverse range of educational opportunities and improve career aspirations to improve the social and wellbeing of young people and families.

Actions	Measure	Timeframes	Lead Department/ Unit
3.1.1 Collaborate and partner with agencies, schools and organisations to increase young people and families job opportunities and retaining at education.	Expand the Café Exchange program to 3 more schools or community centres across the municipality.	Year 1 and 2	Co-Ordinator of Youth Services
	Collaborate and partner with agencies and organisations to increase young people and families job opportunities in the local area	Year 1 and 2	Social and Economic Development Lead

## Aim

### 3.2 Council will commit to provide better access to educational providers for families, children and young people

Actions	Measure	Timeframes	Lead Department/ Unit
3.2.1 Work with sector stakeholders to encourage for more educational providers to meet local demand	Stakeholder relationships have been developed	Year 1 and 2	Manager of Service Planning, Partnership and Reform
3.2.2 Provide/ partner with local providers to deliver life skills workshops to young residents regarding: managing money, how to reduce debt, contracts e.g. phone, electricity, credit cards etc	Collaborate with a local partner and deliver one workshop per district to address life skills to young people in the municipality	Year 1 and 2	Co-Ordinator of Youth Services
3.2.3 Implementation of the Early Years Partnership Framework to support organisations to invest and embed themselves into Wyndham	Implemented by 2020 Reviewed 2021	Year 1 and 2	Co-Ordinator Family and Sector Partnerships and Coordinator of Early Education Care
3.2.4 Deliver a capacity assessment report and implementation plan for 3-year-old Kindergarten	Deliver and start implementing assessment reports and implementation plans	Year 1 and 2	Coordinator of Early Education and Care

**Aim**

**3.3 Council will work with families to develop their skills and access to opportunities for better learning**

Actions	Measure	Timeframes	Lead Department/ Unit
3.3.1 Collaborate with local organisations to strengthen parents understanding of children and adolescent transitions and development	Deliver six Tuning Into Teens programs across the municipality	Year 1 and 2	Co-Ordinator of Youth Services
3.3.2 Partner with local organisations to strengthen CALD parents understanding of parenting in a new culture	Deliver two Tuning Into Teens Programs targeting at least two non-english speaking communities	Year 1 and 2	Co-Ordinator of Youth Services



# Theme 4: Leadership and Participation

City Plan Strategic Priority: Council will continually build and shape a community of passionate, engaged and inspired residents and organisations who are proud to call Wyndham City their home.

We will streamline our internal systems, our collaboration, and communication across all levels of government, while establishing the foundations for a long-term financial sustainability and strengthening our values, partnerships, and community engagement.



## Aim

### 4.1 Council will enhance external partnership opportunities across the life stages

Actions	Measure	Timeframes	Lead Department/Unit
4.1.1 Partner to establish a strategic plan to be jointly implemented by strategic alliance members in early years and youth	Develop action plans for the Senior Youth Alliance and the Early Years Alliance	Year 1 and 2	Co-Ordinator Family and Sector Partnerships and Co-Ordinator Youth Services

## Aim

### 4.2 Council work will be informed by its residents and built on a sound evidence-base in planning and improved service provision

Actions	Measure	Timeframes	Lead Department/Unit
4.2.1 Create processes for evaluating programs, activities, services and events ensuring the voice of all participants is considered	Processes are developed across the department	Year 1 and 2	Co-Ordinator Family and Sector Partnerships
4.2.2 Create and update demographic profiles and related data sets relevant to understanding the requirements of children, youth and families in the municipality	Develop and upload demographic profiles into the Wyndham City Council website as statistics become available	Year 1 and 2	Manager of Strategy and Stakeholder Engagement
4.2.3 Support the organisation to include children and young people in consultations on matters that impact them	Establish a plan within the organisation as to how and when children and young people are being consulted	Year 1 and 2	Manager Community Support



**Aim**

**4.3 Council will work to advocate for improved service provision and accessibility across the municipality**

Actions	Measure	Timeframes	Lead Department/ Unit
4.3.1 Work collaboratively with the Early Childhood Early Intervention Service and other partners in Wyndham to provide an integrated approach to supporting children	Establish a partnership and develop an agreed approach	Year 1 and 2	Manager Community Support
4.3.2 Work collaboratively with relevant State Government Departments and specialist services to leverage the best possible outcome for the Wyndham community as a result of local investment	Develop the Western Region Strategic Youth Plan and develop areas of advocacy to State departments	Year 1 and 2	Manager Community Support

**Aim**

**4.4 Develop different approaches to increase volunteers’ rates in a wide range of setting across the municipality including eg young people, people with a disability etc**

Actions	Measure	Timeframes	Lead Department/ Unit
4.4.1 Council will strengthen their internal policies regarding volunteer opportunities across service departments	Policies will be developed and implemented across the service departments	Year 2	Manager of Community Support and Planning



# Evaluating and Monitoring

The Children, Youth and Family Intern Plan will be monitored and led by the community support department.

Progress and actions will be reported through the Family Friendly City Portfolio.

Every six months a review will occur to ensure that progress is being made on the actions developed and progress report will be developed and distributed.



## Contact Details

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