Thursday 11 October 2018

Wyndham Workers  
with Young People Network

Minutes

1. Welcome & Introductions

by Trudy Chitty, Youth Project Officer – Wyndham City Council Youth Services

Acknowledgement of the Kulin Nation

“I wish to acknowledge the peoples of the Kulin Nation as the Traditional Owners of the land on which we are gathered and pay respect to their elders, past and present. I also wish to pay respect to any Elders from other communities and acknowledge any future young leaders who are here”

1. Presentation – School Leaver Employment Support

Presented by Kelly Ardonis, Service Leader, Uniting

Phone: 0438 866 822

Email: [KArdonis@vt.uniting.org](mailto:KArdonis@vt.uniting.org)

Website: [www.uniting.org](http://www.uniting.org)

Uniting Programs that support Youth:

|  |  |
| --- | --- |
| Disability Employment Services Logo | Eligible School Leavers  Students who have received educational funding for their disability in a Special or Mainstream School setting transition into DES in the last 6 months of school.  Youth Referrals  Young People with a diagnosed ongoing medical condition, injury or disability (treated for at least 2 years. |
| NDIS Logo | School Leaver Employment Support  Students transitioning from school with NDIS SLES funding. |

DHHS Award

2017 Victorian Disability Awards - The P2E program was awarded the Excellence in Employment Outcomes Award in 2017 at the Victorian Disability Awards.

The program stood out from the other nominees for the individual employment outcomes that were achieved for P2E participants.

Introduction

What is P2E?

Pathways to Employment P2E is a NDIS School Leaver Employment Support provider that prepares young people to get their first part time job in open employment.

Who is eligible?

The program offers pre-employment training to school leavers who are eligible for NDIS School Leaver Employment Support (SLES) funding. If there is no NDIS Funding we can assist students to apply or alternatively we can support them through our Disability Employment Service.

Where are the P2E programs located?

Broadmeadows, Footscray, Heidelberg, Hoppers Crossing, Melton.

Coming to the South East in 2019!

School Leaver Employment Support

The P2E program offers a range of activities including accredited training, work placements, driver’s education, industry visits and life skills.

* Individualized Action Plan - Setting personal goals (Progress is reviewed mid year)
* Certificate 1 in Work Education – pre-employment training delivered by RTO partner
* Links and support for individual Vocational Training
* Extensive group and individual work placements
* Work specific industry visits and community excursions
* Skill development and confidence building
* Travel training and drivers education – Group learners tests with VicRoads
* Individualized case management, mentoring and ongoing support
* Referral and links to relevant services such as Disability Employment Services
* Support through NDIS transition and planning

Program structure

The training is delivered across 3 days on a weekly basis from 9:30am to 3:30pm

Day 1 – P2E Employment Coaches

The P2E team works to enhance the Work Education training with hands on and practical activities that help build the participant’s confidence and employability skills so they become job ready.

Activities include: Drivers Education, Travel Training, Wear for Success, obtaining photo ID, obtaining a tax file number, supporting Work Placements and individual mentoring and support to reach personal goals.

Day 2 & 3 – Catalyst Trainers

Two days will be allocated to our Registered Training Organization partners to deliver the accredited training (Certificate 1 in Work Education).

Their training will be mainly classroom based activities covering various topics including developing interpersonal communication skills for the workplace, enhance self-development, prepare for employment etc.

Our goals for participants

* Overcome barriers to employment and work placements
* Secure employment
* Learn new skills
* Identify skills needed to reach employment goals
* Identify individual strengths and areas of development
* Improve reading, writing and communication skills
* Enhance self confidence and resilience
* Gain awareness of workplace culture
* Improved social inclusion

Drivers Education – L Plates

All 24 participants who’s goal was to attain their learners in 2017, successfully got their L plates through our program!

The P2E team will provide training and support for participants wanting to obtain their learners permit.

Benefits of driving:

* + Gain Independence
  + Opens up more opportunities
  + Road safety awareness as a pedestrian/passenger
  + Form of ID

Alternative training and activities are provided for participants not wanting or unable to participate.

Wear for success

Wear for Success commenced in 2011 and is a not-for-profit organisation run by a dedicated group of volunteers and management team, including a volunteer Board.

