

Municipal Rates Concession

Application form

The Municipal Rates Concession offers a discount on council rates up to a yearly maximum for eligible concession card holders. Please complete all details and sign on the reverse of this form.

How much is this concession?

This concession offers a discount on municipal rates up to a yearly maximum which is indexed every year. Please contact your council to find out the current amount.

What concession cards are eligible?

Eligible cards are:

- Pensioner Concession Card – issued by Centrelink or Department of Veterans' Affairs
- Department of Veterans' Affairs Gold Card – War Widow (WW)
- Department of Veterans' Affairs Gold Card – Totally and Permanently Incapacitated (TPI).

Are there any other criteria?

Yes, to be able to claim a concession on your municipal rates and charges you must ensure that:

- You have any one of the eligible concession cards and your card is valid at the time of application, and
- You are the person responsible for payment of the account, and
- Your name is on the account, and
- Your name and address on the account matches that on the concession card.

How many properties can I claim for a concession?

You can claim for one property only.

Eligible cardholders can only claim a concession on their principal place of residence. For the purpose of this concession, the address on the concession card will be considered as your principal place of residence.

Where do I return my form?

Return your form to your local council.

Check your rates notice for your council's details, or visit the **Know Your Council** website to search for your council
<<http://www.knowyourcouncil.vic.gov.au>>

Accessible format

If you would like to receive this publication in an accessible format, please contact us on **1800 658 521** (toll free), using the National Relay Service **13 36 77** if required, or email concessions@dhhs.vic.gov.au

For further information, please contact your local council, or call the Concessions Information Line on 1800 658 521 (toll free).



For help in your language call the Concessions Information Line on **1800 658 521** (toll free) and ask for an interpreter.

Checklist — have you (Please ✓)

- Completed all of your details in this application form.
- Signed and dated the declaration.

Without the information requested, we are unable to assess your eligibility and grant you the concession.



Primary applicant's details

Applicant's concession card type (Please ✓)

- Pensioner Concession Card (Centrelink or DVA)
- Veterans' Affairs Gold Card – War Widow (WW) or Totally and Permanently Incapacitated (TPI)

Applicant's concession card number

Centrelink cards

CRN - -

Veterans' Affairs cards

File number

Previous residential address in the last twelve months (if applicable)

Did you receive a concession at this address?

(Please ✓)

Yes No

Privacy statement

This information is collected by the Department of Health and Human Services and your local council for the purpose of administering your concessions. Without this information, we are unable to provide your concession.

Your information will be disclosed to your council to enable them to process your concession.

You are able to request access to the personal information that we hold about you, and to request that it be corrected if necessary. Please contact the Concessions Information Line on **1800 658 521** (toll free) with any queries about this statement.

Consent to check Centrelink details

I authorise:

- my council to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink or Veterans' Affairs customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services to provide the results of that enquiry to my council.

I understand that:

- the Australian Government Department of Human Services will use information I have provided to my council to confirm my eligibility for the concession and will disclose to my council personal information including my name, address, payment and concession card type and status.
- this consent, once signed, remains valid while I am a customer of my council unless I withdraw it by contacting my council or the Australian Government Department of Human Services.
- I can obtain proof of my circumstances/details from the Australian Government Department of Human Services and provide it to my council so that my eligibility for the concession can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the concession provided by my council.

Declaration

I declare that the information provided is true and accurate to the best of my knowledge, and that this property is my principal place of residence, is used exclusively for residential purposes and that I have not made any other applications for a concession in respect of any other property for this rating year.

Note: If completing this form electronically, please print the form, sign below, and refer to the 'Application form return details' on the front page of this form.

Date

/ /

COUNCIL use only

Before a concession is granted the Council must verify electronically the applicant's eligibility via Centrelink's CCeS.

Rates/revenue officer

- The applicant IS eligible for municipal rates concession.
- The applicant is NOT eligible for municipal rates concession.

Date

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