

To ensure a smooth collection please neatly sort / stack your items in 3 separate piles.

1 General Hard Waste



2 Green Waste



3 White Goods / Metal Items



See inside for item classification guidelines.

Please read the information in this brochure carefully to ensure your waste is collected without delay or dispute. Please call council if unsure.

- Backyard collections are not permitted
- Place your items within your property, ie: in your front yard / driveway
- Do not place items on the nature strip / crossover
- If property has access or placement difficulties you MUST discuss with Council prior to collection day
- For properties with no obvious boundary (ie: no footpath or front fence), items must be placed between 4 to 10 metres from the street kerb/gutter
- Place items no earlier than Saturday or no later than 24 hours prior to the collection date
- Place the red sticker on one item where it can be clearly seen by the contractor
- Cancellations must be rung through by 9.30am the business day prior to the collection



It is against local law to place your hard & green waste on the nature strip/ crossover. Please ensure you keep your waste within your property boundary



For information on unwanted household **Chemical Collections** call Sustainability Victoria on **1800 353 233**.

For disposal of large volumes of **cardboard**, contact VisyRecyclers, 46-48 Dohertys Rd, Laverton on **1300 368 479**.

Contact

For general enquiries regarding Hard and Green Waste collections, please call Four Seasons Waste on 8369 2390 or Wyndham City Council on 9742 0777.

For any problems/issues regarding a booked collection, call Wyndham City Council - Waste Services on 9742 0777.



Wyndham City Civic Centre, 45 Princes Highway (PO Box 197) Werribee, Vic 3030

Phone: 9742 0777
Fax: 9741 6237
Email: mail@wyndham.vic.gov.au

- www.wyndham.vic.gov.au
- facebook.com/sustainabilityinwyndham
- twitter.com/WyndhamLiving

This information can be translated by contacting Translating and Interpreting Services on 131 450 and asking to be connected to Wyndham City on 9742 0777



Your Hard & Green Waste Collection has been booked for the day of:

PLEASE FOLLOW THE GUIDELINES TO ENSURE YOUR HARD AND GREEN WASTE IS COLLECTED

Items **MUST** be placed between **4 to 10 METRES** of street kerb

Information regarding your Hard and Green Waste Collection Service

✓ **YES** نعم val sì
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**These items
WILL be collected**







Each item (no more than 55kg) must be able to be lifted by 2 (two) people and items must not be over 1.5m in length. Please box small items of same type / category together.

General Hard Waste



-  Crockery, ceramics
-  Household furniture including sofas and beds
-  Mattresses and bases (maximum of 2 per booking)
-  Electrical appliances
-  Glass and mirrors. They must be wrapped and taped in several layers of strong paper or cardboard marked 'GLASS' for safety of collectors
-  Up to 10 pieces of timber, neatly tied with natural string, and no longer than 1.5 metres in length. Nails must be bent or removed

White Goods/Metal Waste

Metal waste to be collected **ONLY** by truck marked **Four Seasons Waste**.

-  less than 1.5m
Scrap metal - no longer than 1.5 metres (swings, basketball rings, etc. to be dismantled)
-  Small car parts, BBQ's, lawn mowers and tools
-  White goods (doors off) including fridges, ovens, washing machines and dishwashers
-  Empty tins (lids off)
-  Hot water systems, baths
-  Electrical and household appliances

Green Waste & Raw Timber

-  Branches tied in bundles
Raw timber, prunings and branches MUST be neatly tied with **natural fibre** string in bundles less than 1.5 metres in length which can be **lifted by one person**. Larger bundle of tomato stakes acceptable.
-  Clippings in open container
Grass clippings, vines, rose cuttings, yuccas, serrated or spiky plants, weeds and leaves may be placed in open containers or cardboard boxes **NOT loose, in plastic bags or in wheelie bin/s**.
- Only cardboard boxes with green waste will be removed by the contractor. All other containers will be left behind.

FREE MULCH is available to Wyndham residents (proof required) from Wests Road RDF on a self serve basis (while stocks last). Call 9742 0777

✓ *correct* 3 cubic metres
Inside property



3 metres in length

Maximum volume of waste is 3 cubic metres (3m length x 1m depth x 1m high)

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Any items left on the nature strip / crossover will NOT be collected and your booking will be forfeited

These items WILL NOT be collected

-  Green waste in plastic bags or wheelie bins
-  Untied tree cuttings/branches or bundles tied with wire, synthetic/plastic string or tape
-  Tree Stumps or roots
-  Cardboard and newspaper or domestic waste
-  Carpet, underlay, floor rugs and clothing
-  Renovation or building materials, pallets, rocks, rubble, soil, bricks or concrete
-  > 1.5m
Timber longer than 1.5m or unbundled timber
-  Unwrapped or broken glass
-  Liquid waste, chemicals, garden sprays, paint and oil
-  Hazardous or offensive waste inc. asbestos
-  Tyres, batteries, coil springs or car body parts
-  Gas bottles or oxygen cylinders

too much!
wrong X
placement!



Excess waste - over 3 cubic metres

A guide to ensure your hard & green waste is collected

Please Note:

- Booking request is **not transferable** between properties.
- **If access/placement is a problem**, please contact Council **prior to collection day**
- Collection times are between **7am and 5pm** on your booked collection date.
- Unauthorised removal of hard waste from another property is theft.
- **Clear access** is required to your waste collection.
- Under local laws, it is an **offence** to place your hard and green waste on the nature strip / crossover. Please ensure your waste is placed within 4 to 10 metres from the street kerb on your property. **Failure to do so will result in your waste not being collected and your booking will be forfeited.**
- A pre-booked red sticker must be placed on your waste pile. Failure to do so may result in your waste not being collected and the booking being forfeited.
- Your hard and green waste collection **may be cancelled by ringing Council no later than 9.30 am, one business day prior to the collection date**. Otherwise, the booking will be forfeited.
- Excessive waste will result in the Contractor indiscriminately collecting 3 cubic metres only, the remaining waste will be your responsibility to clean up and dispose of. Photographs will be taken before and after for reference.
- Non-compliant or late waste **will not be collected and your booking will be forfeited.**
- Penalties apply for waste left on the cross over or nature strip 24 hours after collection day.