Work-appropriate clothing to attend job interviews is personally selected by trained volunteer stylists.

‘flyers attached – attachment a & b’

1. Presentation – Brotherhood LAC

Presented by Dinuka Gunawardane, Local Area Coordinator

Phone: 1300 275 634

Email: dinuka.gunawardane@ndis.gov.au

Website: <https://ndis.bsl.org.au/>

What is Local Area Coordination?

The role of the Local Area Coordinator (LAC) is to assist people to navigate the NDIS.  As part of this, we provide planning and coordination for people with disability to maximise the choice and control over the services they use. This includes supporting people with disability to navigate mainstream services and increase their capability to be an active part of their community.

For those who meet Access Requirements, our Local Area Coordinators will assist you to:

**Get ready for your plan:**

* Pre-planning workshops – held at all Brotherhood LAC offices.
* Pre-planning packs – can be sent out prior to the planning conversation meeting.

**Develop your plan:**

* Help you to work out your goals and identify the supports you need to help reach those goals. The information gathered will help to develop a plan that meets your needs based on your identified goals.

**Get your plan going:**

* Once your plan has been approved, your Local Area Coordinator will work with you to help you get your supports set up and working. They might help you to set up your MyGov and NDIA portal account and show you how to set up a service booking.

**Keep in touch with you, if you need help with your plan:**

* Your LAC will keep in touch with you and check in to see how things are going once your plan is implemented.

For further information on how your Local Area Coordinator can assist you, visit the [NDIS website](https://www.ndis.gov.au/communities/local-area-coordination#do) or call us on 1300 BSL NDIS to find out more.

1. Presentation – Introduction to NDIS Course

Presented by Megan Hortle, The Gordon

Phone: Georgia Helmer on 03 5225 0559

Website: [www.thegordon.edu.au](http://www.thegordon.edu.au)

Introduction to the NDIS at the Gordon

* 2 courses available.
* Has been running in Geelong for the past 5 years.
* Short course.
* 1 day a week over 5 weeks.
* $90.00 per participant, or $19 with a concession cared.

NDIS

* By 2020 there will be 16’000 to 20’000 employed in the NDIS field
* Course is designed by the Skills Commission
* Running monthly courses upto 19th July 2019
* Once privatised, costs will be unknown

Course Content

* Setting the scene
* Support
* Human Rights
* NDIS Personal
* Documentation
* Set assessment
* 1 on 1 at the end of the course with participant

Werribee course commencing Friday 9th November 2018 (5 weeks)

‘flyer attached – attachment c’

1. Presentation – Community Health Nurse at the MDC

Presented by Cherie Kraskov, IPC Health

Phone: (03) 9216 0432

Email: [mdc.nurses@ipchealth.com.au](mailto:mdc.nurses@ipchealth.com.au)

Community Health Nurse, employed by IPC (Isis Primary Care), and located at the new Multi-Disciplinary Centre.

The MDC Centre for Women has staff from:

* Victoria Police
* Casa
* Gatehouse
* Women’s Health west
* Forensics
* Child Protection

Brand new building located in Hoppers Lane, Hoppers Crossing and has been set up to have cohesive services for women and children. The building does not stand out and is not extensively signed.

The Women’s Health Hub is located on the first floor of the building and has soft access.

We can provide information, support, education, advocacy and much more.

Open Monday to Friday 9am to 5pm.

Contact Details:

General phone and email - these can be given to clients for self referral - 9216 0432

Or email [mdc.nurses@ipchealth.com.au](mailto:mdc.nurses@ipchealth.com.au)

For admin or service provider information - Office desk – 9216 0451

Bianca - Monday, Thursday and alternate Tuesday’s

0413 002 016 or [bianca.volta@ipchealth.com.au](mailto:bianca.volta@ipchealth.com.au)

Cherie - Wednesday, Friday and alternate Monday’s

0435 842 810 – or [Cherith.Kraskov@ipchealth.com.au](mailto:Cherith.Kraskov@ipchealth.com.au)

1. Presentation – Reach Out Program

Presented by Tiffany Wright, Anglicare

Phone: 0438 842 343

Email: [tiffwright@anglicarevic.org.au](mailto:tiffwright@anglicarevic.org.au)

Website: [www.anglicare.org.au](http://www.anglicare.org.au)

Reach Out – AOD Support Program – Werribee

* A collaboration between the Youth Support and Advocacy Service, Odyssey House and Anglicare to expand Youth Alcohol and Drug Treatment Services in North and West Metropolitan Region of Melbourne, with a particular focus on young people with experiences in the Out of Home Care System.

