



Prevent

How can I help prevent graffiti?

Preventative techniques

- Choose a darker rather than light colours for painting
- Where possible plant thorny shrubs or vines to restrict access
- Limit access to roofs by removing dumpsters away from walls and covering drain pipes
- Increase lighting around the area (install a sensor light)

Rapid and Continued Removal

- Removal within 24-48 hours reduces the display time of graffiti, which in turn, discourages return graffiti
- Continued removal sends a clear message that graffiti will not be tolerated
- Work with neighbours to increase vigilance in the area and present a united front in graffiti removal

The Graffiti Management Strategy 2014 – 2017

The goal of the Graffiti Management Strategy 2014 – 2017 is to minimise graffiti and graffiti impacts through Engagement, Prevention, Enforcement and Removal as well as develop strong stakeholder relationships to deliver graffiti prevention projects.

This strategy will focus on specific areas including:

- Implementing initiatives for graffiti prevention
- Conducting an efficient process for the removal and reporting of graffiti
- Developing strong stakeholder relationships with community and Police
- Implementing effective and realistic procedures and guidelines
- Providing opportunities to engage with the local community including young people, special interest groups, residents and business owners

To read the full Graffiti Management Strategy 2014-2017 please visit our website:
www.wyndham.vic.gov.au



Graffiti Management

Make Wyndham
Graffiti Free

Wyndham City's Graffiti Management Policy and Support

Council Property

- Wyndham City is responsible for removing graffiti from its own assets; including, buildings, parks, public toilets, street bins and seats, playgrounds, Wyndham City signage and fire hydrants
- Council's Graffiti Team encourages the general community to report graffiti as soon as possible to allow rapid removal

Private Residential Property

In accordance with Section 18 of the Graffiti Prevention Act 2007, Council will remove visible graffiti from private residential property where graffiti is:

- At height no more than 3 metres, from ground level (based on nominal assessment)
- Outside the resident's premises, facing roadways, reserves, open spaces and the general community

Local Businesses

- Wyndham City will assist local shop owners with graffiti removal up to 5m² on no more than two occasions per rolling twelve months
- This will only be where graffiti is visible and facing an open space, park, reserve and/or a main street

Graffiti Removal Options

- Wyndham City will assist small local shop owners, local schools and local residents wishing to remove graffiti by supplying paint vouchers and graffiti removal kits for prompt removal
- Removal kits are available from the Wyndham City Depot, 241 - 253 Old Geelong Road, Hoppers Crossing, between the hours of 7:00am – 4:00pm, Monday - Friday
- Paint Vouchers can be arranged by contacting the Graffiti Team

Utility Services and Service Authorities

- Utility Services and Service Authorities are responsible for removing graffiti from their own premises and assets
- Graffiti on Utility Services and Service Authority assets should be reported directly to the property owner and/or relevant service authority as shown in 'Graffiti Reporting Contact numbers' in this brochure.

Graffiti Removal Options

It's easier to remove graffiti within 24hrs and rapid removal also sends a clear message that it will not be tolerated

Painting

- Painting out graffiti may be the most efficient and cost effective option and could reduce repeated graffiti on your property
- Colour match paint and surface as a patchwork of different colours attracts further graffiti
- Consult a local paint supplier for information on the most appropriate paint for the surface you are looking to paint

Chemical Removal

- Chemical removal by experts is effective in removing graffiti from most surfaces, including bricks and wood

Many graffiti removal products can contain ingredients that are toxic. Follow directions and seek professional advice on how to use, store and dispose of products from your local supplier. Protective gear must always be worn

Who do I call to report Graffiti?

Wyndham City has a dedicated Graffiti Management Team who attend, photograph and arrange for the removal of graffiti. The details of the incident are entered into a database which can be used to assist the police in investigations and is used to compile accurate statistics of graffiti incidence and costs in Wyndham.



Graffiti Reporting Contact Numbers:

What/Where	Who
Wyndham City Buildings, Open Spaces & Assets	Wyndham Graffiti 24 Hour Reporting Line Phone: 8734 2709 Email: graffiti@wyndham.gov.au Web: wyndham.vic.gov.au/graffiti
Private residential property	
Sound walls, freeways, traffic lights, signal boxes and signal poles.	Vic Roads Phone: 13 11 71 or 9854 2666
Bus Shelters	Adshel Phone: 1800 501 402
Train stations and surrounds	VicTrack Phone: 1300 8428 7225
Telephone boxes, telephone poles and other Telstra property	Telstra Phone: 13 22 03 (24 hours, 7 days) Email: ttfma@team.telstra.com
Electricity poles and electrical substations	PowerCor Phone: 13 22 06
Mail boxes	Australia Post Phone: 13 13 18
City West Water property	City West Water Phone: 131 691

If you wish to report graffiti or Vandalism in progress please contact your local police station or CRIME STOPPERS on: 1300 333 000