To ensure a smooth collection please neatly sort / stack your items in 3 separate piles.







Do Not Place your Hard & Green Waste on the Nature strip/Crossover



Please read the information in this brochure carefully to ensure your waste is collected without delay or dispute. Please call council if unsure.

- · Backyard collections are not permitted
- Place your items within your property, ie: in your front yard / driveway
- Do not place items on the nature strip / crossover
- If property has access or placement difficulties you MUST discuss with Council prior to collection day
- For properties with no obvious boundary (ie: no footpath or front fence), items must be placed between 4 to 10 metres from the street kerb/gutter
- Place items no earlier than Saturday or no later than 24 hours prior to the collection date
- Place the red sticker on one item where it can be clearly seen by the contractor
- Cancellations must be rung through by 9.30am the business day prior to the collection



It is against local law to place your hard & green waste on the nature strip/crossover. Please ensure you keep your waste within your property boundary

For information on unwanted household **Chemical Collections** call Sustainability Victoria on **1800 353 233.**

For disposal of large volumes of **cardboard**, contact VisyRecyclers, 46-48 Dohertys Rd, Laverton on

1300 368 479.

Contact

For general enquiries regarding Hard and Green Waste collections, please call Four Seasons Waste on 8369 2390 or Wyndham City Council on 9742 0777.

For any problems/issues regarding a booked collection, call Wyndham City Council - Waste Services on 9742 0777.



Wyndham City Civic Centre, 45 Princes Highway (PO Box 197) Werribee, Vic 3030

Phone: 9742 0777
Fax: 9741 6237

Email: mail@wyndham.vic.gov.au



www.wyndham.vic.gov.au



facebook.com/sustainabilityinwyndham



twitter.com/WyndhamLiving

This information can be translated by contacting Translating and Interpreting Services on 131 450 and asking to be connected to Wyndham City on 9742 0777



Your Hard & Green Waste Collection has been booked for the day of:

PLEASE FOLLOW THE GUIDELINES TO ENSURE YOUR HARD AND GREEN WASTE IS COLLECTED

Items MUST be placed between 4 to 10 METRES of street kerb

Information

regarding your Hard and Green Waste Collection Service



wyndhamcity

information regarding your hard and green waste collection service

These items WILL be collected

Each item (no more than 55kg) must be able to be lifted by 2 (two) people and items must not be over 1.5m in length. Please box small items of same type / category together.

General Hard Waste



Crockery, ceramics



Household furniture including sofas and beds



Mattresses and bases (maximum of 2 per booking)



Electrical appliances



Glass and mirrors. They must be wrapped and taped in several layers of strong paper or cardboard marked 'GLASS' for safety of collectors



depth

Up to 10 pieces of timber, neatly tied with natural string, and no longer than 1.5 metres in length. Nails must be bent or removed



3 metres in length

Maximum volume of waste is 3 cubic metres (3m length x 1m depth x 1m high)

White Goods/Metal Waste Metal waste to be collected ONLY by truck marked Four

Seasons Waste.

less than 1.5m



Scrap metal - no longer than 1.5 metres (swings, basketball rings, etc. to be dismantled)



Small car parts. BBQ's, lawn mowers and tools



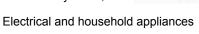
White goods (doors off) including fridges, ovens, washing machines and dishwashers



Empty tins (lids off)



Hot water systems, baths



Green Waste & Raw Timber



Branches tied in bundles



Clippings in open container

Raw timber, prunings and branches MUST be neatly tied with natural fibre string in bundles less than 1.5 metres in length which can be lifted by one person. Larger bundle of tomato stakes acceptable.

Grass clippings, vines, rose cuttings, yuccas, serrated or spiky plants, weeds and leaves may be placed in open containers or cardboard boxes NOT loose, in plastic bags or in wheelie bin/s.

Only cardboard boxes with green waste will be removed by the contractor. All other containers will be left behind.

FREE MULCH is available to Wyndham residents (proof required) from Wests Road RDF on a self serve basis (while stocks last). Call 9742 0777

XNO ½ όχι no hayır không

Any items left on the nature strip / crossover will NOT be collected and your booking will be forfeited

These items **WILL NOT** be collected



Green waste in plastic bags or wheelie bins



Untied tree cuttings/branches or bundles tied with wire, synthetic/plastic string or tape





Cardboard and newspaper or domestic waste



Carpet, underlay, floor rugs and clothing



Renovation or building materials, pallets, rocks, rubble, soil, bricks or concrete



Timber longer than 1.5m or unbundled timber



Unwrapped or broken glass



Liquid waste, chemicals, garden sprays, paint and oil



Hazardous or offensive waste inc. asbestos



Tyres, batteries, coil springs or car body parts



Gas bottles or oxygen cylinders





A guide to ensure your hard & green waste is collected

Please Note:

- Booking request is not transferable between properties.
- If access/placement is a problem. please contact Council prior to collection day
- Collection times are between 7am and 5pm on vour booked collection date.
- Unauthorised removal of hard waste from another property is theft.
- Clear access is required to your waste collection.
- Under local laws, it is an offence to place your hard and green waste on the nature strip / crossover. Please ensure your waste is placed within 4 to 10 metres from the street kerb on your property. Failure to do so will result in your waste not being collected and your booking will be forfeited.
- A pre-booked red sticker must be placed on your waste pile. Failure to do so may result in your waste not being collected and the booking being forfeited.
- · Your hard and green waste collection may be cancelled by ringing Council no later than 9.30 am, one business day prior to the collection date. Otherwise, the booking will be forfeited.
- Excessive waste will result in the Contractor indiscriminately collecting 3 cubic metres only, the remaining waste will be your responsibility to clean up and dispose of. Photographs will be taken before and after for reference.
- Non-compliant or late waste will not be collected and your booking will be forfeited.
- Penalties apply for waste left on the cross over or nature strip 24 hours after collection day.