PROGRAM AIM

* To provide an integrated service response to vulnerable young people with alcohol and drug concerns.
* To facilitate referral pathways to appropriate youth services.
* To build the capacity of key youth services to effectively recognise and manage substance related problems, as well as facilitate referral pathways.

PROGRAM ELIGIBILITY CRITERIA

* Age group: 12 – 25 years.
* Vulnerable young people with substance use issues who are:
* Currently engaged with, or who have had experiences with the Child Protection and Out of Home care systems
* Transitioning from Out of Home Care to independence
* Linked with services such as Youth Justice, Family Violence, Homelessness, Mental Health and local Youth Services

REACH OUT PROGRAM MODEL

Delivery of alcohol and drug treatment using an engagement model of outreach, comprehensive assessment and targeted interventions including:

* Counselling
* Care co-ordination
* Linkage to education, training and meaningful life activities
* Proactive residential withdrawal
* Family work

ENTRY PROCESS

Youth 12-25 with AOD issues may self-refer or referred:

* DHHS Child Protection
* Youth Justice
* Out of Home Care
* Community Agencies
* Hospitals
* Schools
* Central Intake Number 1800 700 517

INTAKE

Electronic referral form received from:

* Schools/ Carers / Parents/ Child Protection/ Youth Justice and or Hospitals
* Young person may also self-refer

Young person is contacted within 48 hours of referral by Reach Out Worker via phone to establishes the first apt time/date

Agency referrers will be contacted to confirm the acceptance of the referral and with consent given engagement updates

AOD ASSESSMENT

* Intake tool completed through the Intake line
* Initial assessment and comprehensive assessment (If over 16 years)
* Or YSAS assessment if entering YSAS youth services (If under 16 years)

Ongoing check-in and assessment.

INTERVENTION/PROGRAM WORK

* Standard episode of AOD Counselling
* Conduct referrals to identified services
* Conduct outreach visits
* Support and advice to parents and/ or caregivers
* Secondary AOD consults to other services
* Attend Care Team Meetings or advocate and attend meetings to support the young person

CLOSURE

* Closure is gained by mutual agreement
* Young Person provides feedback on service
* End of engagement session with y/p & support person (where appropriate) to reflect on their journey/ experience

REFERRALS or ENQUIRIES

City of Brimbank – Katharine Elliott

Mobile: 0427 842 343 Email: kelliott@ysas.org.au

City of Melton – Nicholas Morgan

Mobile: 0466 476 739 Email: Nmorgan@odyssey.org.au

City of Wyndham – Tiffany Wright

Mobile: 0438 032 940 Email: Tiffwright@anglicarevic.org.au

City of Whittlesea & City of Hume – Julina Shamoun

Mobile: 0408 551 125 Email: Julina Shamoun@anglicarevic.org.au

1. Information Sharing -

Name: Sarah Ramirez

Agency: CMY (Centre for Multicultural Youth)

Position: Team Leader – UCan2

Contact: Phone: (03)9091 8233 or Email: [sramirez@cmy.net.au](mailto:sramirez@cmy.net.au)

UCan2 Program

* 16 week program for regfugee young people aged between 16 – 25 years.
* Run in conjunction with Foundation House, AMES Australia and CMY.
* Programs in Footscray and Dandenong.

