

# Wyndham Public Toilet Policy

## DOCUMENT CONTROL

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# Wyndham Public Toilet Policy

## PURPOSE

The Wyndham Public Toilet Policy sets out Council’s decision-making framework for the provision of public toilets across Wyndham’s open space and public realm network.

The Policy outlines the key objectives and decision-making considerations when delivering, upgrading, or retrofitting public toilets in open spaces.

## SCOPE

This Policy provides direction on where public toilets should be provided to support the use of public open spaces and the public realm network across Wyndham.

It will allow Council to make decisions in response to resident requests and sets out the framework for locating public toilets across existing and growth area open spaces.

The Policy covers Council owned and managed stand-alone and integrated public toilets that serve the open space and public realm network of Wyndham. It excludes Public Toilet provision outside of the open space network and public realm.

Council’s network of Public Toilets is supplemented by publicly accessible toilets provided by other land managers, including Parks Victoria and private businesses, such as shopping centres and cafes.

## POLICY STATEMENT

Council will provide and maintain Public Toilets to support the Community’s enjoyment of key open spaces and public realm destinations.

## POLICY VISION

*Users of Wyndham’s open spaces will have access to clean, well sited, and accessible public toilets at key destinations across the open space and public realm network.*

# Wyndham Public Toilet Policy

## TERMINOLOGY

**Public Toilet** – A toilet that is provided for public use in open space and/or the public realm that is managed by Council or another public land manager.

**CPTED** – Crime Prevention Through Environmental Design.

**Universal Design** – Universal Design promotes fair and inclusive environments that allows people to be safe and independent.

**Changing Places** - Changing Places facilities are designed for people who require a hoist to use a toilet. The facilities differ from standard accessible or disabled toilets as they include additional features such as an adult change table, hoist, shower, screens and large circulation spaces.

**All Abilities** – Inclusion of all categories of people with disabilities.

**DDA** – Disability and Discrimination Act

**Key Public and Open Space Destinations** – The areas within parks and activity centres where activities or functions are located and grouped to attract the community. These might be district level play spaces, sporting facilities, water play parks, skate parks, beaches or town squares. These functions encourage visitation for longer periods of time.

**Local Open Spaces** – Parks that serve a local neighbourhood. Provided within a 5-minute walk of houses within the local neighbourhood, they contain local play spaces only and are designed for short stays.

**District Open Spaces** – Parks and Reserves that serve a collection of adjacent neighbourhoods. District Parks provide a higher level of sporting infrastructure and play than local level parks. These spaces are designed for longer stays and visitors will have typically walked more than ten (10) minutes, or driven, to get to them.

**Municipal Open Spaces** – Parks (active and passive) that serve the municipal population and attract people from within the municipality. Municipal parks have a higher level of facilities and playgrounds, encouraging longer stays.

**Regional Open Spaces** – Parks that serve the broader regional population including people who live within the municipality and those from adjacent municipalities.



## OBJECTIVES

This Policy is based on four (4) key objectives:

1. Ensure adequate public toilets are provided to service key public and open space destinations
2. Ensure public toilets are provided equitably and efficiently
3. Ensure Public toilets are sited and designed for maximum safety
4. Ensure Public toilets are accessible, clean, and well maintained

## POLICY

### 1. DESTINATION BASED PROVISION

Public toilets will be:

- a) Provided to service Key Public and Open Space Destinations:
  - i. District, municipal & regional open spaces; and
  - ii. Main streets and/or town squares of activity centres.
- b) Provided at Key Public and Open Space Destinations along regional paths and trails.

Public Toilets will be clearly signposted, with directional signage provided from across the open space and trail network.

## 2. EFFICIENT PROVISION – CO-LOCATION & STANDARDISATION

Public toilets will be co-located within sport pavilions and/or higher order community centres located within or in close proximity to the Key Open Space Destination.

Where it is not possible to co-locate a Public Toilet within an adjacent building, a stand-alone toilet should be provided.

Public Toilets should be shared between sporting fields and playgrounds wherever possible. Where a co-located Public Toilet is not within a reasonable walking distance from a playground, an additional stand-alone toilet will be considered.

The majority of Council’s Public Toilets will be designed in accordance with Council Standards, to maximise efficiencies and minimise costs for repair and renewal.

The provision of stand-alone bespoke Public Toilets will only be supported in public spaces where a specific use or design warrants a non-standard approach. This may include foreshore locations, all abilities play spaces, and/or town centre locations.

Table 1 – Service Hierarchy

Service Level	Toilet Typology	Configuration	Min. cubicles	Location	Opening Hours	Min. Cleaning Standard
Standard	Co-located	One (1) gender neutral, All Abilities, toilet cubicle Accessed externally	1	District level open space and above, or key open space destinations	Dawn – Dusk	1 x per day (prior to 8am)
Standard	Stand-alone	Two (2) gender neutral toilets, including one (1) All Abilities cubicle	2	District Level open space and above, or key open space destinations	Dawn – Dusk	1 x per day (prior to 8am)
Bespoke	Stand-alone	As determined by needs assessment	2+	Municipal to Regional level open space, or key activity centres/open space destinations	As determined by needs assessment	2 x per day (prior to 8am and 3pm)

## Example Service Hierarchy and Toilet Typology

Standard – Co-located



Saltwater Reserve, Point Cook

Standard – Stand-alone



Fraser Street Park, Hoppers Crossing

Bespoke – Stand-alone



Wyndham Park, Werribee

### 3. SITING AND DESIGN FOR SAFETY

Public Toilets, and their surrounds, will be sited and designed to address Crime Prevention Through Environmental Design (CPTED) principles.

Where possible, Public Toilets will be co-located within other buildings to limit structures within open spaces and keep sight lines open.

Public Toilets will be located adjacent to high traffic areas and entrances orientated to ensure they have clear lines of sight from adjacent well-lit areas to maximise passive surveillance.

Public Toilets will be located and designed to minimise visual impact on adjacent private property, while not compromising community safety.

### 4. ACCESIBILITY AND MANAGEMENT

Public Toilets will be designed, constructed and upgraded over time in accordance with the most current Disability Discrimination Act (DDA) standards (currently AS 1428.1 and 1428.2).

Accessible pathways and access points will be provided to all Public Toilets to ensure DDA compliance.

Design of Public Toilets will incorporate Universal Design principles.

Changing Places facilities will be provided at All Abilities Play Spaces in consultation with disability groups.

Public Toilets will be clearly signposted, with directional signage provided from across the open space and trail network.

Public Toilets that service open spaces (including town squares) owned or managed by Council will be maintained by Council, including co-located public toilets.

Public Toilets will be well maintained in accordance with adopted service levels.

ID	DATE	AUTHOR	REVISION REASON / KEY CHANGES	REVIEW DATE
1.0	25 <sup>th</sup> July 2023	Open Space Planning		