

Frequently Asked Questions about eBooks and eAudiobooks

How long can I keep an eBook for?

All eBooks and eAudiobooks have a standard loan period of 14 days.

Will I get overdue charges for my eBooks if I don't return them?

No! All eBooks and eAudiobooks are automatically returned to the library on their due dates, so while you can return your eBooks and eAudiobooks early, you do not have to remember to return them.

To find out how to return books early, please see the section on returning items early.

How many eBooks or eAudiobooks can I borrow at a time?

Each app has different limits, but at any time you able to have up to 24 titles out:

- ❖ **Axis 360** – 6 eBooks and eAudiobooks
- ❖ **BorrowBox** – 6 eBooks and 6 eAudiobooks
- ❖ **ePlatform** – 6 eBooks

Can I renew my eBook or eAudiobook?

Currently the only platform that allows renewal of books is BorrowBox.

Once an item is borrowed it will appear in the 'My Loans' screen and the Renew and Return buttons are next to the book cover.

Returning eBooks and eAudiobooks Early

While all eAudiobooks and eBooks are automatically returned on their due date, you may like to return an eBook or eAudiobook early.

Axis 360

1. Open **Axis 360**, and go to **My Stuff**.
2. Tap on the book you would like to return
3. Tap **Return**.

BorrowBox

1. Open **BorrowBox**.
2. Tap the **My Loans** icon in the menu, and use the **Return** button next to each title.

ePlatform

1. Open **ePlatform** and open the book you wish to return.
2. Tap **Library**, and then tap **Return this loan**.
3. Tap **Return now**, and then confirm the return.

Need more help with eBooks or other eLibrary resources?

Do you want to load eBooks on your computer or eReader, or learn how to download eMagazines?

Attend one of our drop-in Tech Help sessions, or book a one-on-one appointment with a technology specialist!

See the online Wyndham Library Events Calendar or ask the staff at any Wyndham Library branch for more information.



eBooks and eAudiobooks

on your Tablet or Smartphone



Axis 360 BorrowBox ePlatform

What you will need:

- An Apple iPad, Apple iPhone, Android smartphone or Android tablet
- A wifi internet connection
- A Wyndham Library card and PIN/Password
- An email address

www.wyndham.vic.gov.au/libraries

Borrowing eBooks and eAudiobooks from Axis 360:



Axis 360

1. Visit the App Store/Google Play Store and search for the **Axis 360** app.
2. Open **Axis 360** once the app has finished installing. Scroll through or skip the introductory slides until you can Find a Library.
3. Type '**Wyndham**' and select **Wyndham City Library** from the options available.
4. Enter your **7 digit Wyndham City library barcode** number and your **library PIN/password** and tap **Login**.
5. Browse the collection for a book you would like to read. Tap on a book cover to find out more about the title.
Note: eAudiobooks have a headphone symbol on the book cover, eBooks have an 'e' symbol.
6. Once you have selected your eBook or eAudiobook to borrow, tap **Checkout** and **confirm** the Checkout.
Note: If there is a Place on hold button, the book is currently on loan to another patron but you can place a hold and will receive an email when it is available for you.
7. Wait for the eAudiobook or eBook to finish downloading, and your new library book will open!

Borrowing eBooks and eAudiobooks from BorrowBox:



BorrowBox

1. Visit the App Store/Google Play Store and search for and install the **BorrowBox Library** app.
2. Open **BorrowBox** once the app has finished installing. Tap **Library**, type **Wyndham**, and select **Wyndham City Library** from the options provided.
3. Enter your **7 digit Wyndham City library barcode** number and your **library PIN/password** and tap **Sign in**.
4. You will need to agree to the terms and conditions by tapping **Accept**. If this is the first time you have used Bolinda Digital, you will be prompted for your email address and an optional Display name. Tap **Done** to continue.
5. Swipe through the highlighted features of BorrowBox by tapping **Next**, and then tap **Done**.
6. **Tap the eBook or eAudiobook** icon in the bottom menu to begin.
7. Browse the collection to find an eBook or eAudiobook you would like to read. Tap on a book cover to find out more about the title.
8. Once you have selected a title you wish to read, tap on the cover of the item, and then tap **Borrow** and **Confirm Loan**.
Note: If there is a Reserve Title button, another patron has this title on loan, and you are able to place a request on it and will receive an email when it is available for you.
9. Once the **Loan Successful** message appears, tap **Read Now**, or **Listen Now** to begin!

Borrowing eBooks from Wheelers:



ePlatform

1. Visit the App Store/Google Play Store and search for the **Wheeler's ePlatform** app.
2. Open ePlatform once the app has finished installing. Tap **Find your Library** or the **Search** icon to begin.
3. Type **Wyndham**, and tap search. Select **Wyndham City Libraries** from the options displayed.
4. Browse the collection to search for a book you would like to read. Tap on a book cover to find out more about the title.
5. Once you have selected your eBook, tap **Sign In**.
Note: if there is a Login to reserve this title link, another patron has this title on loan and you are able to place a request on it and will receive and email when it is available for you.
6. Log in using your **7 digit Wyndham City library barcode** number and your **library PIN/password** and tap **Sign In**.
7. Tap **Borrow**, and then **Read**.
8. Wait for the eBook to finish downloading to begin to read!