Name: Gee Bilal

Agency: Wyndham City Council – Youth Services Counselling Team

Position: Counsellor

Contact: (03) 8734 1355 or Email: [gee.bilal@wyndham.vic.gov.au](mailto:gee.bilal@wyndham.vic.gov.au)

Website: [www.wyndham.vic.gov.au](http://www.wyndham.vic.gov.au)

Family Information Session – Tricky Teens

* Thursday 8th November 2018
* 6.30 – 8.30 p.m.
* To be held at Point Cook College (18 – 50 Ponsford Drive, Point Cook
* Bookings essential

Name: Annalisa Cannizzaro

Agency: WCIG

Position: Community Engagement Specialist

Contact: Phone: (03) 9687 3437 or Email: [annalisac@wcig.org.au](mailto:annalisac@wcig.org.au)

Accesibility Day

* 2018 Accessibility day
* Looking for organisations to host a buddy
* Looking for 30 organisations/places to pair
* For more information head to the WCIG website – [www.wcig.org.au](http://www.wcig.org.au)

Name: Julian Smith

Agency: CMY (Centre for Multicultural Youth)

Position: Team Leader – West/Sunshine

Contact: (03) 9340 3785 or Email: [jsmith@cmy.net.au](mailto:jsmith@cmy.net.au)

Website: [www.cmy.net.au](http://www.cmy.net.au)

* Reconnect Program.
* 12 to 18 years early intervention into Refugee/Like Youth Homelessness.
* For more information head to the CMY Website - [www.cmy.net.au](http://www.cmy.net.au)

Name: Roshini Fernando

Agency: Strive Youth Services

Position: Community Transition Officer

Contact: 9686 2354 – IMVC or Email: [roshini.fernando@jss.org.au](mailto:roshini.fernando@jss.org.au)

Website: [www.imvc.com.au](http://www.imvc.com.au)

* Young people aged 15 to 21 years.
* Located in Footscray, Sunshine and Werribee.
* Short term and long term vocational goals.

Name: Jocelyn Gemoh

Agency: CaPSS/Salvation Army

Position: Lead Practioner

Contact: Phone: 0409 608 551 or Email: [Jocelyn.gemoh@aus.salvationarmy.org](mailto:Jocelyn.gemoh@aus.salvationarmy.org)

* 123 Magic Program
* Commencing Tuesday 23rd October
* 3 Sessions
* How to discipline without arguing, yelling or smacking
* How to sort behaviour
* How to handle challenging and testing behaviours
* Choosing your strategy, the three choices
* Using emotion coaching to encourage good behaviour
* 7 tactics for encouraging good behaviour

Name: Jenny McKnight

Agency: Wyndham City Council

Position: Team Leader - Library Education & Youth Programs & Services

Contact: Email: [jenny.mcknight@wyndham.vic.gov.au](mailto:jenny.mcknight@wyndham.vic.gov.au)

* Mental Health Month Flyer
* Read With Me Flyer
* How to Parent Your Bored Child Flyer
* Wyndham City Kids & Youth Program Calendar Flyer
* Wyndham Libraries What’s On Book

Head to our website to access all the above flyers and more:

<https://www.wyndham.vic.gov.au/services/libraries>

Name: Michelle Chahine

Agency: IMVC

Position: Pathway Support Worker

Contact: Phone: 0422 312 765 or Email: [mchahine@imvc.com.au](mailto:mchahine@imvc.com.au)

Skills First Reconnect

* Get back on track.
* Individual holistic support
* Training and employment pathway planning
* Training options to meet your goals

‘flyer attached – Attachment 6’

Name: Laverton Community Education Centre

Program: Laverton School Leavers Program

Contact: Phone: (03) 9369 2726 or Email: [education@lcis.org.au](mailto:education@lcis.org.au)

The Laverton School Leavers Program is for youngpeople with permanent cognitive impairment or intellectual disability who have recently left secondary schooling or are leaving at the end of the year.

* Monday to Thursday
* 9.15am to 3.15pm for 12 months
* At the Laverton Community Hub

**Please contact Wyndham’s Youth Project Officer for further information regarding this network or to present:** [trudy.chitty@wyndham.vic.gov.au](mailto:trudy.chitty@wyndham.vic.gov.au) **or 8734 1355**

For information sharing please email: [wyndhamyouthnetwork@wyndham.vic.gov.au](mailto:wyndhamyouthnetwork@wyndham.vic.gov.au)

Website: [Wyndham Workers with Young People Network – click here](http://youth.wyndham.vic.gov.au/info_for_workers)

Youth in Wyndham has a Facebook Page

<https://www.facebook.com/youthinwyndham>

Youth in Wyndham has an Instagram Page <https://www.instagram.com/youthinwyndham/>