



HOW YOUR RATES ARE SPENT

Your rates are used to deliver a vast array of services and cater for a population of over 250,000 people in the Wyndham community. As a rapidly growing municipality Wyndham is still developing its community infrastructure such as roads, construction, community centres and facilities.

Money raised from rates goes towards the community as a whole.

THE COMPONENTS OF YOUR ANNUAL COUNCIL RATES BILL



PAYING RATES

Rates are payable by instalments and can be paid:

Online: www.wyndham.vic.gov.au

Payments Via: BPay, Australia Post (Post Billbay) and Direct Debit and Phone: 131816. Biller Code and Bank Reference Number on your bill is required.

In person at one of our Customer Service Centres:

Civic Centre: Card, Cheque and Cash payments

Tarneit, Manor Lakes and Point Cook

Community Learning Centres: Card payments only

Late Payments / Difficulty Paying

Late payments will be charged interest. Contact Wyndham City if you are experiencing difficulty in paying your rates and charges. You may be eligible for a payment plan or qualify for assistance under Wyndham City's Financial Hardship Policy.

To discuss late payments, difficulty paying or for queries about your rate notice:

Contact the Rating Services Team:

P: 9742 0777

E: mail@wyndham.vic.gov.au

For further information visit: www.wyndham.vic.gov.au

wyndhamcity

PROPERTY RATES & VALUATIONS

How it affects you

This information can be translated by contacting Translating and Interpreting Services on 131 450 and asking to be connected to Wyndham City on 9742 0777



HOW REVALUATIONS AFFECT YOUR RATES

As you may be aware, the State Government has capped the amount by which most Councils can increase their rates revenue for 2019/20 at 2.5% - and Wyndham City has complied with this requirement.

This means that the total rates revenue generated by Council will increase by 2.5% - however individual properties may be affected differently as the total rate revenue is distributed by the value of the property. For example, a property worth \$750,000 will carry a bigger share of the total rate revenue than a property worth \$400,000.

As required under the Local Government Act, the Valuer General Victoria has undertaken revaluations in 2019 which have been used to calculate rates for the 2019/20 year. The valuations have been undertaken by an independent valuer.

It is important to note that an increase in valuations does not mean that Council generates more rate revenue overall – this is capped at 2.5%. Given that the amount needed from rates is spread across the municipality, it results in a ‘push / pull’ effect with some paying more and others paying less.

This means that the amount you pay may be more or less than a 2.5% variation.

INFORMATION REGARDING RATES AND VALUATIONS

If you have any questions about your Rates or Valuation please contact the Rating Services Department on 9742 0777.

If you would like to find out more general information about how Rates are calculated or about the Valuation process please go to Council’s website www.wyndham.vic.gov.au

2019/2020 BUDGET

Roadworks, parks and major community infrastructure projects are just some of the key projects that feature in the 2019/20 Budget.

HIGHLIGHTS INCLUDE:



\$20.1 MILLION ON ROADS, INCLUDING:

- \$3.5 million for the upgrade of Hacketts Road, between Aviation Road and Tamworth Grove
- \$3.94 million to reconstruct Thames Boulevard, Tarneit
- \$500,000 to complete the widening and upgrade of Forsyth Road, between Old Geelong Road and Sayers Road
- \$500,000 to upgrade Little River roads
- \$357,223 to reconstruct Beckford Close, Hoppers Crossing
- \$423,094 to reconstruct Sawley Grove, Wyndham Vale



\$24.5 MILLION ON PARKS AND OPEN SPACES, INCLUDING:

- \$6.9 million to complete the redevelopment of Wyndham Park
- \$3.33 million to upgrade 50 local parks across Wyndham
- \$299,000 to redevelop Friars Place Park in Point Cook
- \$325,000 to upgrade of Golden Square Reserve in Hoppers Crossing

\$35.7 MILLION ON BUILDINGS AND COMMUNITY CENTRES, INCLUDING:

- \$3.6 million to complete the Truganina East Integrated Family Learning Centre
- \$1 million to complete the Wunggurrwil Dhurrung Centre in Wyndham Vale
- \$1.2 million to begin planning for a new library and community centre in Williams Landing
- \$9.2 million to build new community centres in Truganina and Tarneit

