

These items will NOT be accepted

Hard and green waste items that will not be collected include:

- ✗ Renovation or building materials such as: pallets, fences, plaster board, toilets, baths, tiles, bricks and concrete rubble
- ✗ Asbestos/hazardous waste
- ✗ Carpet, rugs and underlay
- ✗ Household rubbish and clothing
- ✗ Unwrapped or broken glass
- ✗ Timber longer than 1.5 metres



- ✗ More than 10 pieces of timber
- ✗ Tyres and batteries
- ✗ Car bodies/large car parts
- ✗ Gas bottles/oxygen cylinders
- ✗ Fire extinguishers
- ✗ Flammable, liquid and waste chemicals
- ✗ Paint and oil



- ✗ Branches wider than 10cm
- ✗ Unbundled green waste
- ✗ Tree stumps or roots
- ✗ Bark, mulch or soil

Important Information

Please read the information provided carefully to ensure your waste is collected without delay or dispute. Please call Council on 9742 0777 if you have any questions.

This information can be translated by contacting Translating and Interpreting services on 131 450 and asking to be connected to Wyndham City on 9742 0777

- ✓ A SMS booking reminder will be sent 1 business day prior to your collection date
- ✓ Place items within property boundary, one day prior to collection and please ensure clear access at all times
- ✓ A maximum of three cubic metres will be collected
- ✓ Households are entitled to three collections per financial year
- ⚠ Any access or placement difficulties must be discussed with Council prior to collection day
- ⚠ Bookings are not transferrable between properties
- ⚠ Backyard collections are not permitted
- ⚠ Items placed outside property boundary will not be collected and penalties may apply
- ⚠ Red sticker not required

Cancellation Policy

If you need to cancel your booking call Customer Service on 9742 0777 by 9.30am at least one business day prior. You will lose your booking if you call after this time, fail to put out hard waste, put it out late or place outside your property boundary.



FREE

HARD AND GREEN WASTE COLLECTION

Your booking date:



To book visit
[www.wyndham.vic.gov/
bookhardwaste](http://www.wyndham.vic.gov/bookhardwaste)
or call 9742 0777



Non-compliant waste will not be collected and your booking will be forfeited.

Preparing for your collection

- ✓ All items must be placed neatly within property boundary the night before your booked date. Put items in separate piles (eg hard waste, green and metal waste)
- ✓ Allow easy access to items for collection – no parking in front of pile
- ✓ A maximum of three cubic metres will be collected. Excess waste will be left behind
- ✓ Each item must be less than 55kg and able to be lifted by two people
- ✓ All containers left out will be collected unless marked otherwise

Reuse and recycling

- ✓ If your items are in good condition, consider donating them to a local charity
- ✓ Wondering what happens to your hard waste once it's been collected? Mattresses, TVs, computer equipment, electrical goods and scrap metals are all recycled!
- ✓ The Refuse Disposal Facility, 470 Wests Road Werribee, accepts some recyclable items free of charge. These include paint, car batteries, motor oil and fluorescent light globes.



Hard and Green waste accepted items

General hard waste

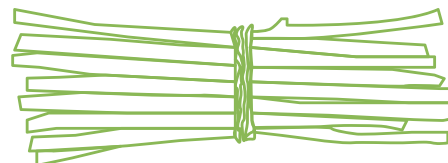
- ✓ Cardboard (flattened)
- ✓ Household furniture, toys, plant pots, crockery, small electrical appliances
- ✓ Mattresses and bed bases – any size (up to two per booking)
- ✓ Timber – up to 10 pieces bundled and no longer than 1.5 metres, nails bent down or removed
- ✓ Mirrors/windows securely wrapped in cardboard marked 'glass' for the safety of collectors

Steel metal items

- ✓ Scrap metal no longer than 1.5 metres
- ✓ Small car parts, lawn mowers, tools, BBQs
- ✓ White goods (fridge doors removed)
- ✓ Empty paint tins (lids off)
- ✓ Electrical appliances (microwaves, TVs, stereos)
- ✓ Hot water systems
- ✓ Dismantled play equipment and gyms (swings, trampolines, basketball rings)

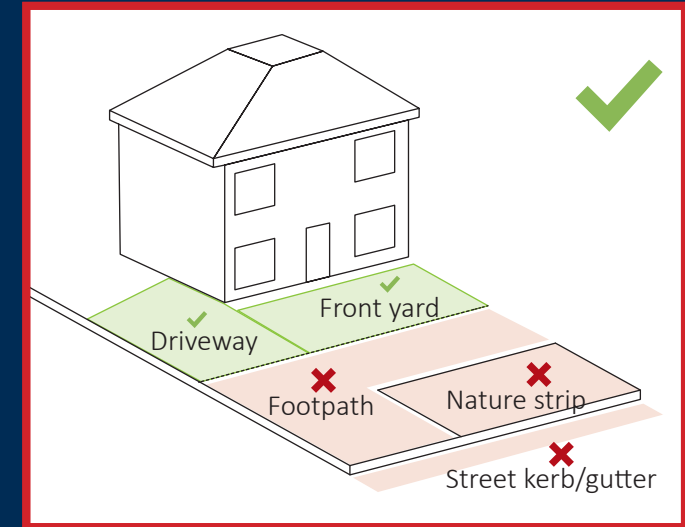
Green waste

- ✓ Green waste (weeds/cuttings/grass) must be bagged, boxed or bundled
- ✓ Branches must be less than 1.5m long and bundled



bundled branches

Place your hard and green waste within property boundary



Maximum volume of waste is 3 cubic metres (3m length x 1m depth x 1m high)

