



# Frequently Asked Questions

## WERRIBEE CITY CENTRE BUSINESS PARKING PERMITS & OFF-STREET PUBLIC PARKING REDEVELOPMENTS

May 2018

### **Where is the Werribee City Centre Business Permit Parking location?**

As of 1 July 2018, the Business Permit Parking location in the Werribee City Centre is at the Cherry Street Car Park.

Parking in the West End Car Park is free for all day parking. All other parking in the Werribee City Centre is restricted as per street signage.

### **Where is the Cherry Street Car Park?**

The Cherry Street Car Park is located on the corner of Cherry Street and Kelly Street, Werribee, at the eastern end of the Werribee City Centre.

### **Where is the West End Car Park?**

The West End Car Park is located on the corner of Watton Street and Werribee Street, Werribee, at the western end of the Werribee City Centre.

### **I had a parking permit for West End Car Park, can I use the Cherry Street Car Park?**

Yes you may, as long as you purchase a Cherry Street Car Park permit using the application form online: <https://www.wyndham.vic.gov.au/services/local-laws-permits/laws-permits-businesses/business-parking-permits>

### **I have a parking permit for Cherry Street, can I use the West End Car Park?**

Yes you may. You now do not require a parking permit to park in the West End Car Park. Please remember that if you choose to park in the Cherry Street Car Park, you will need a valid permit to park for longer than 3 hours.

### **How many parking spaces are available?**

The Cherry Street Car Park has 149 parking spaces. The West End Car Park has 180 parking spaces.

### **What are the time limits?**

Customers are welcome to park up to 3 hours in any available space in the Cherry Street Car Park. Business permit holders are exempt from the 3 hour time limit and are welcome to park all day in any available space in the Cherry Street Car Park. Parking in the West End Car Park is not time restricted and parkers may use the West End Car Park for free all-day parking.

### **How much does a Business Parking Permit Cost?**

A 12 month Business Parking Permit currently costs \$150.00.

### **Why is there a fee for the Cherry Street Car Park Parking Permits?**

Council charges a fee for Parking Permits in the Cherry Street Car Park to prevent all-day train commuters from using the car park. Anybody overstaying the 3 hour time limit without a permit may receive a parking infringement. The cost of permit covers the cost of issuing and monitoring Business Parking Permits.

### **Can I purchase a Business Parking Permit at any time of year?**

Yes. Permits are issued for 12 months or pro-rata if applications are received after 1 August. The pro rata cost is \$12.50 per month.

### **When do Business Parking Permits expire?**

All Business Parking Permits expire on 30 June each year. A permit renewal is sent in June each year to renew your Business Parking Permit.

### **Is there a limit on the number of Business Parking Permits that one business can purchase?**

Permits are issued subject to availability. It is currently possible for a business to purchase multiple permits. The size of the business and the number of permits available will be considered in determining the number of permits issued to one business.

### **How do I apply for a Business Parking Permit?**

Visit the Wyndham City website at the following address, download and complete the application form, and return it with payment to the address listed on the form.

<https://www.wyndham.vic.gov.au/services/local-laws-permits/laws-permits-businesses/business-parking-permits>

### **Are Business Parking Permits issued to businesses, individuals or vehicles?**

Business Parking Permits are issued to businesses, not individuals or vehicles.

### **Can only one person within the business use the Permit?**

Anyone that works at the business named on the permit can use the permit. This allows the permit to be used flexibly within the business, depending upon who needs it at the time. Only one user is possible at one time.

### Can I get a refund?

Yes, please send us an email requesting a refund including your permit number.

### What are the Catalyst Sites?

The Catalyst Sites are currently ground level public car parks which are planned to be redeveloped into large multistorey mixed use developments. The developments are planned to include multistorey public parking facilities and other uses such as, shops, offices, apartments, hotel, education, childcare and the Werribee Integrated Community Learning Hub.

### Where are the Catalyst Sites located?

The map below shows the locations of the Catalyst Sites in the Werribee City Centre.



### Which of the Catalyst Sites is being developed first?

The Gateway Site and Riverbend Small Sites are planned to be developed first. Construction is proposed to commence in late 2018, subject to planning approval.

### Which of the Catalyst Sites will have public parking facilities?

The Gateway Site, the Cherry Street Site and the Riverbend Large Site are planned to include multistorey parking facilities.

### **How many additional parking spaces will the Catalyst Sites provide?**

1,371 new parking spaces will be added to the Werribee City Centre over the next five years within the Catalyst Site developments, as follows:

- 467 new public parking spaces
- 904 private parking spaces specifically for new business and residents.

This is in addition to:

- The 319 original public parking spaces on the Riverbend and Gateway Sites being replaced within the new Catalyst Site developments, and
- The 202 public parking spaces remaining at the recently opened West End Car Park.

### **How can I find out further information?**

If you have any questions, get in touch with the Wyndham City team on 9742 0905 or email: [werribeeccitycentreparkingpermits@wyndham.vic.gov.au](mailto:werribeeccitycentreparkingpermits@wyndham.vic.gov.au)