Leadership & Participation

strategic indicators – Wyndham City Plan 2017-21

Council Performance

**Council's Performance in Community Consultation, Engagement and Lobbying on Behalf of the Community, 2017[[1]](#footnote-1)**

|  |
| --- |
|  |
| **Community satisfaction with Council’s performance in representation, lobbying and advocacy rose steadily from 2013 to 2015, before decreasing in 2016 to a rating of 6.28 out of 10.** A similar trend is observed for Council’s performance in community consultation and engagement. **Between 2015 and 2016, the community rating decreased from 7.35 to 6.51 out of 10 before rising slightly to 6.57 in 2017.** |

**Community Satisfaction with Council Across all Areas of Responsibility, and its Ability to Maintain Trust and Confidence in the Community, 2017[[2]](#footnote-2)**

|  |
| --- |
|  |
| Community satisfaction with **Council performance across all areas of responsibility**, as well as **Council performance in maintaining the trust and confidence of the local community, has followed a similar trend in the past 4 years.**  Between 2013 and 2015, there were marginal increases in satisfaction, before falling by around half a rating point each in 2016. Slight increases in satisfaction were observed from 2016 to 2017 for each measure. |

**Proportion of Adults who Belong to an Organised Community Group (Sports, Religious, School, Professional, Other), 2014[[3]](#footnote-3)**

|  |
| --- |
|  |
| In 2014, **Wyndham had the smallest proportion of adults participating in all types of organised community groups**, compared to the North West Metro and Victoria. The largest difference can be seen in Professional group participation, where **17% of Wyndham adults belonged to a group, compared to 23% and 24% of adults are in the North West Metro area and Victoria respectively.** |

**Percentage of Adults Experiencing High or Very High Levels of Social Isolation, 2014[[4]](#footnote-4)**

|  |  |
| --- | --- |
|  | A high or very high level of social isolation in adulthood is slightly **more common in Wyndham than other areas of Victoria**.  In 2014, **20% of Wyndham adults were socially isolated,** compared to 19% of adults in the North West Metro area and 17% Victoria wide. |

**Percentage Population (15 years +) That Volunteered in the Last 12 Months, 2016[[5]](#footnote-5)**

|  |  |
| --- | --- |
|  | Compared to Greater Melbourne, and Victoria, a much smaller proportion of Wyndham adults volunteer.  In 2011, **14% of adults in Wyndham had volunteered in the previous 12 months,** compared to 18% of adults in Greater Melbourne and 19% in Victoria. |

1. Wyndham City Council. (2014 to 2017). Annual community satisfaction survey. [↑](#footnote-ref-1)
2. Wyndham City Council. (2014 to 2017). Annual community satisfaction survey [↑](#footnote-ref-2)
3. Department of Health. (2014). Victorian Population Health Survey - Inequalities in social determinants of health report [↑](#footnote-ref-3)
4. Department of Health. (2014). Victorian Population Health Survey - Inequalities in social determinants of health report [↑](#footnote-ref-4)
5. Australia Bureau of Statistics. (2016). Census of Population and Housing [↑](#footnote-ref-5)